



RENEWABLE HEAT
INCENTIVE INQUIRY

Damian Martin
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WIT-45001

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By post and email: Damian.Martin@Finance-ni.gov.uk

23 June 2017

Dear Damian

Re: The Independent Public Inquiry into the Non Domestic Renewable Heat Incentive (RHI) Scheme
Provision of a Section 21 Notice requiring the provision of evidence in the form of a written statement

I refer to your statement in response to the section 21 Notice (No 250 of 2017) and to our meeting on 13 June 2017 regarding same.

As stated at the meeting, the Inquiry is very grateful for the work you and your staff have conducted to date in relation to mobile phones issued by ESS to certain Ministers, special advisers and civil servants which might assist the Inquiry with some of its investigative work.

As also discussed, the Inquiry considers that a further statement from you, providing some further detail in relation to the work which ESS has conducted to date, would be of assistance. There is also some further information in respect of some of the phones identified by you in your first statement which you might usefully be able to provide. For these purposes, please find attached a further section 21 Notice relating to these matters.

Chairman: Rt Hon Sir Patrick Coghlin | Secretary: Andrew Browne | Solicitor: Patrick Butler

Please do not hesitate to contact me to discuss any matter arising.

Yours faithfully

A handwritten signature in black ink, appearing to read 'Patrick Butler', written in a cursive style.

Patrick Butler

Solicitor to the RHI Inquiry

02890408928

SCHEDULE**[No 323 of 2017]**

1. In relation to each of the mobile telephones identified in Table 1 at paragraph 2 of your statement of 9 June 2017, please specify:
 - (a) The details of the procedure by which you identified whether a relevant person was issued with a mobile telephone by ESS and the dates during which the relevant person possessed the telephone(s);
 - (b) The details of the procedure by which you identified the telephone number of the mobile telephone(s) issued by ESS to a relevant person;
 - (c) The details of the procedure by which you ascertained which of the mobile telephones identified were still in the possession, custody or control of ESS. Where this is indicated in Table 1 as 'Not Known', please provide details of the searches or enquiries undertaken to ascertain who presently has or might presently have possession, custody or control of the mobile telephone. Where this is indicated in Table 1 as 'No', please provide details (as far as you can) as to what happened to the mobile telephone, including when and how it was lost or disposed of.
 - (d) In relation to the mobile telephones identified as being in the possession, custody or control of ESS, details of the steps you have undertaken to secure those phones and the present condition of each of those mobile telephones (e.g. whether the telephone is currently accessible; and whether, to your knowledge, the memory has been erased and to what extent); and
 - (e) Any relevant serial number or ESS identification number assigned to the relevant telephone(s) for the purpose of identifying it.

2. In relation to the mobile telephone you have identified as having been issued by ESS to Stuart Wightman, Civil Servant, please detail the telephone and billing records for the period January 2015 to March 2016 inclusive.

3. Please explain NICS and/or ESS policy relating to:
 - (a) The use of ESS issued mobile telephones for business use (including voice calls, texting, email and any other form of communication for which the telephone can be used);
 - (b) The use of ESS issued mobile telephones for private use (including voice calls, texting, email and any other form of communication for which the telephone can be used);
 - (c) The use by civil servants, Special Advisers or Ministers of private mobile telephones for business use (including voice calls, texting, email and any other form of communication for which the telephone can be used).
 - (d) The use of ESS issued computers, laptops or tablet devices for similar communications of each category mentioned above.

4. Please explain, insofar as you can, why Timothy Cairns, Special Adviser, was issued with two ESS mobile telephones during the period 28 May 2015 and to 5 November 2015; whether this would be usual or unusual; and any further comments you may have about this situation.

5. In relation to the mobile telephone you have identified as having been issued by ESS to Timothy Cairns, Special Adviser, with the number Personal information redacted by the RHI Inquiry, please detail the telephone and billing records for the period during which it was held (namely December 2014 to November 2015 inclusive).

NOTE:

It is important for the efficiency of the RHI Inquiry that the issues identified above are addressed as fully as possible and by reference, where available, to the dates and locations of specific incidents to which reference is made. The statement should be broken down into paragraphs, which should be numbered sequentially from '1' to the end. The use of appropriate section headings or sub-headings is also encouraged. A template witness statement is provided with this Notice for your assistance and should be used as the format for your response.



INQUIRY INTO THE RENEWABLE HEAT INCENTIVE SCHEME

RHI REF: Notice 323 of 2017

DATE: 21.07.17

Witness Statement of: Damian Martin

I, Damian Martin, will say as follows: -

This written statement has been provided by me in response to the Chairman's Section 21 Notice, No. 323 of 2017, sent to me by email on 23rd June 2017.

Paragraph 1 of the Schedule to the Section 21 Notice refers to my initial statement submitted to the Inquiry on 9th June 2017 and requires that I specify further details, which I will deal with in turn below.

1(a) The details of the procedure by which I identified whether a relevant person was issued with a mobile telephone by ESS and the dates during which the relevant persons possessed the telephone(s);

Enterprise Shared Services applies two main mechanisms to record when a NICS mobile phone has been issued to a civil servant, (which includes special advisors), and Ministers. The recorded information should list the device issued, the mobile phone number and the date of issue and return. These mechanisms are the "mobile device team spreadsheets" and the "Blackberry Enterprise Server (BES)". BES holds live and current information only, and the spreadsheets hold historical information. As a matter of general practice if a question arises as to whether a mobile phone has been issued to a civil servant or a Minister, or a former civil servant or Minister, the first port of call would be to refer to that spreadsheet or BES database, along with checking for any correspondence that may be held in the ESS Service Request System (LANDesk) and the Records Management System (RecordsNI) (copies of orders and confirmation of orders are saved in Records Manager). Accordingly, as a consequence of receiving the Section 21 Notice No. 250 of 2017, Darren Anderson and Gary Mitchell carefully considered the mobile device team spreadsheets and the BES database to determine whether there was any record of a mobile phone having



been issued by ESS to any of the relevant persons and if so the mobile phone numbers and dates. In addition to the above, Darren Anderson and Gary Mitchell also carefully considered the ESS Service Request System and RecordsNI to determine whether any of the relevant persons had requested a mobile phone.

1(b) The details of the procedure by which you identified the telephone number of the mobile telephone(s) issued by ESS to a relevant person;

As a consequence of applying the above procedure in relation to each of the relevant persons, (that is carefully considering the mobile device team spreadsheets, Records Manager, the Blackberry Enterprise Server and LANDesk), the mobile phone numbers of the relevant persons were identified.

1(c) The details of the procedure by which you ascertained which of the mobile telephones identified were still in possession, custody or control of ESS. Where this is indicated in Table 1 as 'Not Known', please provide details of the searches or enquiries undertaken to ascertain who presently has or might have possession, custody or control of the mobile telephone. Where this is indicated in Table 1 as 'No', please provide details (as far as you can) as to what happened to the mobile telephone, including when and how it was lost or disposed of;

In relation to the mobile telephone devices which were listed in my initial statement in response to Section 21 Notice, No. 250 of 2017 (in Table 1, paragraph 2), where I confirmed the location of an issued mobile phone as "Not Known" or "No", the procedure which I adopted was as follows:

After checking the BES server, LANDesk, Records Manager and the relevant spreadsheets, (as outlined above), the office of each relevant person was contacted to determine if the devices had been returned to that office or if the relevant persons still had the device in their custody.



In relation to each relevant person that had 'Not known' or 'No' listed; further details are provided as follows:

Name	Dates	Status	Details
Arlene Foster	13/12/16 - date	No	In an effort to determine the location of the device, Gary Mitchell (ESS) contacted The Executive Office (TEO) by email on 7 th June 2017 and received a response email advising that the device was still in possession of the user.
Arlene Foster	5/6/15 – 18/2/016	Not Known	Darren Anderson (ESS) contacted the Private Secretary of Arlene Foster who advised that the phone had gone with Arlene Foster from DFP/DoF to her new post, First Minister, in Office of First Minister and Deputy First Minister (OFMDFM). Gary Mitchell checked with TEO (formerly OFMDFM) who stated that the phone had been sent back to DFP/DoF. No other information was available and our spreadsheets and BES database records do not record the device being received back into ESS.
Arlene Foster	8/4/11 – 5/6/15	No	Mobile team device spreadsheets, show this Device as having been securely disposed of by ESS.
Simon Hamilton	17/5/11 - unknown	No	Mobile team device spreadsheets, show this Device as having been securely disposed of by ESS.
Jonathan Bell	28/12/14 - date	No	SIM has been barred. The mobile device team spreadsheets were checked and show the device still with the user - no contact details



			are available to try and retrieve the device.
Michelle O'Neill	10/12/12 – 6/10/15	No	Mobile team device spreadsheets, show this Device as having been securely disposed of by ESS.
Michelle O'Neill	1/6/16 – 12/6/17	No	In my initial statement in response to S.21 Notice No.250 of 2017, I confirmed "No" in relation to two devices in relation to Michelle O'Neill. As detailed above, one device has been securely disposed. The other device (issued on 1/6/16) is now with ESS. On 7 June 2017 Gary Mitchell (ESS) sent an email to Paula Magill (DoH) asking the location of "Michelle O'Neill iPhone 6s Personal information redacted by the RHI Inquiry ". Paula confirmed the iPhone was in Private Office in Castle Buildings (Room C.5.9) and arranged return to ESS. It was returned to ESS on 10 th June 2017 and is being held securely by ESS.
M O'Muilleoir	15/6/16 - date	No	Seán Kerr (Private Secretary to M O'Muilleoir), responded to an email from Gary Mitchell (ESS) who had requested confirmation of the location of mobile device Personal information redacted by the RHI Inquiry . Seán Kerr's email stated "I am unable to confirm the location of this iPhone. It was not returned to the Department when the former Finance Minister left his role". The mobile device team spreadsheets show the device as being with the user.
Timothy Cairns	28/5/15 - date	No	The mobile device team spreadsheets show the device as still being with the user. Gary Mitchell (ESS) emailed Information



			<p>Technology Branch in DfE on 7th June 2017, asking if they could confirm the location of the device. Denise Wilson (ITB) advised by email on 8th June 2017 that the device had not been returned to the Department. ITB had asked for the phone to be barred on 27th June 2016 as its location was unknown. At that juncture ESS requested the mobile phone service provider to bar the mobile phone number so that it could no longer be used.</p>
Timothy Cairns	17/12/14 – 5/11/15	Not known	<p>Since the time of the initial statement it has become apparent that the Device was returned to ESS in May 2015 (ESS Ref. SR121603). The billing records however were not updated which explains the overlap. The device remained “in-stock” until November 2015 when it was wiped and issued to a member of ESS (Liam Cripps) on 5th November 2015. The device was returned to “stock” in January 2016, and then re-issued temporarily to Stephen Creagh. It was returned to ESS on 8th April 2016.</p> <p>The BES databases and mobile device team spreadsheets record that the device was returned to ESS on 8th April 2016 but no trace of the device can now be found.</p>
Richard Bullick	16/11/15 – 16/11/16	Not known	<p>A service request was submitted, SR182281, on LANDesk by user Julie Harrison (TEO) on 16/11/2016 stating “Please provide a replacement iPhone 6S 64gb for Richard Bullick. The faulty phone</p>



			<p>is out of warranty but the contract is still valid".</p> <p>A new phone was ordered and received on 21st November 2016 and the service request was closed on 24 November 2016 with the comment 'setup and delivered'. The replacement device would have been given to the user between 22nd and 24th November 2016.</p> <p>Gary Mitchell (ESS) contacted Brian Hylands (TEO) on 7 June 2017 by email asking the location of the faulty phone. Brian Hylands replied on the 7th June that the device had been handed back to ESS.</p> <p>There is no record of the phone being returned to ESS in either the BES database or mobile device team spreadsheet.</p>
Stuart Wightman (Civil Servant)	20/1/15 - date	No	Still with user
John Mills (Civil Servant)	30/7/14 - date	No	Still with user
Fiona Hepper (Civil Servant)	9/1/13 – 14/5/15	No	In my initial statement in response to S.21 Notice No.250 of 2017, I confirmed "No" in relation to this device. Anne McCreedy (ESS Head of Client Services) confirmed that the device was not in the possession, custody or control of NICS. At present I cannot trace the record from which Anne McCreedy



			obtained this confirmation and Anne McCreedy is currently on annual leave. I can provide further information to the Inquiry (should the Inquiry require it) upon Anne McCreedy's return from annual leave.
Fiona Hepper (Civil Servant)	14/5/15 - date	No	Still with user

1(d) In relation to the mobile telephones identified as being in the possession, custody and control of ESS, details of the steps you have undertaken to secure those phones and the present condition of each of those mobile telephones (e.g. whether the telephone is currently accessible; and whether, to your knowledge, the memory has been erased and to what extent);

Where, as a consequence of applying the procedure mentioned in paragraph 1(a) above, it was apparent that a mobile phone device of one of the relevant persons was in the possession, custody and control of ESS, the device was physically retrieved from its location in ESS. ESS officials examined the retrieved devices to determine whether they had been "wiped" (all mobile devices are wiped on return either for issuing to another user or disposal of the device) or if they remained "live", i.e. currently accessible and preserved as they were on return from the relevant persons. This examination was effected by Gary Mitchell (ESS). The status of the device was then recorded as 'wiped' or 'live'. The devices were then placed in a locked cupboard under the control of Anne McCreedy (ESS Head of Client Services). ESS subsequently sent the devices to Forensic Science at the emailed request of the RHI Inquiry. In relation to each relevant person where the device was/is in the possession, custody and control of ESS; further detail is provided as follows:-

Name	Model	Status	Location
Stephen Brimstone	IPhone 6S+	Wiped	Forensic Science



Richard Bullick	IPhone 6S	Wiped	Forensic Science
Andrew Crawford	Blackberry Leap	Live	Forensic Science
Arlene Foster	IPhone 6S	This phone was taken to China and Security Policy does not allow such phones to be re-used upon return.	Forensic Science
Michelle O'Neill	IPhone 5	Wiped	IT Assist
Michelle O'Neill	Blackberry Leap	Faulty	IT Assist
Michelle O'Neill	IPhone 6S	Wiped	IT Assist

1(e) Any relevant serial number or ESS identification number assigned to the relevant telephone(s) for the purpose of identifying it.

There are no ESS asset tags on any of the devices, and while some makes/models of device have serial numbers, others do not. Each device is however identifiable by a unique IMEI (International Mobile Equipment Identity) number which is recorded, see below. Standard practice is to include the information on the BES database and mobile device team spreadsheets. The information included on the above database and spreadsheet would be Name, Location, Phone Number, Dates, and IMEI Number.

<u>NAME</u>	<u>MOBILE NUMBER</u>	<u>IMEI Number</u>
Arlene Foster (Minister)	Personal information redacted by the RHI Inquiry	355410074209810
		355314080415264
		354359060042944
		357257041404224 359199046076201
Simon Hamilton		357257044401003



(Minister)		
Sammy Wilson (Minister)	No Record of Phone	
Mervyn Storey (Minister)	No Record of Phone	
Jonathan Bell (Minister)	Personal information redacted by the RHI Inquiry	355901065384125
Michelle O'Neill (Minister)	Personal information redacted by the RHI Inquiry	354359061693794
		358828050246935
		355772076077846
M O'Muilleoir (Minister)		355409073667366
Timothy Cairns (SPAD)	Personal information redacted by the RHI Inquiry	359285062439272
		359728050775843
Andrew Crawford (SPAD)		356965052622986
John Robinson (SPAD)	Personal Number	
Timothy Johnston (SPAD)	Personal Number	
Richard Bullick (SPAD)	Personal information redacted by the RHI Inquiry	359156078976385
		359312064568096
Stephen Brimstone (SPAD)		359242061513185



Stuart Wightman (Civil Servant)	Personal information redacted by the RHI Inquiry	356965053273193
John Mills (Civil Servant)		357723051030860
Seamus Hughes (Civil Servant)	No Record of Phone	
Fiona Hepper (Civil Servant)	Personal information redacted by the RHI Inquiry	35698059241057
		351504051717995

2. Paragraph 2 of the Schedule to the Section 21 Notice refers; in relation to the mobile phone I have identified as having been issued by ESS to Stuart Wightman, Civil Servant, please detail the telephone and billing records for the period January 2015 to March 2016 inclusive;

The telephone and billing records for the period January 2015 to March 2016 for Stuart Wightman's device are annexed to this Statement; Annex A.

3. Paragraph 3 of the Schedule to the Section 21 Notice refers; Please explain NICS and/or ESS policy relating to:

(a) The use of ESS issued mobile telephones for business use (including voice calls, texting, email and any other form of communication for which the telephone can be used);

The policy for 'Use of Electronic Communications' is attached.

(b) The use of ESS issued mobile telephones for private use (including voice calls, texting, email and any other form of communication for which the telephone can be used);



The policy for 'Use of Electronic Communications' is attached.

(c) The use by civil servants, Special Advisors or Ministers of private mobile telephones for business use (including calls, texting, email and any other form of communication for which the telephone can be used);

The policy for 'Use of Electronic Communications' is attached. Special Advisors are Civil Servants and are governed by the same policy. Ministers are governed by the Ministerial Code.

(d) The use of ESS issued computers, laptops or tablet devices for similar communications of each category mentioned above;

The policy for 'Use of Electronic Communications' is attached.

4.Paragraph 4 of the Schedule to the Section 21 Notice states, please explain, insofar as you can, why Timothy Cairns, Special Advisor, was issued with two ESS mobile telephones during the period 28 May 2015 and to 5 November 2015; whether this would be usual or unusual; and any further comments you may have about this situation;

Since submitting my initial statement further consideration of ESS records, in particular the LANDesk system, has demonstrated that Timothy Cairns' iPhone, Personal information redacted by the RHI Inquiry, formerly recorded as " Not known" on my initial statement), was returned to ESS. ESS does not have a record of the exact date this device was returned however we have a record of it being returned in May 2015 on our Service Request system (LANDesk re: SR121603). Billing details were not amended at this time by ESS which explains the overlap. Failure to update the billing records would be an unusual occurrence.

5.Paragraph 5 of the Schedule to the Section 21 Notice refers, in relation to the



mobile telephone you have identified as having been issued by ESS to Timothy Cairns, Special Advisor, with the number [Personal information redacted by the RHI Inquiry], please detail the telephone and billing records for the period during which it was held (namely December 2014 to November 2015 inclusive);

The telephone and billing records for the period December 2014 to November 2015 for Timothy Cairns' device (number [Personal information redacted by the RHI Inquiry]) are annexed to this Statement; Annex B.

Statement of Truth

I believe that the facts stated in this 12 page witness statement are true.

Signed: Damian Martin

Dated: 21st July 2017

Annex A



Mobile number
Personal information redacted by the RHI Inquiry
GUS CLOSE BDS

Account number
Personal information redacted by the RHI Inquiry

Invoice number **WIT-45019**
851274807 15 Apr 15

Itemisation for

Your price plan

You're on PSN Mobile Worker 24 mths.

This time you...

- ▶ sent 63 text messages
- ▶ sent 3 picture or multimedia messages
- ▶ made 403.389MB of mobile internet calls

Calls

time	number or description	more details	you pay
Wed 21 Jan			
17:54	Personal information redacted by the RHI Inquiry	0m 51s	0.000
20:13		1m 27s	0.000
Fri 23 Jan			
12:48		0m 23s	0.000
12:49		1m 1s	0.000
14:07		0m 5s	0.000
14:15		0m 4s	0.000
14:15		0m 3s	0.000
14:16		0m 3s	0.000
14:59		0m 17s	0.000
15:00		0m 42s	0.000
19:04		0m 3s	0.000
19:05		1m 37s	0.000
22:16		0m 4s	0.000
Sat 24 Jan			
11:02		0m 13s	0.000
Tue 27 Jan			
16:48		0m 20s	0.000
16:49		0m 9s	0.000
16:50		0m 10s	0.000
16:51		0m 23s	0.000
16:52		0m 20s	0.000
Wed 28 Jan			
09:07		0m 9s	0.000
09:24		0m 3s	0.000
10:17		0m 21s	0.000
13:52		0m 9s	0.000
13:52		0m 31s	0.000
13:53		0m 51s	0.000
13:54		0m 44s	0.000
17:38		0m 27s	0.000
19:20		2m 28s	0.000
19:25		0m 27s	0.000
Thu 29 Jan			
20:51		9m 40s	0.000
Sat 31 Jan			
11:58		0m 7s	0.000
13:10		0m 5s	0.000
14:16		0m 9s	0.000
Mon 2 Feb			
09:54		0m 3s	0.000
10:48		2m 19s	0.000
18:07		0m 39s	0.000
Thu 5 Feb			
21:52		4m 23s	0.000
Sun 8 Feb			
17:38		0m 17s	0.000
Mon 9 Feb			
17:20		0m 26s	0.000
17:26		0m 3s	0.000
17:26		0m 4s	0.000
17:26		0m 35s	0.000
20:17		4m 42s	0.000
20:23		9m 49s	0.000
Tue 10 Feb			
16:44		1m 14s	0.000
18:29		0m 20s	0.000

Calls continued

time	number or description	more details	you pay
Wed 11 Feb			
15:04	Personal information redacted by the RHI Inquiry	0m 5s	0.000
15:05		0m 45s	0.000
18:10		0m 3s	0.000
Thu 12 Feb			
14:25		0m 5s	0.000
14:33		0m 4s	0.000
16:30		1m 8s	0.000
16:50		1m 30s	0.150
Fri 13 Feb			
11:15		0m 5s	0.000
11:22		0m 7s	0.000
Sat 14 Feb			
09:38		0m 4s	0.000
09:38		1m 0s	0.000
Sun 15 Feb			
12:05		3m 34s	0.000
12:09		0m 39s	0.000
12:10		5m 30s	0.000
15:13		3m 11s	0.000
16:02		0m 6s	0.000
16:38		2m 17s	0.000
22:56		0m 10s	0.000
22:56		0m 49s	0.000
22:57		0m 19s	0.000
Mon 16 Feb			
09:40		3m 7s	0.000
09:57		2m 29s	0.000
Tue 17 Feb			
13:14		2m 32s	0.000
19:04		1m 40s	0.000
19:06		1m 48s	0.000
Tue 24 Feb			
17:10		2m 21s	0.000
Wed 25 Feb			
11:49		0m 4s	0.000
11:54		0m 3s	0.000
11:54		0m 24s	0.000
13:48		0m 49s	0.000
16:02		0m 6s	0.000
16:02		0m 4s	0.000
17:32		0m 7s	0.000
17:33		0m 4s	0.000
17:38		0m 5s	0.000
17:39		0m 3s	0.000
17:41		0m 4s	0.000
18:31		0m 32s	0.000
Thu 26 Feb			
16:05		0m 5s	0.000
16:06		0m 11s	0.000
16:06		0m 22s	0.000
Fri 27 Feb			
11:49		0m 34s	0.000
12:05		0m 40s	0.000
12:10		0m 47s	0.000
12:46		3m 16s	0.000
Sun 1 Mar			
15:47		0m 36s	0.000

Key

- Text message
- Multiple texts to the same number
- Picture or multimedia message
- Mobile internet
- Weekend

Missing anything?

If anything you're expecting to see isn't showing, don't worry. Sometimes it takes a while for details to reach us. It will show on a future bill.

Received from Damian Martin on 21/07/17
Annotated by RHI Inquiry

continued on the back - please turn over

Calls continued

time	number or description	more details	you pay
Mon 2 Mar			
08:15	Personal information redacted by the RHI Inquiry	0m 3s	0.000
08:15		0m 45s	0.000
16:38		1m 48s	0.000
18:02		0m 33s	0.000
Tue 3			
09:14		2m 49s	0.000
09:24		1m 18s	0.000
11:11		2m 28s	0.000
13:01		1m 22s	0.000
22:38		0m 34s	0.000
Wed 4			
14:48		2m 10s	0.000
18:38		0m 51s	0.000
Thu 5			
16:14		0m 10s	0.000
16:14		0m 4s	0.000
19:04		0m 17s	0.000
19:05		0m 24s	0.000
Fri 6 M			
10:37		0m 27s	0.000
Sat 7 M			
12:02		1m 54s	0.000
12:11		7m 17s	0.000
12:19		0m 27s	0.000
13:43		0m 50s	0.000
18:00		0m 3s	0.000
Mon 9			
14:03		3m 4s	0.000
Tue 10			
11:34		1m 11s	0.000
11:50		0m 55s	0.000
12:15		0m 5s	0.000
12:16		0m 54s	0.000
12:34		0m 2s	0.000
Wed 11			
11:03		2m 22s	0.000
12:11		1m 28s	0.000
17:25		0m 44s	0.000
Thu 12			
16:57		0m 4s	0.000
16:58		0m 37s	0.000
17:10		0m 18s	0.000
Fri 13			
16:20		0m 5s	0.000
16:21		0m 4s	0.000
18:16		0m 3s	0.000
20:09		0m 19s	0.000
Sat 14			
13:46		0m 37s	0.000
15:33		1m 40s	0.000
17:49		0m 6s	0.000
Mon 16			
12:32		1m 43s	0.000
14:47		0m 3s	0.000
14:54		0m 22s	0.000
15:12		5m 12s	0.000
15:44		0m 18s	0.000
Tue 17			
11:19		4m 3s	0.000
11:33		2m 8s	0.000
14:51		0m 23s	0.000
14:59		0m 11s	0.000
15:01		0m 12s	0.000
19:49		0m 8s	0.000
19:50		0m 3s	0.000

Calls continued

time	number or description	more details	you pay
Wed 18	Personal information redacted by the RHI Inquiry		
13:49		2m 10s	0.000
19:19		2m 3s	0.000
22:30		0m 4s	0.000
22:31		3m 11s	0.000
Thu 19 M			
12:10		2m 20s	0.000
12:13		0m 4s	0.000
12:16		1m 18s	0.000
Fri 20 M			
16:54		0m 4s	0.000
16:55		0m 44s	0.000
16:56		3m 8s	0.000
17:37		0m 6s	0.000
18:53		0m 3s	0.000
18:54		0m 45s	0.000
Sun 22 M			
13:50		0m 5s	0.000
Mon 23			
09:14		0m 4s	0.000
09:14		0m 6s	0.000
09:16		0m 3s	0.000
09:17		0m 11s	0.000
09:25		0m 7s	0.000
09:26		0m 2s	0.000
11:49		0m 9s	0.000
Tue 24 M			
17:17		0m 22s	0.000
Thu 26 M			
17:26		0m 42s	0.000
Fri 27 M			
16:18		0m 5s	0.000
16:21		0m 9s	0.000
16:30		0m 4s	0.000
18:11		0m 5s	0.000
18:12		0m 20s	0.000
18:14		0m 12s	0.000
18:16		0m 49s	0.000
19:15		0m 4s	0.000
19:16		0m 4s	0.000
19:17		1m 38s	0.000
Sun 29 M			
17:52		0m 7s	0.000
Tue 31 M			
16:19		0m 24s	0.000
18:00		0m 5s	0.000
22:17		0m 41s	0.000
22:41		0m 27s	0.000
23:09		0m 22s	0.000
23:11		0m 4s	0.000
23:14		1m 26s	0.000
23:33		0m 5s	0.000
Total of 186 calls			£0.150

Messaging, mobile internet

time	number or description	more details	you pay
Tue 20 Jan			
-	Mobile internet	6.169MB	0.350
Wed 21 Jan			
-	Mobile internet	6.629MB	0.350
-	Mobile internet	576.248KB	0.000
Thu 22 Jan			
13:21	Personal information redacted by the RHI Inquiry	1 text	0.000



Mobile number
Personal information redacted by the RHI Inquiry
GUS CLOSE BDS

Account number
Personal information redacted by the RHI Inquiry

Invoice number **WIT-45021**
851274807 15 Apr 15

Itemisation for [redacted] continued

Messaging, mobile internet continued

Messaging, mobile internet continued

time	number or description	more details	you pay
Fri 23 Jan			
-	Personal information redacted by the RHI Inquiry	11.527MB	0.550
-		2 texts	0.000
Sat 24			
13:24		1 text	0.000
18:26		1 text	0.000
Sun 25			
-		57.982MB	2.900
-		30.584KB	0.000
16:49		1 text	0.000
Tue 27			
-		6.605MB	0.100
-		1.566MB	0.000
Wed 28			
-		2.834MB	0.000
Thu 29			
-		6.744MB	0.000
Fri 30 J			
-		3.450MB	0.000
-		2 texts	0.000
Sat 31			
-		4.640MB	0.000
12:01		1 text	0.000
-		8 texts	0.000
Sun 1 F			
-		11.939KB	0.050
-		49.753KB	0.000
-		3 texts	0.000
Mon 2			
-		5.492MB	0.300
-		780.807KB	0.000
-		2 texts	0.000
Tue 3 F			
-		5.177MB	0.250
-		380.386KB	0.000
Wed 4			
-		2.875MB	0.150
Thu 5 F			
-		48.061MB	2.400
Fri 6 Fe			
-		3.980MB	0.200
08:03		1 text	0.000
Sat 7 F			
-		361.611KB	0.050
17:02		1 text	0.000
-		2 texts	0.000
Sun 8 F			
-		1.126MB	0.050
Mon 9			
-		2.846MB	0.150
-		666.038KB	0.000
Tue 10			
-		8.743MB	0.450
19:12		1 text	0.000

time	number or description	more details	you pay
Wed 11 Feb			
-	Personal information redacted by the RHI Inquiry	3.627MB	0.200
-		2.635MB	0.000
Thu 12 Fe			
-		11.591MB	0.000
Fri 13 Feb			
-		2.811MB	0.000
Sat 14 Feb			
-		132.199KB	0.000
Sun 15 Fe			
-		14.583MB	0.000
Mon 16 Fe			
-		7.539MB	0.000
Tue 17 Fe			
-		2.362MB	0.000
-		2 texts	0.000
Wed 18 Fe			
-		2.037MB	0.000
17:21		1 text	0.000
Thu 19 Fe			
-		9.040MB	0.000
Fri 20 Feb			
-		2.011MB	0.000
Sat 21 Feb			
-		2.061MB	0.000
Sun 22 Feb			
-		43.514KB	0.000
Mon 23 Feb			
-		2.301MB	0.000
Tue 24 Feb			
-		2.841MB	0.000
Wed 25 Feb			
-		2 texts	0.000
Thu 26 Feb			
-		9.947MB	0.000
17:12		1 text	0.000
Fri 27 Feb			
-		19.819MB	0.000
16:38		1 text	0.000
16:39		1 text	0.000
Sat 28 Feb			
-		2.342MB	0.000
Sun 1 Mar			
-		2 texts	0.000
Mon 2 Mar			
-		5.030MB	0.250
Tue 3 Mar			
-		12.531MB	0.650
-		401.566KB	0.000
Wed 4 Mar			
-		4.168MB	0.250
13:43		1 text	0.000
-		2 texts	0.000
Thu 5 Mar			
-		4.477MB	0.200

- Text message
- Multiple texts to the same number
- Picture or multimedia message
- Mobile internet
- Weekend

continued on the back - please turn over

Messaging, mobile internet
continued

time	number or description	more details	you pay
Fri 6 Mar	Personal information redacted by the RHI Inquiry		
-		2.220MB	0.100
Sat 7 Mar			
-		8.347MB	0.450
13:27		Picture	0.306
13:38		Picture	0.306
13:39		1 text	0.000
13:49		Picture	0.306
Sun 8 Mar			
-		141.355KB	0.000
Mon 9 Mar			
13:59		1 text	0.000
20:20		1 text	0.000
20:20		1 text	0.000
Tue 10 Mar			
-		12.826MB	0.650
Wed 11 Mar			
-		9.034MB	0.400
-		2 texts	0.000
Thu 12 Mar			
-		5.024MB	0.250
Fri 13 Mar			
-		3.674MB	0.200
-		4 texts	0.000
Sat 14 Mar			
-		3.845MB	0.200
Mon 16 Mar			
-		1.927MB	0.100
21:29		1 text	0.000
Tue 17 Mar			
-		4.528MB	0.250
13:53	1 text	0.000	
Thu 19 Mar			
-	8.608MB	0.300	
Fri 20 Mar			
-	4.694MB	0.000	
Sun 22 Mar			
-	277.626KB	0.000	
Mon 23 Mar			
-	3.918MB	0.000	
Tue 24 Mar			
-	4.932MB	0.000	
Wed 25 Mar			
-	774.063KB	0.000	
Thu 26 Mar			
-	7.384MB	0.000	
09:07	1 text	0.000	
Fri 27 Mar			
-	4.855MB	0.000	
-	2 texts	0.000	
-	4 texts	0.000	
Sun 29 Mar			
-	43.789KB	0.000	
17:52	1 text	0.000	
Mon 30 Mar			
-	185.308KB	0.000	
-	3 texts	0.000	
Tue 31 Mar			
-	2.610MB	0.000	
Total of 63 texts , 3 pictures and 70 mobile internet charges			£13.668
Total usage for Personal information redacted by the RHI Inquiry			£13.818



Mobile number

Personal information redacted by the RHI Inquiry
REF: STUART WIGHTMAN

Account number

Personal information redacted by the RHI Inquiry

Invoice number **WIT-45023**
76104719 16 May 15

Itemisation for

Cost centre

Personal information redacted by the RHI Inquiry

Personal information redacted by the RHI Inquiry

This time you...

- ▶ sent 1 text message
- ▶ made 29.868MB of mobile internet calls

Calls

time	number or description	more details	normal cost	you pay	
Wed 22 Apr	Personal information redacted by the RHI Inquiry				
15:12		2m 22s	0.000	0.000	
15:16		1m 12s	0.000	0.000	
15:17		0m 57s	0.000	0.000	
18:20		0m 15s	0.000	0.000	
Thu 23 Apr					
15:56		0m 9s	0.000	0.000	
15:57		0m 3s	0.000	0.000	
15:57		0m 3s	0.000	0.000	
15:58		1m 9s	0.000	0.000	
15:59		0m 9s	0.000	0.000	
16:01		1m 19s	0.000	0.000	
Sat 25 Apr					
17:01		1m 20s	0.000	0.000	
Sun 26 Apr					
10:29		0m 5s	0.000	0.000	
11:22		0m 31s	0.000	0.000	
Mon 27 Apr					
16:52		1m 4s	0.000	0.000	
Tue 28 Apr					
17:43		0m 22s	0.000	0.000	
Wed 29 Apr					
16:39		19m 14s	0.000	0.000	
19:29		0m 20s	0.000	0.000	
Thu 30 Apr					
09:33		0m 26s	0.000	0.000	
17:39		0m 19s	0.000	0.000	
17:41		0m 3s	0.000	0.000	
17:42		0m 23s	0.000	0.000	
Total of 21 calls			31m 45s	£0.000	£0.000

Messaging, mobile internet

time	number or description	more details	normal cost	you pay
Thu 23 Apr				
-	WAP	4.074MB	0.000	0.000 ✓
Fri 24 Apr				
-	WAP	218.757KB	0.000	0.000 ✓
Sat 25 Apr				
-	WAP	4.265MB	0.000	0.000 ✓
Sun 26 Apr				
-	WAP	4.509MB	0.000	0.000 ✓
Mon 27 Apr				
-	WAP	4.842MB	0.000	0.000 ✓
20:24	Personal information redacted by the RHI Inquiry	1 text	0.000	0.000
Tue 28 Apr				
-	WAP	3.344MB	0.000	0.000 ✓
Wed 29 Apr				
-	WAP	4.476MB	0.000	0.000 ✓
Thu 30 Apr				
-	WAP	4.141MB	0.000	0.000 ✓
Total of 1 text and 8 mobile internet charges			£0.000	£0.000
Total usage for			£0.000	£0.000

Key

- ✓ Included in price plan
- ✉ Text message
- 📶 Mobile internet
- 📅 Weekend

Missing anything?

If anything you're expecting to see isn't showing, don't worry. Sometimes it takes a while for details to reach us. It will show on a future bill.

Received from Damian Martin on 21/07/17
Annotated by RHI Inquiry



Mobile number
Personal information redacted by the RHI Inquiry
REF: STUART WIGHTMAN

Account number
Personal information redacted by the RHI Inquiry

Invoice number **WIT-45024**
77124629 15 Aug 15

Itemisation for

Cost centre

Personal information redacted by the RHI Inquiry

This time you...

- ▶ sent 61 text messages
- ▶ made 261.526MB of mobile internet calls

Non-geographic call charging

All calls to 08, 09 and 118 numbers are made up of an access and a service charge. The access charge is the charge we make for giving you access to this number. The service charge is set by the organisation you called. See page 2 of this bill for more information.

Calls

time	number or description	more details	normal cost	you pay
Fri 1 May				
09:21	Personal information redacted by the RHI Inquiry	0m 20s	0.000	0.000
09:23	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000
10:02	Personal information redacted by the RHI Inquiry	0m 17s	0.000	0.000
17:13	Personal information redacted by the RHI Inquiry	4m 11s	0.000	0.000
Sat 2 May				
13:39	Personal information redacted by the RHI Inquiry	1m 28s	0.000	0.000
15:52	Personal information redacted by the RHI Inquiry	0m 8s	0.000	0.000
18:44	Personal information redacted by the RHI Inquiry	0m 2s	0.000	0.000
18:44	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
18:44	Personal information redacted by the RHI Inquiry	0m 56s	0.000	0.000
20:21	Personal information redacted by the RHI Inquiry	4m 7s	0.000	0.000
Sun 3 May				
13:50	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000
13:51	Personal information redacted by the RHI Inquiry	0m 33s	0.000	0.000
14:38	Personal information redacted by the RHI Inquiry	0m 41s	0.000	0.000
16:51	Personal information redacted by the RHI Inquiry	0m 31s	0.000	0.000
Mon 4 May				
20:54	Personal information redacted by the RHI Inquiry	0m 44s	0.000	0.000
Thu 7 May				
18:11	Personal information redacted by the RHI Inquiry	4m 49s	0.000	0.000
18:21	Personal information redacted by the RHI Inquiry	1m 7s	0.000	0.000
21:36	Personal information redacted by the RHI Inquiry	0m 27s	0.000	0.000
Fri 8 May				
08:45	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
17:55	Personal information redacted by the RHI Inquiry	1m 18s	0.000	0.000
Tue 12 May				
18:56	Personal information redacted by the RHI Inquiry	0m 24s	0.000	0.000
Thu 14 May				
16:45	Personal information redacted by the RHI Inquiry	0m 27s	0.000	0.000
16:49	Personal information redacted by the RHI Inquiry	1m 57s	0.000	0.000
16:53	Personal information redacted by the RHI Inquiry	0m 27s	0.000	0.000
17:40	Personal information redacted by the RHI Inquiry	0m 29s	0.000	0.000
17:44	Personal information redacted by the RHI Inquiry	0m 27s	0.000	0.000
17:45	Personal information redacted by the RHI Inquiry	0m 50s	0.000	0.000
17:46	Personal information redacted by the RHI Inquiry	0m 40s	0.000	0.000
17:50	Personal information redacted by the RHI Inquiry	0m 15s	0.000	0.000
Fri 15 May				
14:23	Personal information redacted by the RHI Inquiry	0m 37s	0.000	0.000
Sat 16 May				
13:49	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000
17:53	Personal information redacted by the RHI Inquiry	0m 25s	0.000	0.000
Mon 18 May				
18:15	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
Wed 20 May				
18:32	Personal information redacted by the RHI Inquiry	0m 34s	0.000	0.000
19:36	Personal information redacted by the RHI Inquiry	0m 6s	0.000	0.000
Thu 21 May				
18:10	Personal information redacted by the RHI Inquiry	0m 6s	0.000	0.000
Fri 22 May				
18:33	Personal information redacted by the RHI Inquiry	1m 14s	0.000	0.000
18:35	Personal information redacted by the RHI Inquiry	0m 15s	0.000	0.000
18:36	Personal information redacted by the RHI Inquiry	1m 32s	0.000	0.000
18:39	Personal information redacted by the RHI Inquiry	0m 25s	0.000	0.000
Sat 23 May				
21:40	Personal information redacted by the RHI Inquiry	0m 24s	0.000	0.000
21:40	Personal information redacted by the RHI Inquiry	0m 15s	0.000	0.000
21:41	Personal information redacted by the RHI Inquiry	0m 7s	0.000	0.000

Calls continued

time	number or description	more details	normal cost	you pay
21:42				
Mon 25 May				
18:27	Personal information redacted by the RHI Inquiry	0m 10s	0.000	0.000
19:46	Personal information redacted by the RHI Inquiry	0m 44s	0.000	0.000
Tue 26 May				
13:00	Personal information redacted by the RHI Inquiry	0m 41s	0.000	0.000
14:32	Personal information redacted by the RHI Inquiry	0m 8s	0.000	0.000
14:32	Personal information redacted by the RHI Inquiry	0m 6s	0.000	0.000
14:33	Personal information redacted by the RHI Inquiry	1m 33s	0.000	0.000
17:29	Personal information redacted by the RHI Inquiry	0m 42s	0.000	0.000
17:37	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000
17:59	Personal information redacted by the RHI Inquiry	3m 55s	0.000	0.000
18:03	Personal information redacted by the RHI Inquiry	1m 37s	0.000	0.000
Wed 27 May				
18:18	Personal information redacted by the RHI Inquiry	0m 2s	0.000	0.000
18:20	Personal information redacted by the RHI Inquiry	0m 58s	0.000	0.000
18:58	Personal information redacted by the RHI Inquiry	1m 45s	0.000	0.000
Thu 28 May				
08:55	Personal information redacted by the RHI Inquiry	2m 12s	0.000	0.000
08:59	Personal information redacted by the RHI Inquiry	0m 2s	0.000	0.000
19:10	Personal information redacted by the RHI Inquiry	5m 15s	0.000	0.000
Fri 29 May				
11:30	Personal information redacted by the RHI Inquiry	0m 8s	0.000	0.000
11:30	Personal information redacted by the RHI Inquiry	0m 7s	0.000	0.000
14:49	Personal information redacted by the RHI Inquiry	1m 21s	0.000	0.000
17:41	Personal information redacted by the RHI Inquiry	0m 22s	0.000	0.000
17:48	Personal information redacted by the RHI Inquiry	0m 32s	0.000	0.000
17:55	Personal information redacted by the RHI Inquiry	0m 5s	0.000	0.000
17:56	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
17:56	Personal information redacted by the RHI Inquiry	1m 30s	0.000	0.000
17:58	Personal information redacted by the RHI Inquiry	0m 2s	0.000	0.000
17:59	Personal information redacted by the RHI Inquiry	0m 36s	0.000	0.000
Sat 30 May				
14:56	Personal information redacted by the RHI Inquiry	0m 6s	0.000	0.000
14:57	Personal information redacted by the RHI Inquiry	8m 41s	0.000	0.000
Sun 31 May				
16:01	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000
16:03	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000
16:03	Personal information redacted by the RHI Inquiry	2m 22s	0.000	0.000
Tue 2 Jun				
17:46	Personal information redacted by the RHI Inquiry	1m 2s	0.000	0.000
Fri 5 Jun				
17:09	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
17:26	Personal information redacted by the RHI Inquiry	0m 53s	0.000	0.000
18:29	Personal information redacted by the RHI Inquiry	0m 8s	0.000	0.000
18:30	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000
18:30	Personal information redacted by the RHI Inquiry	0m 7s	0.000	0.000
Sat 6 Jun				
14:44	Personal information redacted by the RHI Inquiry	0m 40s	0.000	0.000
18:56	Personal information redacted by the RHI Inquiry	0m 23s	0.000	0.000
Sun 7 Jun				
13:44	Personal information redacted by the RHI Inquiry	0m 21s	0.000	0.000
Mon 8 Jun				
18:31	Personal information redacted by the RHI Inquiry	5m 30s	0.000	0.000
Tue 9 Jun				
13:12	Personal information redacted by the RHI Inquiry	0m 5s	0.000	0.000
13:12	Personal information redacted by the RHI Inquiry	7m 39s	0.000	0.000
14:12	Personal information redacted by the RHI Inquiry	3m 3s	0.000	0.000

Key

- Included in price plan
- Text message
- Multiple texts to the same number
- Mobile internet
- Weekend

Missing anything?

If anything you're expecting to see isn't showing, don't worry. Sometimes it takes a while for details to reach us. It will show on a future bill.

Received from Damian Martin on 21/07/17
Annotated by RHI Inquiry

continued on the back - please turn over

Calls continued

time	number or description	more details	normal cost	you pay
17:26	Personal information redacted by the RHI Inquiry	3m 9s	0.000	0.000
21:39		0m 4s	0.000	0.000
Wed 10				
13:01		0m 3s	0.000	0.000
13:11		0m 4s	0.000	0.000
14:06		0m 3s	0.000	0.000
Thu 11				
09:28		0m 6s	0.000	0.000
09:29		0m 9s	0.000	0.000
09:29		0m 12s	0.000	0.000
Fri 12 J				
17:43		0m 31s	0.000	0.000
17:44		0m 4s	0.000	0.000
17:46		0m 4s	0.000	0.000
17:46		2m 42s	0.000	0.000
17:50		0m 13s	0.000	0.000
17:50		1m 18s	0.000	0.000
17:52		0m 6s	0.000	0.000
17:53		0m 25s	0.000	0.000
18:08		0m 35s	0.000	0.000
Sat 13				
15:33		0m 4s	0.000	0.000
16:52		0m 4s	0.000	0.000
Mon 15				
12:39		0m 4s	0.000	0.000
18:19		2m 19s	0.000	0.000
18:22		0m 53s	0.000	0.000
18:28		1m 32s	0.000	0.000
Wed 17				
09:04		2m 18s	0.000	0.000
09:41		0m 2s	0.000	0.000
11:50		0m 3s	0.000	0.000
18:46		0m 31s	0.000	0.000
Thu 18				
17:37		0m 2s	0.000	0.000
18:20		0m 5s	0.000	0.000
18:21		0m 5s	0.000	0.000
Wed 24				
08:13		0m 8s	0.000	0.000
08:14		1m 16s	0.000	0.000
08:16		0m 9s	0.000	0.000
08:17		0m 8s	0.000	0.000
21:36		0m 38s	0.000	0.000
Fri 26 J				
18:54		0m 32s	0.000	0.000
Sat 27				
21:21		3m 48s	0.000	0.000
Mon 29				
10:07		0m 19s	0.000	0.000
15:20		0m 22s	0.000	0.000
17:46		19m 17s	0.000	0.000
18:41		0m 7s	0.000	0.000
Tue 30				
22:03		0m 3s	0.000	0.000
Wed 1				
19:35		0m 52s	0.000	0.000
Thu 2 J				
14:30		0m 6s	0.000	0.000
14:31		0m 9s	0.000	0.000
14:31		10m 49s	0.000	0.000
15:16		0m 5s	0.000	0.000
16:24		0m 6s	0.000	0.000
16:25		0m 7s	0.000	0.000
16:25		0m 2s	0.000	0.000
16:25		0m 6s	0.000	0.000
16:26		0m 7s	0.000	0.000
16:29		0m 4s	0.000	0.000

Calls continued

time	number or description	more details	normal cost	you pay
16:46	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
18:24		0m 9s	0.000	0.000
18:25		10m 52s	0.000	0.000
18:39		1m 37s	0.000	0.000
19:31		0m 42s	0.000	0.000
Sun 5 Ju				
11:32		5m 42s	0.000	0.000
11:39		0m 10s	0.000	0.000
11:40		0m 3s	0.000	0.000
11:44		0m 38s	0.000	0.000
Mon 6 Ju				
19:57		1m 18s	0.000	0.000
22:41		0m 3s	0.000	0.000
Tue 7 Jul				
19:41		0m 3s	0.000	0.000
20:05		1m 3s	0.000	0.000
20:12		0m 51s	0.000	0.000
Sat 11 Ju				
20:48		1m 12s	0.000	0.000
21:21		0m 4s	0.000	0.000
21:21		0m 1s	0.000	0.000
21:28		0m 40s	0.000	0.000
21:45		0m 26s	0.000	0.000
Sun 12 J				
11:41		0m 9s	0.000	0.000
Wed 15 J				
20:56		7m 54s	0.000	0.000
Thu 16 J				
09:16		0m 3s	0.000	0.000
09:17		0m 6s	0.000	0.000
09:23		0m 5s	0.000	0.000
10:33		0m 26s	0.000	0.000
10:34		0m 3s	0.000	0.000
15:08		0m 9s	0.000	0.000
18:46		0m 17s	0.000	0.000
Fri 17 Ju				
17:39		0m 21s	0.000	0.000
20:02		0m 34s	0.000	0.000
Mon 20 J				
17:56		3m 4s	0.000	0.000
18:09		1m 10s	0.000	0.000
Tue 21 J				
21:02		0m 4s	0.000	0.000
Wed 22 J				
19:23		1m 33s	0.000	0.000
Thu 23 J				
18:08		0m 36s	0.000	0.000
Fri 24 Ju				
15:19		1m 17s	0.000	0.000
20:13		4m 17s	0.000	0.000
Sat 25 Ju				
21:53		0m 24s	0.000	0.000
Mon 27 J				
11:46		0m 6s	0.000	0.000
11:47		1m 14s	0.000	0.000
16:51		0m 10s	0.000	0.000
16:52		0m 9s	0.000	0.000
Tue 28 J				
20:18		1m 5s	0.000	0.000
Total of 184 calls		3h 17m 59s	£0.000	£0.000

Messaging, mobile internet

time	number or description	more details	normal cost	you pay
Fri 1 May				
-	WAP	4.901MB	0.000	0.000

continued on the next page



Mobile number
Personal information redacted by the RHI Inquiry
REF: STUART WIGHTMAN

Account number
Personal information redacted by the RHI Inquiry

Invoice number **WIT-45026**
77124629 15 Aug 15

Itemisation for Personal information redacted by the RHI Inquiry continued

Cost centre: Personal information redacted by the RHI Inquiry

Messaging, mobile internet continued

Messaging, mobile internet continued

time	number or description	more details	normal cost	you pay
17:29	Personal information redacted by the RHI Inquiry	1 text	0.000	0.000
Sat 2 May	-			
-	WAP	5.894MB	0.000	0.000 ✓
Sun 3 May	-			
-	WAP	369.085KB	0.000	0.000 ✓
Mon 4 May	-			
-	WAP	488.699KB	0.000	0.000 ✓
Tue 5 May	-			
-	WAP	3.202MB	0.000	0.000 ✓
Wed 6 May	-			
-	WAP	3.172MB	0.000	0.000 ✓
Thu 7 May	-			
-	WAP	5.688MB	0.000	0.000 ✓
Fri 8 May	-			
-	WAP	2.813MB	0.000	0.000 ✓
Sun 10 May	-			
-	WAP	6.986KB	0.000	0.000 ✓
Mon 11 May	-			
-	WAP	4.860MB	0.000	0.000 ✓
-	Personal information redacted by the RHI Inquiry	3 texts	0.000	0.000
Tue 12 May	-			
-	WAP	1.756MB	0.000	0.000 ✓
12:41	Personal information redacted by the RHI Inquiry	1 text	0.000	0.000
Wed 13 May	-			
-	WAP	4.900MB	0.000	0.000 ✓
Thu 14 May	-			
-	WAP	4.318MB	0.000	0.000 ✓
Fri 15 May	-			
-	WAP	3.522MB	0.000	0.000 ✓
Sat 16 May	-			
-	WAP	1.330MB	0.000	0.000 ✓
Sun 17 May	-			
-	WAP	366.173KB	0.000	0.000 ✓
Mon 18 May	-			
-	WAP	2.095MB	0.000	0.000 ✓
Tue 19 May	-			
-	WAP	2.949MB	0.000	0.000 ✓
Wed 20 May	-			
-	WAP	3.838MB	0.000	0.000 ✓
19:20	Personal information redacted by the RHI Inquiry	1 text	0.000	0.000
Thu 21 May	-			
-	WAP	4.284MB	0.000	0.000 ✓
21:47	Personal information redacted by the RHI Inquiry	1 text	0.000	0.000
Fri 22 May	-			
-	WAP	4.702MB	0.000	0.000 ✓
Sun 24 May	-			
-	WAP	121.358KB	0.000	0.000 ✓
Mon 25 May	-			
-	WAP	83.740KB	0.000	0.000 ✓
Tue 26 May	-			
-	WAP	1.606MB	0.000	0.000 ✓
17:39	Personal information redacted by the RHI Inquiry	1 text	0.000	0.000
Wed 27 May	-			
-	WAP	4.345MB	0.000	0.000 ✓

time	number or description	more details	normal cost	you pay
Thu 28 May	-			
-	WAP	2.100MB	0.000	0.000 ✓
-	Personal information redacted by the RHI Inquiry	3 texts	0.000	0.000
Fri 29 May	-			
-	WAP	5.426MB	0.000	0.000 ✓
Sat 30 May	-			
-	WAP	28.871KB	0.000	0.000 ✓
Sun 31 May	-			
-	WAP	3.469MB	0.000	0.000 ✓
-	Personal information redacted by the RHI Inquiry	2 texts	0.000	0.000
Mon 1 Jun	-			
-	WAP	4.130MB	0.000	0.000 ✓
Tue 2 Jun	-			
-	WAP	5.106MB	0.000	0.000 ✓
Wed 3 Jun	-			
-	WAP	3.490MB	0.000	0.000 ✓
18:58	Personal information redacted by the RHI Inquiry	1 text	0.000	0.000
Thu 4 Jun	-			
-	WAP	6.423MB	0.000	0.000 ✓
08:52	Personal information redacted by the RHI Inquiry	1 text	0.000	0.000
Fri 5 Jun	-			
-	WAP	7.309MB	0.000	0.000 ✓
11:55	Personal information redacted by the RHI Inquiry	1 text	0.000	0.000
11:57	Personal information redacted by the RHI Inquiry	1 text	0.000	0.000
-	Personal information redacted by the RHI Inquiry	2 texts	0.000	0.000
Sat 6 Jun	-			
-	WAP	5.066MB	0.000	0.000 ✓
13:57	Personal information redacted by the RHI Inquiry	1 text	0.000	0.000
Sun 7 Jun	-			
-	WAP	219.224KB	0.000	0.000 ✓
Mon 8 Jun	-			
-	WAP	10.641MB	0.000	0.000 ✓
Tue 9 Jun	-			
-	WAP	3.187MB	0.000	0.000 ✓
Wed 10 Jun	-			
-	WAP	4.543MB	0.000	0.000 ✓
Thu 11 Jun	-			
-	WAP	4.367MB	0.000	0.000 ✓
13:27	Personal information redacted by the RHI Inquiry	1 text	0.000	0.000
19:30	Personal information redacted by the RHI Inquiry	1 text	0.000	0.000
Fri 12 Jun	-			
-	WAP	4.951MB	0.000	0.000 ✓
Sat 13 Jun	-			
-	WAP	126.236KB	0.000	0.000 ✓
15:34	Personal information redacted by the RHI Inquiry	1 text	0.000	0.000
Sun 14 Jun	-			
-	WAP	4.185MB	0.000	0.000 ✓
07:04	Personal information redacted by the RHI Inquiry	1 text	0.000	0.000
Mon 15 Jun	-			
-	WAP	4.412MB	0.000	0.000 ✓
Tue 16 Jun	-			
-	WAP	7.116MB	0.000	0.000 ✓
Wed 17 Jun	-			
-	WAP	3.277MB	0.000	0.000 ✓
Thu 18 Jun	-			
-	WAP	4.234MB	0.000	0.000 ✓

- ✓ Included in price plan
- ✘ Text message
- ✘ Multiple texts to the same number
- WAP Mobile internet
- Weekend

continued on the back - please turn over

Messaging, mobile internet
continued

time	number or description	more details	normal cost	you pay
Tue 23	Personal information redacted by the RHI Inquiry	6.990KB	0.000	0.000 ✓
Wed 24	-	4.435MB	0.000	0.000 ✓
Thu 25	-	3.970MB	0.000	0.000 ✓
Fri 26 J	-	1.425MB	0.000	0.000 ✓
-	-	2 texts	0.000	0.000
Sat 27	-	0.089KB	0.000	0.000 ✓
Sun 28	-	290.446KB	0.000	0.000 ✓
Mon 29	-	4.123MB	0.000	0.000 ✓
-	-	2 texts	0.000	0.000
Tue 30	-	1.038MB	0.000	0.000 ✓
07:50	-	1 text	0.000	0.000
Wed 1	-	11.238MB	0.000	0.000 ✓
19:38	-	1 text	0.000	0.000
Thu 2 J	-	4.885MB	0.000	0.000 ✓
16:29	-	1 text	0.000	0.000
Fri 3 Ju	-	1.885MB	0.000	0.000 ✓
Sat 4 Ju	-	5 texts	0.000	0.000
Sun 5 J	-	301.315KB	0.000	0.000 ✓
Mon 6 J	-	4.236MB	0.000	0.000 ✓
-	-	5 texts	0.000	0.000
Tue 7 J	-	4.734MB	0.000	0.000 ✓
Wed 8	-	2.355MB	0.000	0.000 ✓
Thu 9 J	-	2.651MB	0.000	0.000 ✓
Fri 10 J	-	8.076MB	0.000	0.000 ✓
Sat 11	-	901.403KB	0.000	0.000 ✓
-	-	6 texts	0.000	0.000
23:08	-	1 text	0.000	0.000
Sun 12	-	906.906KB	0.000	0.000 ✓
03:32	-	1 text	0.000	0.000
17:57	-	1 text	0.000	0.000
Mon 13	-	46.175KB	0.000	0.000 ✓
Tue 14	-	7.041KB	0.000	0.000 ✓
Wed 15	-	463.654KB	0.000	0.000 ✓
Thu 16	-	4.335MB	0.000	0.000 ✓
-	-	2 texts	0.000	0.000
Fri 17 J	-	6.786MB	0.000	0.000 ✓
Sat 18	-	131.293KB	0.000	0.000 ✓

Messaging, mobile internet
continued

time	number or description	more details	normal cost	you pay
Sun 19 Jul	Personal information redacted by the RHI Inquiry	27.828KB	0.000	0.000 ✓
Mon 20 Jul	-	4.139MB	0.000	0.000 ✓
Tue 21 Jul	-	3.265MB	0.000	0.000 ✓
-	-	7 texts	0.000	0.000
Wed 22 Jul	-	3.403MB	0.000	0.000 ✓
Thu 23 Jul	-	2.806MB	0.000	0.000 ✓
Fri 24 Jul	-	2.609MB	0.000	0.000 ✓
Sat 25 Jul	-	4.250MB	0.000	0.000 ✓
Sun 26 Jul	-	78.882KB	0.000	0.000 ✓
Mon 27 Jul	-	3.417MB	0.000	0.000 ✓
18:52	-	1 text	0.000	0.000
Tue 28 Jul	-	2.978MB	0.000	0.000 ✓
Wed 29 Jul	00:11	1 text	0.000	0.000
Total of 61 texts and 82 mobile internet charges			£0.000	£0.000
Total usage for			Personal information redacted by the RHI Inquiry	£0.000



Mobile number
Personal information redacted by the RHI Inquiry
REF: STUART WIGHTMAN

Account number
Personal information redacted by the RHI Inquiry

Invoice number **WIT-45028**
78146770 14 Nov 15

Itemisation for

Cost centre: Personal information redacted by the RHI Inquiry

Personal information redacted by the RHI Inquiry

This time you...

- ▶ sent 37 text messages
- ▶ sent 1 picture or multimedia message
- ▶ made 236.816MB of mobile internet calls

Non-geographic call charging
All calls to 08, 09 and 118 numbers are made up of an access and a service charge. The access charge is the charge we make for giving you access to this number. The service charge is set by the organisation you called. See page 2 of this bill for more information.

Calls

time	number or description	more details	normal cost	you pay
Wed 12 A	Personal information redacted by the RHI Inquiry			
08:29		0m 3s	0.000	0.000
08:52		0m 45s	0.000	0.000
08:53		2m 21s	0.000	0.000
14:09		0m 41s	0.000	0.000
17:08		0m 10s	0.000	0.000
Thu 13 A				
19:44		0m 44s	0.000	0.000
Fri 14 Au				
12:58		0m 3s	0.000	0.000
13:18		0m 4s	0.000	0.000
13:19		0m 4s	0.000	0.000
13:51		0m 7s	0.000	0.000
13:52		0m 9s	0.000	0.000
13:53		0m 6s	0.000	0.000
Sat 15 A				
19:14		0m 4s	0.000	0.000
19:15		1m 11s	0.000	0.000
Mon 17 A				
14:15		0m 49s	0.000	0.000
Tue 18 A				
12:41		0m 22s	0.000	0.000
Thu 20 A				
12:49		0m 3s	0.000	0.000
12:56		0m 49s	0.000	0.000
12:57		0m 34s	0.000	0.000
18:54		0m 38s	0.000	0.000
Fri 21 Au				
16:03		1m 15s	0.000	0.000
22:00		0m 22s	0.000	0.000
Sat 22 A				
17:45		0m 6s	0.000	0.000
17:46		1m 18s	0.000	0.000
17:59		1m 0s	0.000	0.000
Mon 24 A				
12:59		0m 11s	0.000	0.000
13:00		4m 37s	0.000	0.000
13:15		2m 32s	0.000	0.000
17:41		0m 7s	0.000	0.000
17:42		0m 4s	0.000	0.000
17:42		0m 14s	0.000	0.000
Tue 25 A				
13:43		0m 27s	0.000	0.000
Wed 26				
15:37		2m 48s	0.000	0.000
17:25		0m 4s	0.000	0.000
17:26		1m 3s	0.000	0.000
17:44		0m 5s	0.000	0.000
18:01		0m 21s	0.000	0.000
18:43		0m 21s	0.000	0.000
21:01		0m 24s	0.000	0.000
Thu 27 A				
13:10		3m 51s	0.000	0.000
Fri 28 Au				
08:57		1m 42s	0.000	0.000
18:15		0m 3s	0.000	0.000
18:22		0m 7s	0.000	0.000

Calls continued

time	number or description	more details	normal cost	you pay
Tue 1 Sep				
12:02	Personal information redacted by the RHI Inquiry			0m 3s 0.000 0.000
12:07		0m 3s	0.000	0.000
12:07		0m 3s	0.000	0.000
Wed 2 S				
09:55		0m 4s	0.000	0.000
11:06		1m 18s	0.000	0.000
17:08		1m 16s	0.000	0.000
Thu 3 Se				
17:38		0m 46s	0.000	0.000
Fri 4 Sep				
08:56		1m 3s	0.000	0.000
18:15		0m 36s	0.000	0.000
18:47		0m 50s	0.000	0.000
Sat 5 Se				
13:45		1m 56s	0.000	0.000
19:37		4m 31s	0.000	0.000
20:09		2m 25s	0.000	0.000
21:26		0m 3s	0.000	0.000
21:27		6m 47s	0.000	0.000
22:20		6m 36s	0.000	0.000
Sun 6 Sep				
11:03		0m 7s	0.000	0.000
11:04		0m 12s	0.000	0.000
11:05		0m 18s	0.000	0.000
11:05		0m 4s	0.000	0.000
11:06		1m 30s	0.000	0.000
16:41		0m 31s	0.000	0.000
16:46		1m 0s	0.000	0.000
Mon 7 S				
12:41		0m 24s	0.000	0.000
12:43		1m 11s	0.000	0.000
15:50		2m 22s	0.000	0.000
15:53		0m 28s	0.000	0.000
17:54		2m 54s	0.000	0.000
17:57		0m 20s	0.000	0.000
Tue 8 Se				
22:02		1m 49s	0.000	0.000
Wed 9 S				
20:15		0m 14s	0.000	0.000
Thu 10 S				
12:11		0m 43s	0.000	0.000
13:11		2m 21s	0.000	0.000
15:46		0m 5s	0.000	0.000
15:47		0m 5s	0.000	0.000
15:48		0m 9s	0.000	0.000
17:08		0m 9s	0.000	0.000
18:23		0m 5s	0.000	0.000
19:04		0m 26s	0.000	0.000
Fri 11 Se				
12:44		2m 44s	0.000	0.000
18:21		0m 4s	0.000	0.000
18:22		0m 44s	0.000	0.000
18:31		2m 20s	0.000	0.000
18:52		0m 3s	0.000	0.000
18:54		0m 7s	0.000	0.000
20:15		0m 18s	0.000	0.000

Key

- ✓ Included in price plan
- ✉ Text message
- ✉ Multiple texts to the same number
- 📷 Picture or multimedia message
- 📶 Mobile internet
- ▲ Combined access and service charge
- Weekend

Missing anything?

If anything you're expecting to see isn't showing, don't worry. Sometimes it takes a while for details to reach us. It will show on a future bill.

Received from Damian Martin on 21/07/17
Annotated by RHI Inquiry

Calls continued

time	number or description	more details	normal cost	you pay
Sat 12 Se	Personal information redacted by the RHI Inquiry			
14:31		0m 13s	0.000	0.000
16:13		0m 4s	0.000	0.000
16:15		2m 9s	0.000	0.000
Sun 13 S				
17:22		0m 51s	0.000	0.000
19:26		1m 36s	0.000	0.000
Mon 14 S				
12:17		0m 13s	0.000	0.000
12:18		0m 3s	0.000	0.000
19:15		7m 5s	0.261	0.261 ▲
Sat 19 Se				
15:52		0m 3s	0.000	0.000
18:43		0m 43s	0.000	0.000
19:00		2m 29s	0.000	0.000
19:29		4m 22s	0.000	0.000
Mon 21 S				
13:42		1m 31s	0.000	0.000
16:49		0m 3s	0.000	0.000
16:50		0m 2s	0.000	0.000
16:50		0m 3s	0.000	0.000
16:51		0m 4s	0.000	0.000
16:51		0m 3s	0.000	0.000
16:56		0m 4s	0.000	0.000
17:04		0m 6s	0.000	0.000
17:05		0m 4s	0.000	0.000
17:06		0m 9s	0.000	0.000
17:24		10m 5s	0.000	0.000
21:36		0m 37s	0.000	0.000
21:38		0m 4s	0.000	0.000
21:38		0m 3s	0.000	0.000
21:38		3m 12s	0.000	0.000
Tue 22 S				
12:48		0m 10s	0.000	0.000
12:49		0m 4s	0.000	0.000
12:50		2m 41s	0.000	0.000
Thu 24 S				
12:52		0m 31s	0.000	0.000
18:40		0m 54s	0.000	0.000
Sat 26 Se				
16:59		0m 3s	0.000	0.000
Wed 30 S				
15:40		2m 53s	0.000	0.000
18:01		1m 2s	0.000	0.000
Thu 1 Oct				
08:44		0m 4s	0.000	0.000
18:07		0m 7s	0.000	0.000
Sun 4 Oct				
18:13		15m 3s	0.000	0.000
Wed 7 Oc				
15:51		0m 9s	0.000	0.000
18:54		0m 3s	0.000	0.000
19:21		0m 36s	0.047	0.047 ▲
Fri 9 Oct				
18:15		3m 45s	0.000	0.000
18:20		0m 4s	0.000	0.000
18:21		6m 36s	0.000	0.000
18:48		0m 53s	0.000	0.000
19:37		1m 11s	0.000	0.000
19:50		18m 5s	0.000	0.000
Sat 10 Oc				
12:53		3m 24s	0.000	0.000
Tue 13 O				
17:44		7m 16s	0.000	0.000
Wed 14 O				
17:56		0m 4s	0.000	0.000
17:57		0m 6s	0.000	0.000

Calls continued

time	number or description	more details	normal cost	you pay
17:58	Personal information redacted by the RHI Inquiry	0m 2s	0.000	0.000
Thu 15 O				
18:18		0m 31s	0.000	0.000
Fri 16 Oc				
17:39		1m 0s	0.000	0.000
Sat 17 O				
13:55		13m 53s	0.000	0.000
14:24		11m 58s	0.000	0.000
15:52		0m 3s	0.000	0.000
15:53		0m 36s	0.000	0.000
Sun 18 O				
12:24		3m 26s	0.000	0.000
Mon 19				
22:16		8m 25s	0.000	0.000
22:36		1m 48s	0.000	0.000
22:45		1m 33s	0.000	0.000
Tue 20 O				
20:09		4m 12s	0.000	0.000
20:14		0m 36s	0.000	0.000
Fri 23 Oc				
17:49		2m 23s	0.000	0.000
17:53		0m 17s	0.000	0.000
17:54		0m 29s	0.000	0.000
Wed 28				
17:37		0m 50s	0.000	0.000
17:39		0m 3s	0.000	0.000
17:40		0m 4s	0.000	0.000
17:45		0m 4s	0.000	0.000
17:45		0m 35s	0.000	0.000
19:51		1m 46s	0.000	0.000
Thu 29 O				
17:14		0m 27s	0.000	0.000
17:33		0m 4s	0.000	0.000
17:39		0m 7s	0.000	0.000
17:46		0m 10s	0.000	0.000
19:26		0m 5s	0.000	0.000
Fri 30 Oc				
10:21		12m 16s	0.000	0.000
10:55		7m 43s	0.000	0.000
22:15		0m 3s	0.000	0.000
22:18		0m 3s	0.000	0.000
Total of 2 calls inside VPN		9m 14s	£0.000	£0.000
Total of 169 other calls		4h 12m 59s	£0.308	£0.308
Total of 171 calls		4h 22m 13s	£0.308	£0.308

Messaging, mobile internet

time	number or description	more details	normal cost	you pay
Sun 9 Aug				
-	Personal information redacted by the RHI Inquiry	13.943KB	0.000	0.000 ✓
Mon 10				
-		73.864KB	0.000	0.000 ✓
-		2 texts	0.000	0.000
Tue 11				
-		806.485KB	0.000	0.000 ✓
Wed 12				
-		1.861MB	0.000	0.000 ✓
Thu 13				
-		199.738KB	0.000	0.000 ✓
-		2 texts	0.000	0.000
Fri 14				
-		3.510MB	0.000	0.000 ✓
13:20		1 text	0.000	0.000
-		2 texts	0.000	0.000

continued on the next page



Mobile number
Personal information redacted by the RHI Inquiry
REF: STUART WIGHTMAN

Account number
Personal information redacted by the RHI Inquiry

Invoice number **WIT-45030**
78146770 14 Nov 15

Itemisation for **Personal information redacted by the RHI Inquiry** continued
Cost centre **Personal information redacted by the RHI Inquiry**

Messaging, mobile internet
continued

Messaging, mobile internet
continued

time	number or description	more details	normal cost	you pay
Sat 15 Aug	-	-	-	-
-	Personal information redacted by the RHI Inquiry	542.566KB	0.000	0.000 ✓
-	-	2 texts	0.000	0.000
Sun 16	-	-	-	-
-	-	3.482MB	0.000	0.000 ✓
Mon 17	-	-	-	-
-	-	5.866MB	0.000	0.000 ✓
21:41	-	1 text	0.000	0.000
21:55	-	1 text	0.000	0.000
Tue 18	-	-	-	-
-	-	517.694KB	0.000	0.000 ✓
Wed 19	-	-	-	-
-	-	2.882MB	0.000	0.000 ✓
Thu 20	-	-	-	-
-	-	8.207MB	0.000	0.000 ✓
Fri 21 A	-	-	-	-
-	-	4.404MB	0.000	0.000 ✓
Sat 22	-	-	-	-
-	-	1.765MB	0.000	0.000 ✓
Sun 23	-	-	-	-
-	-	93.551KB	0.000	0.000 ✓
Mon 24	-	-	-	-
-	-	3.629MB	0.000	0.000 ✓
Tue 25	-	-	-	-
-	-	3.697MB	0.000	0.000 ✓
Wed 26	-	-	-	-
-	-	3.466MB	0.000	0.000 ✓
13:22	-	1 text	0.000	0.000
Thu 27	-	-	-	-
-	-	4.789MB	0.000	0.000 ✓
Fri 28 A	-	-	-	-
-	-	83.918KB	0.000	0.000 ✓
18:24	-	1 text	0.000	0.000
Sat 29	-	-	-	-
-	-	4.431MB	0.000	0.000 ✓
-	-	3 texts	0.000	0.000
Sun 30	-	-	-	-
-	-	186.780KB	0.000	0.000 ✓
15:59	-	1 text	0.000	0.000
Mon 31	-	-	-	-
-	-	519.457KB	0.000	0.000 ✓
-	-	4 texts	0.000	0.000
Tue 1 S	-	-	-	-
-	-	4.476MB	0.000	0.000 ✓
Wed 2	-	-	-	-
-	-	486.508KB	0.000	0.000 ✓
Thu 3 S	-	-	-	-
-	-	8.819MB	0.000	0.000 ✓
Fri 4 Se	-	-	-	-
-	-	4.751MB	0.000	0.000 ✓
Sat 5 S	-	-	-	-
-	-	84.657KB	0.000	0.000 ✓
Sun 6 S	-	-	-	-
-	-	3.168MB	0.000	0.000 ✓
18:13	-	Picture	0.306	0.306

- ✓ Included in price plan
- ✉ Text message
- ✉ Multiple texts to the same number
- 🖼 Picture or multimedia message
- 📶 Mobile internet
- ▲ Combined access and service charge
- Weekend

time	number or description	more details	normal cost	you pay
Mon 7 Sep	-	-	-	-
-	Personal information redacted by the RHI Inquiry	3.090MB	0.000	0.000 ✓
Wed 9 Se	-	-	-	-
-	-	7.493MB	0.000	0.000 ✓
Fri 11 Se	-	-	-	-
-	-	7.161MB	0.000	0.000 ✓
Sat 12 Se	-	-	-	-
-	-	1.801MB	0.000	0.000 ✓
Sun 13 S	-	-	-	-
-	-	2.465MB	0.000	0.000 ✓
18:05	-	1 text	0.000	0.000
Mon 14 S	-	-	-	-
-	-	3.459MB	0.000	0.000 ✓
Tue 15 S	-	-	-	-
-	-	3.411MB	0.000	0.000 ✓
Wed 16 S	-	-	-	-
-	-	3.120MB	0.000	0.000 ✓
Thu 17 S	-	-	-	-
-	-	1.862MB	0.000	0.000 ✓
Sat 19 Se	-	-	-	-
-	-	671.458KB	0.000	0.000 ✓
-	-	2 texts	0.000	0.000
Sun 20 S	-	-	-	-
-	-	284.934KB	0.000	0.000 ✓
Mon 21 S	-	-	-	-
-	-	2.810MB	0.000	0.000 ✓
17:07	-	1 text	0.000	0.000
Tue 22 S	-	-	-	-
-	-	9.317MB	0.000	0.000 ✓
-	-	2 texts	0.000	0.000
Wed 23 S	-	-	-	-
-	-	2.883MB	0.000	0.000 ✓
Thu 24 S	-	-	-	-
-	-	4.237MB	0.000	0.000 ✓
22:45	-	1 text	0.000	0.000
Fri 25 Se	-	-	-	-
-	-	7.484MB	0.000	0.000 ✓
Sat 26 Se	-	-	-	-
-	-	335.139KB	0.000	0.000 ✓
Sun 27 S	-	-	-	-
-	-	325.724KB	0.000	0.000 ✓
Mon 28 S	-	-	-	-
-	-	4.409MB	0.000	0.000 ✓
Tue 29 S	-	-	-	-
-	-	1.334MB	0.000	0.000 ✓
Wed 30 S	-	-	-	-
-	-	5.878MB	0.000	0.000 ✓
Thu 1 Oct	-	-	-	-
-	-	2.018MB	0.000	0.000 ✓
Fri 2 Oct	-	-	-	-
-	-	3.824MB	0.000	0.000 ✓
21:26	-	1 text	0.000	0.000
Sun 4 Oct	-	-	-	-
-	WAP	125.111KB	0.000	0.000 ✓
Mon 5 Oct	-	-	-	-
-	WAP	2.587MB	0.000	0.000 ✓

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Messaging, mobile internet
continued

time	number or description	more details	normal cost	you pay
Tue 6 Oct	-			
-	WAP	2.793MB	0.000	0.000 ✓
Thu 8 Oct	-			
-	WAP	5.982MB	0.000	0.000 ✓
Fri 9 Oct	-			
-	WAP	1.388MB	0.000	0.000 ✓
Sat 10 Oct	-			
-	WAP	1.410MB	0.000	0.000 ✓
Sun 11 Oct	-			
-	WAP	823.439KB	0.000	0.000 ✓
Mon 12 Oct	-			
-	WAP	3.160MB	0.000	0.000 ✓
Tue 13 Oct	-			
-	WAP	3.448MB	0.000	0.000 ✓
Wed 14 Oct	-			
-	WAP	9.373MB	0.000	0.000 ✓
Thu 15 Oct	-			
-	WAP	1.708MB	0.000	0.000 ✓
Fri 16 Oct	-			
-	WAP	3.144MB	0.000	0.000 ✓
21:31	Personal information redacted by the RHI Inquiry	1 text	0.000	0.000
21:31	Personal information redacted by the RHI Inquiry	1 text	0.000	0.000
Sat 17 Oct	-			
-		9.869MB	0.000	0.000 ✓
Mon 19 Oct	-			
-		5.552MB	0.000	0.000 ✓
Tue 20 Oct	-			
-		2.994MB	0.000	0.000 ✓
Wed 21 Oct	-			
-		3.120MB	0.000	0.000 ✓
Thu 22 Oct	-			
-		2.705MB	0.000	0.000 ✓
Fri 23 Oct	-			
-		4.918MB	0.000	0.000 ✓
Sat 24 Oct	-			
-		56.050KB	0.000	0.000 ✓
Sun 25 Oct	-			
-		166.372KB	0.000	0.000 ✓
Mon 26 Oct	-			
-		3.096MB	0.000	0.000 ✓
Tue 27 Oct	-			
-		3.253MB	0.000	0.000 ✓
Wed 28 Oct	-			
-		3.653MB	0.000	0.000 ✓
Thu 29 Oct	-			
-		3.965MB	0.000	0.000 ✓
-		3 texts	0.000	0.000
Fri 30 Oct	-			
-		1.040MB	0.000	0.000 ✓
Sat 31 Oct	-			
-		128.447KB	0.000	0.000 ✓
-		2 texts	0.000	0.000
11:57		1 text	0.000	0.000
Total of 37 texts , 1 picture and 78 mobile internet charges			£0.306	£0.306
Total usage for			£0.614	



Mobile number

Personal information redacted by the RHI Inquiry
REF: STUART WIGHTMAN

Account number

Personal information redacted by the RHI Inquiry

Invoice number **WIT-45032**
79153806 15 Feb 16

Itemisation for

Cost centre: Personal information redacted by the RHI Inquiry

Personal information redacted by the RHI Inquiry

This time you...

- ▶ sent 42 text messages
- ▶ made 281.714MB of mobile internet calls

Non-geographic call charging

All calls to 08, 09 and 118 numbers are made up of an access and a service charge. The access charge is the charge we make for giving you access to this number. The service charge is set by the organisation you called. See page 2 of this bill for more information.

Calls

time	number or description	more details	normal cost	you pay
Sun 8 Nov				
02:58	Personal information redacted by the RHI Inquiry	0m 11s	0.000	0.000
02:59	Personal information redacted by the RHI Inquiry	0m 9s	0.000	0.000
03:04	Personal information redacted by the RHI Inquiry	0m 8s	0.000	0.000
03:05	Personal information redacted by the RHI Inquiry	0m 9s	0.000	0.000
03:06	Personal information redacted by the RHI Inquiry	0m 7s	0.000	0.000
03:08	Personal information redacted by the RHI Inquiry	0m 5s	0.000	0.000
03:14	Personal information redacted by the RHI Inquiry	0m 9s	0.000	0.000
03:33	Personal information redacted by the RHI Inquiry	0m 10s	0.000	0.000
03:45	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
Mon 9				
21:02	Personal information redacted by the RHI Inquiry	2m 38s	0.000	0.000
Tue 10				
12:31	Personal information redacted by the RHI Inquiry	0m 47s	0.000	0.000
13:45	Personal information redacted by the RHI Inquiry	5m 23s	0.000	0.000
20:18	Personal information redacted by the RHI Inquiry	0m 16s	0.000	0.000
Thu 12				
20:14	Personal information redacted by the RHI Inquiry	1m 4s	0.000	0.000
22:00	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000
22:00	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
22:00	Personal information redacted by the RHI Inquiry	0m 5s	0.000	0.000
22:01	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000
22:16	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000
22:17	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
22:24	Personal information redacted by the RHI Inquiry	1m 47s	0.000	0.000
Tue 17				
10:57	Personal information redacted by the RHI Inquiry	0m 29s	0.000	0.000
12:00	Personal information redacted by the RHI Inquiry	0m 30s	0.000	0.000
Thu 19				
17:45	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
17:45	Personal information redacted by the RHI Inquiry	0m 2s	0.000	0.000
Fri 20 N				
17:58	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
18:06	Personal information redacted by the RHI Inquiry	0m 21s	0.000	0.000
Mon 23				
18:04	Personal information redacted by the RHI Inquiry	2m 40s	0.000	0.000
18:47	Personal information redacted by the RHI Inquiry	2m 28s	0.194	0.194 ▲
Thu 26				
15:23	Personal information redacted by the RHI Inquiry	1m 5s	0.000	0.000
15:25	Personal information redacted by the RHI Inquiry	1m 1s	0.000	0.000
15:35	Personal information redacted by the RHI Inquiry	0m 32s	0.000	0.000
17:59	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000
17:59	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
17:59	Personal information redacted by the RHI Inquiry	0m 29s	0.000	0.000
18:00	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000
18:01	Personal information redacted by the RHI Inquiry	1m 55s	0.000	0.000
18:56	Personal information redacted by the RHI Inquiry	11m 26s	0.000	0.000
Fri 27 N				
13:37	Personal information redacted by the RHI Inquiry	1m 30s	0.000	0.000
14:05	Personal information redacted by the RHI Inquiry	0m 24s	0.000	0.000
Sat 28				
13:00	Personal information redacted by the RHI Inquiry	4m 11s	0.000	0.000
15:35	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000
15:36	Personal information redacted by the RHI Inquiry	0m 2s	0.000	0.000
15:54	Personal information redacted by the RHI Inquiry	0m 2s	0.000	0.000
17:02	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
17:12	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
17:34	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000

Calls continued

time	number or description	more details	normal cost	you pay
17:34	Personal information redacted by the RHI Inquiry	0m 24s	0.000	0.000
Mon 30				
20:21	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
20:27	Personal information redacted by the RHI Inquiry	0m 31s	0.000	0.000
Tue 1 D				
14:38	Personal information redacted by the RHI Inquiry	0m 6s	0.000	0.000
18:06	Personal information redacted by the RHI Inquiry	0m 10s	0.000	0.000
18:07	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000
18:07	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
18:08	Personal information redacted by the RHI Inquiry	0m 52s	0.000	0.000
18:14	Personal information redacted by the RHI Inquiry	0m 15s	0.000	0.000
Thu 3 D				
18:59	Personal information redacted by the RHI Inquiry	0m 23s	0.000	0.000
Fri 4 De				
18:13	Personal information redacted by the RHI Inquiry	0m 50s	0.000	0.000
Mon 7				
12:18	Personal information redacted by the RHI Inquiry	2m 0s	0.000	0.000
13:51	Personal information redacted by the RHI Inquiry	5m 43s	0.000	0.000
16:30	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000
16:31	Personal information redacted by the RHI Inquiry	9m 41s	0.000	0.000
18:38	Personal information redacted by the RHI Inquiry	1m 39s	0.000	0.000
Tue 8 D				
17:35	Personal information redacted by the RHI Inquiry	1m 55s	0.000	0.000
Wed 9				
08:49	Personal information redacted by the RHI Inquiry	0m 8s	0.000	0.000
08:49	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
08:50	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
08:51	Personal information redacted by the RHI Inquiry	0m 46s	0.000	0.000
08:55	Personal information redacted by the RHI Inquiry	0m 2s	0.000	0.000
08:58	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
15:02	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000
15:21	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
15:22	Personal information redacted by the RHI Inquiry	1m 6s	0.000	0.000
Thu 10				
16:58	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
17:01	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000
17:01	Personal information redacted by the RHI Inquiry	1m 43s	0.000	0.000
17:49	Personal information redacted by the RHI Inquiry	0m 45s	0.000	0.000
18:55	Personal information redacted by the RHI Inquiry	0m 32s	0.000	0.000
Sun 13				
15:29	Personal information redacted by the RHI Inquiry	0m 31s	0.000	0.000
22:07	Personal information redacted by the RHI Inquiry	6m 29s	0.000	0.000
Wed 16				
17:31	Personal information redacted by the RHI Inquiry	1m 14s	0.000	0.000
18:15	Personal information redacted by the RHI Inquiry	0m 26s	0.000	0.000
18:16	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000
Thu 17				
08:31	Personal information redacted by the RHI Inquiry	0m 6s	0.000	0.000
08:31	Personal information redacted by the RHI Inquiry	0m 23s	0.000	0.000
09:03	Personal information redacted by the RHI Inquiry	0m 23s	0.000	0.000
19:34	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000
19:35	Personal information redacted by the RHI Inquiry	0m 26s	0.000	0.000
Fri 18 D				
09:38	Personal information redacted by the RHI Inquiry	0m 19s	0.000	0.000
15:26	Personal information redacted by the RHI Inquiry	1m 28s	0.000	0.000
17:31	Personal information redacted by the RHI Inquiry	0m 9s	0.000	0.000
17:41	Personal information redacted by the RHI Inquiry	0m 28s	0.000	0.000

Key

- ✓ Included in price plan
- ✉ Text message
- ✉ Multiple texts to the same number
- 📶 Mobile internet
- ▲ Combined access and service charge
- Weekend

Missing anything?

If anything you're expecting to see isn't showing, don't worry. Sometimes it takes a while for details to reach us. It will show on a future bill.

Received from Damian Martin on 21/07/17
Annotated by RHI Inquiry

continued on the back - please turn over

Calls continued

time	number or description	more details	normal cost	you pay
Sat 19 Dec				
19:56	Personal information redacted by the RHI Inquiry	0m 16s	0.000	0.000
20:34		0m 40s	0.000	0.000
Sun 20				
14:55		1m 9s	0.000	0.000
16:25		1m 32s	0.000	0.000
16:52		0m 58s	0.000	0.000
18:01		0m 4s	0.000	0.000
18:02		0m 3s	0.000	0.000
18:12		0m 8s	0.000	0.000
18:15		0m 3s	0.000	0.000
21:21		2m 52s	0.000	0.000
Sat 26 Dec				
17:17		0m 3s	0.000	0.000
17:19		0m 3s	0.000	0.000
17:19		0m 39s	0.000	0.000
Sun 27				
13:29		0m 3s	0.000	0.000
13:32		0m 35s	0.000	0.000
14:23		5m 37s	0.000	0.000
18:21		0m 2s	0.000	0.000
18:21		0m 38s	0.000	0.000
Mon 28				
13:44		0m 4s	0.000	0.000
Tue 29				
12:49		0m 3s	0.000	0.000
12:50		2m 50s	0.000	0.000
13:10		0m 4s	0.000	0.000
13:16		1m 22s	0.000	0.000
16:42		0m 20s	0.000	0.000
16:45		0m 24s	0.000	0.000
Sat 2 Jan				
13:36		0m 4s	0.000	0.000
13:42		2m 9s	0.000	0.000
20:13		3m 20s	0.000	0.000
Sun 3 Jan				
18:10		0m 41s	0.000	0.000
18:11		0m 4s	0.000	0.000
18:12		0m 14s	0.000	0.000
Mon 4 Jan				
19:50		6m 48s	0.000	0.000
21:30		6m 29s	0.000	0.000
Tue 5 Jan				
16:10		4m 11s	0.000	0.000
Wed 6 Jan				
14:45		0m 6s	0.000	0.000
14:49		0m 3s	0.000	0.000
16:08		1m 31s	0.000	0.000
19:15		8m 27s	0.000	0.000
Thu 7 Jan				
10:59		3m 7s	0.000	0.000
11:40		0m 7s	0.000	0.000
11:56		1m 5s	0.000	0.000
Fri 8 Jan				
20:31		0m 24s	0.000	0.000
Mon 11				
07:25		0m 8s	0.000	0.000
07:27		4m 16s	0.000	0.000
15:56		8m 36s	0.000	0.000
17:49		0m 3s	0.000	0.000
17:57		0m 7s	0.000	0.000
17:57		0m 56s	0.000	0.000
Tue 12				
11:12		0m 4s	0.000	0.000
11:12		1m 0s	0.000	0.000
11:30		2m 7s	0.000	0.000
11:59		0m 54s	0.000	0.000

Calls continued

time	number or description	more details	normal cost	you pay
12:02	Personal information redacted by the RHI Inquiry	1m 31s	0.000	0.000
12:54		2m 19s	0.000	0.000
17:42		0m 3s	0.000	0.000
17:47		0m 44s	0.000	0.000
Wed 13				
17:42		6m 1s	0.000	0.000
Thu 14 Jan				
20:39		0m 4s	0.000	0.000
20:42		0m 3s	0.000	0.000
Fri 15 Jan				
18:10		0m 4s	0.000	0.000
18:12		0m 14s	0.000	0.000
18:15		0m 53s	0.000	0.000
Sat 16 Jan				
14:08		0m 5s	0.000	0.000
14:11		0m 7s	0.000	0.000
Mon 18				
18:26		0m 5s	0.000	0.000
18:27		0m 36s	0.000	0.000
Tue 19 Jan				
17:59		1m 8s	0.000	0.000
22:21		3m 50s	0.000	0.000
22:32		0m 4s	0.000	0.000
22:32		0m 4s	0.000	0.000
22:32		3m 53s	0.000	0.000
22:38		1m 20s	0.000	0.000
Wed 20				
18:09		0m 4s	0.000	0.000
Thu 21 Jan				
16:42		0m 25s	0.000	0.000
Fri 22 Jan				
18:33		1m 44s	0.000	0.000
Mon 25				
12:24		3m 44s	0.000	0.000
13:46		0m 3s	0.000	0.000
Thu 28 Jan				
18:24		0m 25s	0.000	0.000
18:24		1m 1s	0.000	0.000
18:29		1m 50s	0.000	0.000
Fri 29 Jan				
18:33		1m 57s	0.000	0.000
18:41		0m 37s	0.000	0.000
18:50		8m 53s	0.000	0.000
19:36		2m 53s	0.000	0.000
Total of 3 calls inside VPN		1m 18s	£0.000	£0.000
Total of 173 other calls		3h 28m 43s	£0.194	£0.194
Total of 176 calls		3h 30m 1s	£0.194	£0.194

Messaging, mobile internet

Messaging, mobile internet sent while in the UK

time	number or description	more details	normal cost	you pay
Sun 1 Nov				
-	WAP	637.584KB	0.000	0.000 ✓
Tue 3 Nov				
-	WAP	931.222KB	0.000	0.000 ✓
Wed 4 Nov				
-	WAP	433.641KB	0.000	0.000 ✓
Thu 5 Nov				
-	WAP	11.982MB	0.000	0.000 ✓
Fri 6 Nov				
-	WAP	3.891MB	0.000	0.000 ✓
Sat 7 Nov				
22:55	Personal information redacted by the RHI Inquiry	1 text	0.000	0.000

continued on the next page



Mobile number

Personal information redacted by the RHI Inquiry
REF: STUART WIGHTMAN

Account number

Personal information redacted by the RHI Inquiry

Invoice number **WIT-45034**

79153806

15 Feb 16

Itemisation for Personal information redacted by the RHI Inquiry continued
Cost centre Personal information redacted by the RHI Inquiry

Messaging, mobile internet continued

Messaging, mobile internet continued

time	number or description	more details	normal cost	you pay
Sun 8 N	Personal information redacted by the RHI Inquiry			
-	-	492.464KB	0.000	0.000 ✓
-	-	3 texts	0.000	0.000
Mon 9 N	-	3.789MB	0.000	0.000 ✓
Tue 10	-	4.984MB	0.000	0.000 ✓
Wed 11	-	100.374KB	0.000	0.000 ✓
Thu 12	-	1.879MB	0.000	0.000 ✓
-	-	3 texts	0.000	0.000
Fri 13 N	-	5.469MB	0.000	0.000 ✓
Sat 14 N	-	228.030KB	0.000	0.000 ✓
Mon 16	-	3.443MB	0.000	0.000 ✓
Tue 17	-	4.342MB	0.000	0.000 ✓
Wed 18	-	3.892MB	0.000	0.000 ✓
Thu 19	-	4.081MB	0.000	0.000 ✓
Fri 20 N	-	3.440MB	0.000	0.000 ✓
Sat 21 N	-	841.772KB	0.000	0.000 ✓
Mon 23	-	5.079MB	0.000	0.000 ✓
08:25	-	1 text	0.000	0.000
Wed 25	-	8.012MB	0.000	0.000 ✓
Thu 26	-	2.567MB	0.000	0.000 ✓
Fri 27 N	-	12.504MB	0.000	0.000 ✓
Sat 28 N	-	4.219MB	0.000	0.000 ✓
-	-	2 texts	0.000	0.000
17:31	-	1 text	0.000	0.000
Sun 29	-	126.296KB	0.000	0.000 ✓
23:11	-	1 text	0.000	0.000
Mon 30	-	6.893MB	0.000	0.000 ✓
Tue 1 D	-	6.746MB	0.000	0.000 ✓
Wed 2 D	-	3.468MB	0.000	0.000 ✓
Thu 3 D	-	14.116MB	0.000	0.000 ✓
Fri 4 De	-	4.541MB	0.000	0.000 ✓

time	number or description	more details	normal cost	you pay
Sun 6 Dec	-	WAP	1.068MB	0.000 0.000 ✓
14:38	Personal information redacted by the RHI Inquiry	1 text	0.000	0.000
Mon 7	-	8.005MB	0.000	0.000 ✓
Tue 8 D	-	2.544MB	0.000	0.000 ✓
Wed 9	-	7.447MB	0.000	0.000 ✓
09:00	-	1 text	0.000	0.000
Thu 10	-	4.594MB	0.000	0.000 ✓
Sat 12	-	7.496MB	0.000	0.000 ✓
Sun 13	-	1.894MB	0.000	0.000 ✓
Mon 14	-	3.926MB	0.000	0.000 ✓
18:52	-	1 text	0.000	0.000
Tue 15	-	1.839MB	0.000	0.000 ✓
Wed 16	-	7.203MB	0.000	0.000 ✓
Thu 17	-	3.966MB	0.000	0.000 ✓
Fri 18 D	-	2.577MB	0.000	0.000 ✓
Sat 19	-	2.607MB	0.000	0.000 ✓
Sun 20	-	6.493MB	0.000	0.000 ✓
-	-	3 texts	0.000	0.000
Mon 21	-	4.156MB	0.000	0.000 ✓
19:15	-	1 text	0.000	0.000
Tue 22	-	8.861MB	0.000	0.000 ✓
-	-	2 texts	0.000	0.000
Wed 23	-	597.793KB	0.000	0.000 ✓
23:23	-	1 text	0.000	0.000
Thu 24	-	1.027MB	0.000	0.000 ✓
Fri 25 D	-	714.425KB	0.000	0.000 ✓
Sun 27	-	10.124MB	0.000	0.000 ✓
17:56	-	1 text	0.000	0.000
Mon 28	-	673.017KB	0.000	0.000 ✓
Tue 29	-	14.215KB	0.000	0.000 ✓
Wed 30	-	412.682KB	0.000	0.000 ✓
Thu 31	-	84.331KB	0.000	0.000 ✓

- ✓ Included in price plan
- ✉ Text message
- ✉ Multiple texts to the same number
- 📶 Mobile internet
- ▲ Combined access and service charge
- Weekend

continued on the back - please turn over

Messaging, mobile internet
continued

time	number or description	more details	normal cost	you pay
Fri 1 Jan	-	-	-	-
-	WAP	101.109KB	0.000	0.000 ✓
00:18	Personal information redacted by the RHI	1 text	0.000	0.000
00:19	Inquiry	1 text	0.000	0.000
00:20	-	1 text	0.000	0.000
01:03	-	1 text	0.000	0.000
16:09	-	1 text	0.000	0.000
Sat 2 J	-	-	-	-
-	-	3.038MB	0.000	0.000 ✓
16:12	-	1 text	0.000	0.000
Sun 3	-	-	-	-
-	-	1.025MB	0.000	0.000 ✓
Mon 4	-	-	-	-
-	-	4.651MB	0.000	0.000 ✓
Tue 5 J	-	-	-	-
-	-	616.414KB	0.000	0.000 ✓
Wed 6	-	-	-	-
-	-	1.601MB	0.000	0.000 ✓
13:39	-	1 text	0.000	0.000
18:36	-	1 text	0.000	0.000
Thu 7 J	-	-	-	-
09:05	-	1 text	0.000	0.000
Fri 8 J	-	-	-	-
-	-	96.030KB	0.000	0.000 ✓
Sat 9 J	-	-	-	-
-	-	32.019KB	0.000	0.000 ✓
Sun 10	-	-	-	-
19:44	-	1 text	0.000	0.000
Mon 1	-	-	-	-
-	-	2.037MB	0.000	0.000 ✓
Tue 12	-	-	-	-
-	-	3.423MB	0.000	0.000 ✓
Wed 1	-	-	-	-
-	-	2.282MB	0.000	0.000 ✓
Thu 14	-	-	-	-
-	-	4.528MB	0.000	0.000 ✓
20:37	-	1 text	0.000	0.000
-	-	2 texts	0.000	0.000
Fri 15	-	-	-	-
-	-	3.353MB	0.000	0.000 ✓
17:45	-	1 text	0.000	0.000
Sat 16	-	-	-	-
-	-	1.453MB	0.000	0.000 ✓
Mon 1	-	-	-	-
-	-	3.437MB	0.000	0.000 ✓
Tue 19	-	-	-	-
-	-	3.830MB	0.000	0.000 ✓
19:55	-	1 text	0.000	0.000
20:10	-	1 text	0.000	0.000
Wed 2	-	-	-	-
-	-	4.060MB	0.000	0.000 ✓
Thu 21	-	-	-	-
-	-	4.109MB	0.000	0.000 ✓
19:21	-	1 text	0.000	0.000
Fri 22	-	-	-	-
-	-	3.421MB	0.000	0.000 ✓
Sat 23	-	-	-	-
-	-	2.733MB	0.000	0.000 ✓
Sun 24	-	-	-	-
-	-	16.089KB	0.000	0.000 ✓
Mon 2	-	-	-	-
-	-	3.912MB	0.000	0.000 ✓
-	-	2 texts	0.000	0.000

Messaging, mobile internet
continued

time	number or description	more details	normal cost	you pay
Tue 26 Jan	-	-	-	-
-	WAP	4.130MB	0.000	0.000 ✓
Wed 27 Jan	-	-	-	-
-	WAP	539.157KB	0.000	0.000 ✓
Thu 28 Jan	-	-	-	-
-	WAP	4.462MB	0.000	0.000 ✓
Fri 29 Jan	-	-	-	-
-	WAP	4.816MB	0.000	0.000 ✓
Sat 30 Jan	-	-	-	-
-	WAP	246.709KB	0.000	0.000 ✓
Sun 31 Jan	-	-	-	-
-	WAP	988.458KB	0.000	0.000 ✓

Total of 42 texts and 81 mobile internet charges sent while in the UK £0.000 £0.000

Mobile internet sent while abroad

time	number or description	more details	normal cost	you pay
In Eire	Vodafone preferred network is Vodafone Ireland			
Mon 28 Dec	-	-	-	-
-	WAP Vodafone Ireland	123.397KB	1.660	1.660
-	WAP Vodafone Ireland	1.388MB	0.000	0.000

Total of 2 mobile internet charges sent while abroad £1.660 £1.660

Text messaging received while abroad

time	number or description	more details	normal cost	you pay
In Eire	Vodafone preferred network is Vodafone Ireland			
Mon 28 Dec	-	-	-	-
-	Incoming call Vodafone Ireland	9 texts	0.000	0.000

Total of 9 texts received while abroad £0.000 £0.000

Total of messaging, mobile internet £1.660

Total usage for Personal information redacted by the RHI Inquiry £1.854



Mobile number

Personal information redacted by the RHI Inquiry
REF: STUART WIGHTMAN

Account number

Personal information redacted by the RHI Inquiry

Invoice number **WIT-45036**
80151894 16 May 16

Itemisation for

Cost centre

Personal information redacted by the RHI Inquiry

This time you...

- ▶ sent 41 text messages
- ▶ sent 3 picture or multimedia messages
- ▶ made 406.518MB of mobile internet calls

Non-geographic call charging

All calls to 08, 09 and 118 numbers are made up of an access and a service charge. The access charge is the charge we make for giving you access to this number. The service charge is set by the organisation you called. See page 2 of this bill for more information.

Calls

time	number or description	more details	normal cost	you pay
Mon 1 Feb				
01:49	Personal information redacted by the RHI Inquiry	0m 7s	0.000	0.000
01:52	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000
01:52	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
01:54	Personal information redacted by the RHI Inquiry	0m 6s	0.000	0.000
12:52	Personal information redacted by the RHI Inquiry	0m 6s	0.000	0.000
12:53	Personal information redacted by the RHI Inquiry	0m 53s	0.000	0.000
18:31	Personal information redacted by the RHI Inquiry	0m 47s	0.000	0.000
Tue 2 Feb				
18:21	Personal information redacted by the RHI Inquiry	1m 3s	0.000	0.000
Fri 5 Feb				
18:31	Personal information redacted by the RHI Inquiry	2m 40s	0.000	0.000
Sat 6 Feb				
17:12	Personal information redacted by the RHI Inquiry	3m 56s	0.000	0.000
17:23	Personal information redacted by the RHI Inquiry	0m 42s	0.000	0.000
Mon 8				
09:15	Personal information redacted by the RHI Inquiry	0m 31s	0.000	0.000
12:11	Personal information redacted by the RHI Inquiry	0m 10s	0.000	0.000
12:12	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000
12:14	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
18:10	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
18:11	Personal information redacted by the RHI Inquiry	0m 5s	0.000	0.000
19:18	Personal information redacted by the RHI Inquiry	2m 42s	0.000	0.000
Tue 9 Feb				
14:47	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
18:03	Personal information redacted by the RHI Inquiry	4m 57s	0.000	0.000
18:09	Personal information redacted by the RHI Inquiry	0m 16s	0.000	0.000
Wed 10				
17:46	Personal information redacted by the RHI Inquiry	0m 35s	0.000	0.000
18:18	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
18:19	Personal information redacted by the RHI Inquiry	1m 17s	0.000	0.000
Thu 11				
18:24	Personal information redacted by the RHI Inquiry	0m 2s	0.000	0.000
18:39	Personal information redacted by the RHI Inquiry	0m 35s	0.000	0.000
Fri 12 Feb				
18:30	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
18:31	Personal information redacted by the RHI Inquiry	0m 11s	0.000	0.000
18:32	Personal information redacted by the RHI Inquiry	0m 29s	0.000	0.000
18:33	Personal information redacted by the RHI Inquiry	0m 15s	0.000	0.000
19:33	Personal information redacted by the RHI Inquiry	0m 45s	0.000	0.000
Sat 13				
18:05	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000
18:13	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
18:14	Personal information redacted by the RHI Inquiry	1m 54s	0.000	0.000
Mon 15				
12:44	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000
12:45	Personal information redacted by the RHI Inquiry	0m 13s	0.000	0.000
12:52	Personal information redacted by the RHI Inquiry	9m 15s	0.000	0.000
18:50	Personal information redacted by the RHI Inquiry	0m 39s	0.000	0.000
18:52	Personal information redacted by the RHI Inquiry	0m 19s	0.000	0.000
18:53	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000
18:53	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
18:57	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
19:10	Personal information redacted by the RHI Inquiry	7m 6s	0.000	0.000
Tue 16				
16:13	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000
16:15	Personal information redacted by the RHI Inquiry	2m 48s	0.000	0.000
19:42	Personal information redacted by the RHI Inquiry	0m 47s	0.000	0.000

Calls continued

time	number or description	more details	normal cost	you pay
Wed 17 Feb				
11:03	Personal information redacted by the RHI Inquiry	0m 33s	0.000	0.000
20:46	Personal information redacted by the RHI Inquiry	2m 39s	0.000	0.000
Thu 18				
17:02	Personal information redacted by the RHI Inquiry	4m 7s	0.000	0.000
Fri 19 Feb				
20:08	Personal information redacted by the RHI Inquiry	0m 26s	0.000	0.000
Thu 25				
18:40	Personal information redacted by the RHI Inquiry	0m 58s	0.000	0.000
Fri 26 Feb				
10:37	Personal information redacted by the RHI Inquiry	0m 34s	0.000	0.000
18:24	Personal information redacted by the RHI Inquiry	2m 45s	0.000	0.000
Sat 27 Feb				
22:13	Personal information redacted by the RHI Inquiry	1m 11s	0.000	0.000
22:24	Personal information redacted by the RHI Inquiry	0m 45s	0.000	0.000
Sun 28				
14:43	Personal information redacted by the RHI Inquiry	0m 19s	0.000	0.000
17:46	Personal information redacted by the RHI Inquiry	0m 53s	0.000	0.000
Tue 1 Mar				
17:08	Personal information redacted by the RHI Inquiry	1m 5s	0.000	0.000
Wed 2				
17:45	Personal information redacted by the RHI Inquiry	0m 58s	0.000	0.000
17:56	Personal information redacted by the RHI Inquiry	0m 27s	0.000	0.000
20:07	Personal information redacted by the RHI Inquiry	0m 37s	0.000	0.000
20:10	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
20:11	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000
20:12	Personal information redacted by the RHI Inquiry	1m 34s	0.000	0.000
Thu 3 Mar				
16:01	Personal information redacted by the RHI Inquiry	0m 9s	0.000	0.000
16:34	Personal information redacted by the RHI Inquiry	1m 13s	0.000	0.000
17:39	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
17:39	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
17:40	Personal information redacted by the RHI Inquiry	0m 22s	0.000	0.000
17:40	Personal information redacted by the RHI Inquiry	0m 22s	0.000	0.000
Fri 4 Mar				
17:54	Personal information redacted by the RHI Inquiry	0m 16s	0.000	0.000
Sat 5 Mar				
14:57	Personal information redacted by the RHI Inquiry	0m 58s	0.000	0.000
16:56	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
17:01	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
Sun 6 Mar				
18:04	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
Mon 7				
13:11	Personal information redacted by the RHI Inquiry	0m 46s	0.000	0.000
13:12	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
13:18	Personal information redacted by the RHI Inquiry	0m 3s	0.000	0.000
16:40	Personal information redacted by the RHI Inquiry	0m 6s	0.000	0.000
17:09	Personal information redacted by the RHI Inquiry	0m 50s	0.000	0.000
Tue 8 Mar				
17:42	Personal information redacted by the RHI Inquiry	1m 23s	0.000	0.000
21:02	Personal information redacted by the RHI Inquiry	0m 13s	0.000	0.000
Wed 9				
12:17	Personal information redacted by the RHI Inquiry	0m 1s	0.000	0.000
16:57	Personal information redacted by the RHI Inquiry	1m 30s	0.000	0.000
18:02	Personal information redacted by the RHI Inquiry	0m 26s	0.000	0.000
18:21	Personal information redacted by the RHI Inquiry	0m 24s	0.000	0.000
19:15	Personal information redacted by the RHI Inquiry	0m 22s	0.000	0.000
19:57	Personal information redacted by the RHI Inquiry	0m 4s	0.000	0.000

Key

- ✓ Included in price plan
- ✉ Text message
- ✉ Multiple texts to the same number
- 📷 Picture or multimedia message
- 📶 Mobile internet
- 🌙 Weekend

Missing anything?

If anything you're expecting to see isn't showing, don't worry. Sometimes it takes a while for details to reach us. It will show on a future bill.

Received from Damian Martin on 21/07/17
Annotated by RHI Inquiry

continued on the back - please turn over

Calls continued

time	number or description	more details	normal cost	you pay
Thu 10 Mar				
16:13	Personal information redacted by the RHI Inquiry	9m 11s	0.000	0.000
19:21		0m 5s	0.000	0.000
Fri 11				
08:53		0m 9s	0.000	0.000
08:53		0m 7s	0.000	0.000
08:54		0m 3s	0.000	0.000
08:55		4m 21s	0.000	0.000
09:06		7m 17s	0.000	0.000
09:21		0m 43s	0.000	0.000
10:02		2m 44s	0.000	0.000
10:05		2m 14s	0.000	0.000
17:53		1m 18s	0.000	0.000
18:51		10m 53s	0.000	0.000
21:28		0m 4s	0.000	0.000
Sat 12				
11:36		0m 6s	0.000	0.000
11:37	1m 24s	0.000	0.000	
20:00	0m 19s	0.000	0.000	
Sun 13				
13:05	3m 10s	0.000	0.000	
17:56	0m 4s	0.000	0.000	
Mon 1				
16:45	0m 3s	0.000	0.000	
16:45	4m 49s	0.000	0.000	
16:52	0m 8s	0.000	0.000	
16:53	0m 3s	0.000	0.000	
16:59	0m 37s	0.000	0.000	
Tue 15				
21:22	4m 24s	0.000	0.000	
Wed 1				
17:38	0m 4s	0.000	0.000	
17:39	0m 7s	0.000	0.000	
17:40	0m 33s	0.000	0.000	
18:25	0m 5s	0.000	0.000	
18:26	0m 12s	0.000	0.000	
Thu 17				
18:42	0m 6s	0.000	0.000	
18:43	0m 10s	0.000	0.000	
Fri 18				
17:05	0m 10s	0.000	0.000	
17:05	0m 32s	0.000	0.000	
Tue 22				
17:51	1m 23s	0.000	0.000	
Wed 2				
14:08	1m 16s	0.000	0.000	
14:43	0m 55s	0.000	0.000	
Thu 24				
09:09	0m 19s	0.000	0.000	
09:10	0m 4s	0.000	0.000	
09:11	0m 34s	0.000	0.000	
09:55	0m 21s	0.000	0.000	
Sat 26				
19:00	0m 4s	0.000	0.000	
Tue 29				
13:18	0m 8s	0.000	0.000	
Fri 1 A				
12:33	1m 59s	0.000	0.000	
21:55	0m 6s	0.000	0.000	
Sat 2 A				
19:42	4m 58s	0.000	0.000	
Tue 5				
21:10	0m 25s	0.000	0.000	
21:38	0m 20s	0.000	0.000	
22:02	0m 14s	0.000	0.000	
Wed 6				
21:35	0m 4s	0.000	0.000	

Calls continued

time	number or description	more details	normal cost	you pay
Thu 7 Ap	Personal information redacted by the RHI Inquiry	4m 15s	0.000	0.000
18:14				
Fri 8 Apr				
16:40		0m 6s	0.000	0.000
16:41		0m 44s	0.000	0.000
16:44		0m 3s	0.000	0.000
19:50		13m 5s	0.000	0.000
Sat 9 Apr				
12:30		1m 50s	0.000	0.000
20:48		0m 42s	0.000	0.000
22:08		2m 0s	0.000	0.000
Tue 12 A				
08:58		0m 15s	0.000	0.000
Wed 13				
07:25		0m 25s	0.000	0.000
17:10		0m 24s	0.000	0.000
20:04	1m 15s	0.000	0.000	
20:55	3m 55s	0.000	0.000	
Thu 14 A				
20:22	1m 3s	0.000	0.000	
20:23	1m 37s	0.000	0.000	
20:25	1m 51s	0.000	0.000	
Fri 15 Ap				
16:53	0m 3s	0.000	0.000	
16:53	0m 2s	0.000	0.000	
16:54	0m 3s	0.000	0.000	
20:25	0m 26s	0.000	0.000	
21:52	2m 23s	0.000	0.000	
Sat 23 A				
13:54	0m 39s	0.000	0.000	
14:20	2m 12s	0.000	0.000	
15:04	0m 10s	0.000	0.000	
15:19	0m 4s	0.000	0.000	
15:32	0m 2s	0.000	0.000	
15:34	0m 48s	0.000	0.000	
19:59	8m 12s	0.000	0.000	
Tue 26 A				
21:20	0m 5s	0.000	0.000	
21:21	0m 27s	0.000	0.000	
21:22	0m 4s	0.000	0.000	
22:03	0m 48s	0.000	0.000	
22:05	2m 0s	0.000	0.000	
Wed 27				
11:48	0m 52s	0.000	0.000	
Total of 2 calls inside VPN	2m 19s	£0.000	£0.000	
Total of 169 other calls	3h 16m 42s	£0.000	£0.000	
Total of 171 calls	3h 19m 1s	£0.000	£0.000	

Messaging, mobile internet

Messaging, mobile internet sent while in the UK

time	number or description	more details	normal cost	you pay
Mon 1 Feb				
-	WAP	3.084MB	0.000	0.000 ✓
01:53	Personal information redacted by the RHI	1 text	0.000	0.000
Tue 2 Feb				
-	WAP	5.704MB	0.000	0.000 ✓
Wed 3 Feb				
-	WAP	4.767MB	0.000	0.000 ✓
Thu 4 Feb				
-	WAP	3.307MB	0.000	0.000 ✓
20:51	Personal information redacted by the RHI	1 text	0.000	0.000
Fri 5 Feb				
-	WAP	5.361MB	0.000	0.000 ✓

continued on the next page



Mobile number
Personal information redacted by the RHI Inquiry
REF: STUART WIGHTMAN

Account number
Personal information redacted by the RHI Inquiry

Invoice number **WIT-45038**
80151894 16 May 16

Itemisation for Personal information redacted by the RHI Inquiry continued
Cost centre: Personal information redacted by the RHI Inquiry

Messaging, mobile internet continued

Messaging, mobile internet continued

time	number or description	more details	normal cost	you pay
Sat 6 Feb	-	-	-	-
-	WAP	508.137KB	0.000	0.000 ✓
14:05	Personal information redacted by the RHI Inquiry	1 text	0.000	0.000
Sun 7 Feb	-	-	-	-
-	WAP	31.065KB	0.000	0.000 ✓
Mon 8 Feb	-	-	-	-
-	WAP	5.631MB	0.000	0.000 ✓
Tue 9 Feb	-	-	-	-
-	WAP	6.355MB	0.000	0.000 ✓
Wed 10 Feb	-	-	-	-
-	WAP	1.988MB	0.000	0.000 ✓
Thu 11 Feb	-	-	-	-
-	WAP	39.655MB	0.000	0.000 ✓
Fri 12 Feb	-	-	-	-
-	WAP	5.538MB	0.000	0.000 ✓
Sun 14 Feb	-	-	-	-
-	WAP	934.565KB	0.000	0.000 ✓
Mon 15 Feb	-	-	-	-
-	WAP	4.447MB	0.000	0.000 ✓
Tue 16 Feb	-	-	-	-
-	WAP	4.311MB	0.000	0.000 ✓
Wed 17 Feb	-	-	-	-
-	WAP	3.309MB	0.000	0.000 ✓
Thu 18 Feb	-	-	-	-
-	WAP	14.560MB	0.000	0.000 ✓
Fri 19 Feb	-	-	-	-
-	WAP	3.130MB	0.000	0.000 ✓
Sat 20 Feb	-	-	-	-
-	WAP	460.613KB	0.000	0.000 ✓
Sun 21 Feb	-	-	-	-
-	WAP	137.335KB	0.000	0.000 ✓
Mon 22 Feb	-	-	-	-
-	WAP	3.660MB	0.000	0.000 ✓
Tue 23 Feb	-	-	-	-
-	WAP	6.622MB	0.000	0.000 ✓
Wed 24 Feb	-	-	-	-
-	WAP	4.318MB	0.000	0.000 ✓
Thu 25 Feb	-	-	-	-
-	WAP	3.834MB	0.000	0.000 ✓
Fri 26 Feb	-	-	-	-
-	WAP	2.587MB	0.000	0.000 ✓
Sat 27 Feb	-	-	-	-
-	WAP	4.353MB	0.000	0.000 ✓
Sun 28 Feb	-	-	-	-
-	WAP	1.367MB	0.000	0.000 ✓
Mon 29 Feb	-	-	-	-
-	WAP	7.610MB	0.000	0.000 ✓
Tue 1 Mar	-	-	-	-
-	WAP	3.859MB	0.000	0.000 ✓
Wed 2 Mar	-	-	-	-
-	WAP	4.293MB	0.000	0.000 ✓
20:20	Personal information redacted by the RHI Inquiry	1 text	0.000	0.000
Thu 3 Mar	-	-	-	-
-	WAP	3.033MB	0.000	0.000 ✓
Fri 4 Mar	-	-	-	-
-	WAP	5.003MB	0.000	0.000 ✓

- ✓ Included in price plan
- ✉ Text message
- ✉ Multiple texts to the same number
- 🖼 Picture or multimedia message
- 📶 Mobile internet
- 📅 Weekend

time	number or description	more details	normal cost	you pay
Sat 5 Mar	-	-	-	-
-	Personal information redacted by the RHI Inquiry	42.628MB	0.000	0.000 ✓
16:27	Personal information redacted by the RHI Inquiry	1 text	0.000	0.000
18:01	Personal information redacted by the RHI Inquiry	1 text	0.000	0.000
Sun 6 Mar	-	-	-	-
-	-	4.717MB	0.000	0.000 ✓
-	-	2 texts	0.000	0.000
Mon 7 Mar	-	-	-	-
-	-	3.573MB	0.000	0.000 ✓
Tue 8 Mar	-	-	-	-
-	-	3.155MB	0.000	0.000 ✓
20:52	-	1 text	0.000	0.000
Wed 9 Mar	-	-	-	-
-	-	5.250MB	0.000	0.000 ✓
-	-	3 texts	0.000	0.000
19:43	-	Picture	0.306	0.306
Thu 10 Mar	-	-	-	-
-	-	4.087MB	0.000	0.000 ✓
Fri 11 Mar	-	-	-	-
-	-	5.524MB	0.000	0.000 ✓
21:26	-	Picture	0.306	0.306
22:19	-	Picture	0.306	0.306
22:24	-	1 text	0.000	0.000
Sat 12 Mar	-	-	-	-
-	-	72.420KB	0.000	0.000 ✓
Sun 13 Mar	-	-	-	-
-	-	835.377KB	0.000	0.000 ✓
13:12	-	1 text	0.000	0.000
Mon 14 Mar	-	-	-	-
-	-	7.197MB	0.000	0.000 ✓
10:33	-	1 text	0.000	0.000
Wed 16 Mar	-	-	-	-
-	-	18.514MB	0.000	0.000 ✓
19:55	-	1 text	0.000	0.000
Thu 17 Mar	-	-	-	-
-	-	360.872KB	0.000	0.000 ✓
Fri 18 Mar	-	-	-	-
-	-	3.884MB	0.000	0.000 ✓
Sat 19 Mar	-	-	-	-
-	-	786.415KB	0.000	0.000 ✓
Sun 20 Mar	-	-	-	-
-	-	1.144MB	0.000	0.000 ✓
Tue 22 Mar	-	-	-	-
-	-	3.932MB	0.000	0.000 ✓
Wed 23 Mar	-	-	-	-
-	-	2.730MB	0.000	0.000 ✓
Thu 24 Mar	-	-	-	-
-	-	4.246MB	0.000	0.000 ✓
Fri 25 Mar	-	-	-	-
-	-	4.139MB	0.000	0.000 ✓
Sat 26 Mar	-	-	-	-
-	-	61.941KB	0.000	0.000 ✓
Sun 27 Mar	-	-	-	-
-	-	144.826KB	0.000	0.000 ✓
-	-	2 texts	0.000	0.000

continued on the back - please turn over

Messaging, mobile internet
continued

time	number or description	more details	normal cost	you pay
Mon 28 Mar	-	-	-	-
-	Personal information redacted by the RHI	1.943MB	0.000	0.000 ✓
Tue 29	-	-	-	-
-	Inquiry	6.230MB	0.000	0.000 ✓
Wed 3	-	-	-	-
-	-	3.454MB	0.000	0.000 ✓
00:14	-	1 text	0.000	0.000
Thu 31	-	-	-	-
-	-	3.202MB	0.000	0.000 ✓
-	-	4 texts	0.000	0.000
Fri 1 A	-	-	-	-
-	-	4.594MB	0.000	0.000 ✓
Sat 2 A	-	-	-	-
-	-	65.280KB	0.000	0.000 ✓
-	-	2 texts	0.000	0.000
Mon 4	-	-	-	-
-	-	4.837MB	0.000	0.000 ✓
Tue 5	-	-	-	-
-	-	5.972MB	0.000	0.000 ✓
Wed 6	-	-	-	-
-	-	4.012MB	0.000	0.000 ✓
Thu 7	-	-	-	-
-	-	3.830MB	0.000	0.000 ✓
Fri 8 A	-	-	-	-
-	-	3.645MB	0.000	0.000 ✓
Sat 9 A	-	-	-	-
-	-	407.503KB	0.000	0.000 ✓
-	-	11 texts	0.000	0.000
Mon 1	-	-	-	-
-	-	3.490MB	0.000	0.000 ✓
Tue 12	-	-	-	-
-	-	3.099MB	0.000	0.000 ✓
Wed 1	-	-	-	-
-	-	4.132MB	0.000	0.000 ✓
Thu 14	-	-	-	-
-	-	6.547KB	0.000	0.000 ✓
Fri 15	-	-	-	-
-	-	5.108MB	0.000	0.000 ✓
Sat 16	-	-	-	-
-	-	6.547KB	0.000	0.000 ✓
Sun 17	-	-	-	-
-	-	283.513KB	0.000	0.000 ✓
Mon 1	-	-	-	-
-	-	9.150MB	0.000	0.000 ✓
Tue 19	-	-	-	-
-	-	3.198MB	0.000	0.000 ✓
Wed 2	-	-	-	-
-	-	42.549MB	0.000	0.000 ✓
Thu 21	-	-	-	-
-	-	729.089KB	0.000	0.000 ✓
Fri 22	-	-	-	-
-	-	6.547KB	0.000	0.000 ✓
Sat 23	-	-	-	-
-	-	2.732MB	0.000	0.000 ✓
16:14	-	1 text	0.000	0.000
Sun 24	-	-	-	-
14:25	-	1 text	0.000	0.000
Mon 2	-	-	-	-
-	-	2.368MB	0.000	0.000 ✓
Tue 26	-	-	-	-
-	-	3.922MB	0.000	0.000 ✓
15:36	-	1 text	0.000	0.000
Wed 2	-	-	-	-
-	-	2.911MB	0.000	0.000 ✓

Messaging, mobile internet
continued

time	number or description	more details	normal cost	you pay
Thu 28 Apr	-	-	-	-
16:50	4 Personal information redacted by the RHI	1 text	0.043	0.043
Total of 40 texts , 3 pictures and 81 mobile internet charges sent while in the UK			£0.961	£0.961
Text messaging sent while abroad				
time	number or description	more details	normal cost	you pay
In Spain Vodafone preferred network is Vodafone Spain 2nd				
Thu 28 Apr	-	-	-	-
16:50	Personal information redacted by the RHI Vodafone Spain	1 text	0.000	0.000
Total of 1 text sent while abroad			£0.000	£0.000
Text messaging received while abroad				
time	number or description	more details	normal cost	you pay
In Spain Vodafone preferred network is Vodafone Spain 2nd				
Thu 28 Apr	-	-	-	-
-	Incoming call Vodafone Spain	8 texts	0.000	0.000
Total of 8 texts received while abroad			£0.000	£0.000
Total of messaging, mobile internet			£0.961	
Total usage for Personal information redacted by the RHI Inquiry			£0.961	

Annex B



Mobile number
Personal information redacted by the RHI Inquiry
REF: TIM KEARNS

Account number
Personal information redacted by the RHI Inquiry

Invoice number **WIT-45041**
850693779 13 Mar 15

Itemisation for [Redacted]

Your price plan

You're on PSN Mobile Worker
24 mths ME.

This time you...

- ▶ made 230.713MB of mobile internet calls

Calls

time	number or description	more details	normal cost	you pay
Thu 8 Jan				
09:40	[Redacted] ▶ another network	0m 4s	0.000	0.000
Total of 1 call			£0.000	£0.000

Mobile internet

time	number or description	more details	normal cost	you pay
Thu 8 Jan				
-	Mobile internet	14.289MB	0.000	0.000 ✓
Fri 9 Jan				
-	Mobile internet	7.070MB	0.000	0.000 ✓
Mon 12 Jan				
-	Mobile internet	3.471MB	0.000	0.000 ✓
Tue 13 Jan				
-	Mobile internet	4.259MB	0.000	0.000 ✓
Wed 14 Jan				
-	Mobile internet	12.925MB	0.000	0.000 ✓
Thu 15 Jan				
-	Mobile internet	8.063MB	0.000	0.000 ✓
Fri 16 Jan				
-	Mobile internet	10.181MB	0.000	0.000 ✓
Sat 17 Jan				
-	Mobile internet	617.345KB	0.000	0.000 ✓
Mon 19 Jan				
-	Mobile internet	10.886MB	0.000	0.000 ✓
Tue 20 Jan				
-	Mobile internet	6.685MB	0.000	0.000 ✓
Wed 21 Jan				
-	Mobile internet	5.873MB	0.000	0.000 ✓
Thu 22 Jan				
-	Mobile internet	5.709MB	0.000	0.000 ✓
Fri 23 Jan				
-	Mobile internet	4.239MB	0.000	0.000 ✓
Sat 24 Jan				
-	Mobile internet	7.278MB	0.000	0.000 ✓
Mon 26 Jan				
-	Mobile internet	8.382MB	0.000	0.000 ✓
Tue 27 Jan				
-	Mobile internet	4.603MB	0.000	0.000 ✓
Wed 28 Jan				
-	Mobile internet	2.854MB	0.000	0.000 ✓
Thu 29 Jan				
-	Mobile internet	7.075MB	0.000	0.000 ✓
Fri 30 Jan				
-	Mobile internet	12.133MB	0.000	0.000 ✓
Tue 3 Feb				
-	Mobile internet	7.551MB	0.000	0.000 ✓
Wed 4 Feb				
-	Mobile internet	2.925MB	0.000	0.000 ✓
Thu 5 Feb				
-	Mobile internet	13.843MB	0.000	0.000 ✓
Fri 6 Feb				
-	Mobile internet	6.295MB	0.000	0.000 ✓
Sat 7 Feb				
-	Mobile internet	3.192MB	0.000	0.000 ✓
Wed 11 Feb				
-	Mobile internet	11.417MB	0.000	0.000 ✓

Mobile internet continued

time	number or description	more details	normal cost	you pay
Thu 12 Feb				
-	Mobile internet	3.626MB	0.000	0.000 ✓
Fri 13 Feb				
-	Mobile internet	13.902MB	0.000	0.000 ✓
Fri 27 Feb				
-	Mobile internet	1.013MB	0.000	0.000 ✓
Sat 28 Feb				
-	Mobile internet	30.361MB	0.000	0.000 ✓
Total of 29 mobile internet charges			£0.000	£0.000

Key

- ✓ Included in price plan
- Mobile internet
- Weekend

Missing anything?

If anything you're expecting to see isn't showing, don't worry. Sometimes it takes a while for details to reach us. It will show on a future bill.

Received from Damian Martin on 21/07/17
Annotated by RHI Inquiry



Mobile number
Personal information redacted by the RHI Inquiry
 REF: TIM KEARNS

Account number
Personal information redacted by the RHI Inquiry

Invoice number **WIT-45042**
 852406125 11 Jun 15

Itemisation for Personal information redacted by the RHI Inquiry

Your price plan

You're on PSN Mobile Worker
 24 mths ME.

This time you...

- made 125.783MB of mobile internet calls

Calls

Calls while abroad

time	number or description	more details	normal cost	you pay
In Belgium ▶ Vodafone preferred network is Proximus				
Tue 3 Mar				
00:50	<small>Personal information redacted by the RHI Inquiry</small> ▶ Proximus	0m 9s	0.079	0.079
Total of 1 call while abroad			£0.079	£0.079

Total of calls £0.079

Messaging, mobile internet

Mobile internet sent while in the UK

time	number or description	more details	normal cost	you pay
Sun 1 Mar				
-	Mobile internet	1.911MB	0.000	0.000 ✓
Mon 2 Mar				
-	Mobile internet	15.154MB	0.000	0.000 ✓
Wed 4 Mar				
-	Mobile internet	2.719MB	0.000	0.000 ✓
Thu 5 Mar				
-	Mobile internet	12.471MB	0.000	0.000 ✓
Fri 6 Mar				
-	Mobile internet	4.503MB	0.000	0.000 ✓
Wed 11 Mar				
-	Mobile internet	19.421MB	0.000	0.000 ✓
Thu 12 Mar				
-	Mobile internet	3.039MB	0.000	0.000 ✓
Fri 13 Mar				
-	Mobile internet	6.728MB	0.000	0.000 ✓
Sat 14 Mar				
-	Mobile internet	6.919MB	0.000	0.000 ✓
Sun 15 Mar				
-	Mobile internet	5.772MB	0.000	0.000 ✓
Wed 8 Apr				
-	Mobile internet	13.670MB	0.000	0.000 ✓
Thu 9 Apr				
-	Mobile internet	3.350MB	0.000	0.000 ✓
Fri 10 Apr				
-	Mobile internet	3.503MB	0.000	0.000 ✓
Sat 11 Apr				
-	Mobile internet	5.886MB	0.000	0.000 ✓
Sun 12 Apr				
-	Mobile internet	4.422MB	0.000	0.000 ✓
Mon 13 Apr				
-	Mobile internet	3.411MB	0.000	0.000 ✓
Total of 16 mobile internet charges sent while in the UK			£0.000	£0.000

Mobile internet sent while abroad

time	number or description	more details	normal cost	you pay
In Belgium ▶ Vodafone preferred network is Proximus				
Mon 2 Mar				
-	Mobile internet ▶ Mobistar	47.376KB	1.660	1.660
-	Mobile internet ▶ Mobistar	3.097MB	0.000	0.000
Tue 3 Mar				
-	Mobile internet ▶ Mobistar	2.736MB	1.660	1.660
-	Mobile internet ▶ Mobistar	6.697MB	0.000	0.000

Messaging, mobile internet continued

time	number or description	more details	normal cost	you pay
In Eire ▶ Vodafone preferred network is Vodafone Ireland PLC				
Tue 3 Mar				
-	Mobile internet ▶ Vodafone Ireland PLC	325.372KB	0.000	0.000
Total of 5 mobile internet charges sent while abroad			£3.320	£3.320

Text messaging received while abroad

time	number or description	more details	normal cost	you pay
In Belgium ▶ Vodafone preferred network is Proximus				
Mon 2 Mar				
-	Incoming call ▶ Proximus	8 texts	0.000	0.000
Tue 3 Mar				
-	Incoming call ▶ Proximus	2 texts	0.000	0.000
In Eire ▶ Vodafone preferred network is Vodafone Ireland PLC				
Tue 3 Mar				
-	Incoming call ▶ Vodafone Ireland PLC	5 texts	0.000	0.000
Total of 15 texts received while abroad			£0.000	£0.000

Total of messaging, mobile internet £3.320

Key

- ✓ Included in price plan
- ✉ Multiple texts to the same number
- 📶 Mobile internet
- 📅 Weekend

Missing anything?

If anything you're expecting to see isn't showing, don't worry. Sometimes it takes a while for details to reach us. It will show on a future bill.

Received from Damian Martin on 21/07/17
 Annotated by RHI Inquiry



Mobile number

Personal information redacted by the RHI Inquiry
REF: TIMOTHY CAIRNS

Account number

Personal information redacted by the RHI Inquiry

Invoice number **WIT-45043**
77155791 15 Aug 15

Itemisation for Personal information redacted by the RHI Inquiry

This time you...

- ▶ made 11.063MB of mobile internet calls

Non-geographic call charging

All calls to 08, 09 and 118 numbers are made up of an access and a service charge. The access charge is the charge we make for giving you access to this number. The service charge is set by the organisation you called. See page 2 of this bill for more information.

Mobile internet

time	number or description	more details	normal cost	you pay
Tue 2 Jun	-			
-	•)WAP	725.838KB	0.000	0.000 ✓
Thu 18 Jun	-			
-	•)WAP	1.229MB	0.000	0.000 ✓
Fri 19 Jun	-			
-	•)WAP	3.624MB	0.000	0.000 ✓
Tue 30 Jun	-			
-	•)WAP	6.884KB	0.000	0.000 ✓
Wed 1 Jul	-			
-	•)WAP	2.572MB	0.000	0.000 ✓
Thu 2 Jul	-			
-	•)WAP	2.921MB	0.000	0.000 ✓
Total of 6 mobile internet charges			£0.000	£0.000
Total usage for Personal information redacted by the RHI Inquiry				£0.000

Key

- ✓ Included in price plan
-) Mobile internet

Missing anything?

If anything you're expecting to see isn't showing, don't worry. Sometimes it takes a while for details to reach us. It will show on a future bill.

Received from Damian Martin on 21/07/17
Annotated by RHI Inquiry



Mobile number

Personal information redacted by the RHI Inquiry
REF: TIMOTHY CAIRNS

Account number

Personal information redacted by the RHI Inquiry

Invoice number **WIT-45044**
78177922 14 Nov 15

Itemisation for Personal information redacted by the RHI Inquiry

This time you...

- ▶ made 23.302MB of mobile internet calls

Non-geographic call charging

All calls to 08, 09 and 118 numbers are made up of an access and a service charge. The access charge is the charge we make for giving you access to this number. The service charge is set by the organisation you called. See page 2 of this bill for more information.

Mobile internet

time	number or description	more details	normal cost	you pay
Fri 23 Oct				
-	•)WAP	274.589KB	0.000	0.000 ✓
Sat 24 Oct				
-	•)WAP	481.008KB	0.000	0.000 ✓
Sun 25 Oct				
-	•)WAP	3.229MB	0.000	0.000 ✓
Mon 26 Oct				
-	•)WAP	6.303MB	0.000	0.000 ✓
Tue 27 Oct				
-	•)WAP	3.655MB	0.000	0.000 ✓
Wed 28 Oct				
-	•)WAP	1.694MB	0.000	0.000 ✓
Thu 29 Oct				
-	•)WAP	4.870MB	0.000	0.000 ✓
Fri 30 Oct				
-	•)WAP	585.035KB	0.000	0.000 ✓
Sat 31 Oct				
-	•)WAP	2.240MB	0.000	0.000 ✓
Total of 9 mobile internet charges			£0.000	£0.000
Total usage for Personal information redacted by the RHI Inquiry				£0.000

Key

- ✓ Included in price plan
-) Mobile internet
- Weekend

Missing anything?

If anything you're expecting to see isn't showing, don't worry. Sometimes it takes a while for details to reach us. It will show on a future bill.

Received from Damian Martin on 21/07/17
Annotated by RHI Inquiry



Mobile number
Personal information redacted by the RHI Inquiry
REF: TIMOTHY CAIRNS

Account number
Personal information redacted by the RHI Inquiry

Invoice number **WIT-45045**
79188288 Date 15 Feb 16

Itemisation for Personal information redacted by the RHI Inquiry

This time you...

- ▶ made 14.755MB of mobile internet calls

Non-geographic call charging

All calls to 08, 09 and 118 numbers are made up of an access and a service charge. The access charge is the charge we make for giving you access to this number. The service charge is set by the organisation you called. See page 2 of this bill for more information.

Mobile internet

time	number or description	more details	normal cost	you pay
Sun 1 Nov	- WAP	916.600KB	0.000	0.000 ✓
Mon 2 Nov	- WAP	3.749MB	0.000	0.000 ✓
Tue 3 Nov	- WAP	4.593MB	0.000	0.000 ✓
Wed 4 Nov	- WAP	5.252MB	0.000	0.000 ✓
Thu 5 Nov	- WAP	270.530KB	0.000	0.000 ✓
Total of 5 mobile internet charges			£0.000	£0.000
Total usage for Personal information redacted by the RHI Inquiry				£0.000

Key

- ✓ Included in price plan
- Mobile internet
- Weekend

Missing anything?

If anything you're expecting to see isn't showing, don't worry. Sometimes it takes a while for details to reach us. It will show on a future bill.

Received from Damian Martin on 21/07/17
Annotated by RHI Inquiry

6.11 Use of Electronic Communications

This policy sets out the rules which apply to the use of all types of electronic communications by civil servants.

- NICS rules with regard to conduct and normal standards of behaviour apply to Electronic Communications - [2. General Responsibilities of Users.](#)
- NICS Departments may monitor activity and if need be monitor the content of electronic messages - [3. Monitoring and Personal Use of NICS ICT Facilities.](#)
- Examples of unacceptable behaviour in relation to the use of Electronic Communications and the disciplinary action which will be taken – [4. Prohibited User Actions.](#)
- The implications of your actions when using Electronic Communications in an official capacity - [5. Social Media Use for Business Purposes.](#)
- Responsibilities whilst using Electronic Communications for personal use – [6. Personal Use of Social Media outside Work.](#)

The following terms within this policy are defined in the glossary:

Electronic communication, Electronic communications device, ICT, inappropriate/unacceptable material, Personal use, Smartphone, SMS/MMS, Social media.

You may also be interested in the following policies:

6.03 Discipline, 6.05 Equal Opportunities and Diversity (Dignity at work)

This policy is version 2.0

For a printable version please click the icon. Please make sure that your printed version is current with the one on this portal.

This homepage is only a guide to the policy, not the policy itself. In the event of any discrepancy between the content of this homepage and the associated policy, the wording of the policy shall apply.

6.11 Use of Electronic Communications

CONTENTS

1. Introduction	3
2. General Responsibilities of Users	4
3. Monitoring and Personal Use of NICS ICT Facilities	4
4. Prohibited User Actions	6
5. Social Media Use for Business Purposes	8
6. Personal Use of Social Media Outside Work	8
7. Copyright and Similar Issues	9
Annex A	10
Summary of relevant NICS policies	10
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6.11 Use of Electronic Communications Policy

(Replaces Annex 9 to chapter 6.01 of HR Handbook)

1. Introduction

1.1 This policy is about the use of electronic communication. Examples of electronic communication include use of the internet, email, instant messaging, SMS/MMS or social networking. A glossary of terms is included at [Annex B](#).

1.2 The various forms of electronic communications used for business purposes enable employees in the Northern Ireland Civil Service (NICS) to communicate with colleagues, other organisations, our customers and members of the public, in a responsive, fast and flexible way. Electronic communication is therefore a crucial method by which NICS Departments can achieve their aims of transparency and accountability.

1.3 This policy applies regardless of the electronic communication device you are using. Any future devices whose functionality differs from those which are current at the published date of this policy, will be considered on their merits for inclusion within this policy. The use of electronic communication is an integral part of many civil servants' lives, but careless or negligent use can lead to complaints or legal proceedings against NICS Departments or you as an individual employee.

1.4 The rules are intended to protect the interests of the NICS, as well as the interests of users, and to ensure that individuals are not at risk of disciplinary action, criminal proceedings or civil action, as a result of misunderstanding or lack of guidance. The general principles and rules on such usage, covering users of NICS ICT facilities, are set out below.

1.5 In this policy you will see references to "inappropriate material". What this means is material that is unwanted, unreasonable and offensive and which has the purpose or effect of violating a person's dignity or creating an intimidating, hostile, degrading, humiliating or offensive environment. This applies whether the material is in pictures, cartoons, words, sounds or moving images, even if it is thought to be humorous. Staff should be aware that the decision as to whether or not material is considered offensive will depend on the perception of the recipient and/or observer, rather than the intention of the sender.

1.6 At all times you must be aware of the IT security policies relating to your specific Department. In addition there are also central NICS IT security and other relevant policies which apply to all Departments. Links to these are given in [Annex A](#).

1.7 Departments publish Health and Safety policy statements which also apply to electronic communications facilities.

2. General Responsibilities of Users

2.1 As at other times, all the NICS rules relating to conduct and normal standards of behaviour apply when using electronic communication. There are a number of policies that give further guidance, specifically the [Dignity at Work Policy](#), the [Equal Opportunities Policy](#) and the [Standards of Conduct Policy](#), all of which should be read in conjunction with this policy. Links to these policies can also be found at [Annex A](#).

2.2 You should be aware that you might be **personally** liable to prosecution, and open to claims for damages, should your actions be found to be in breach of the law. In cases of harassment, a claim that you had not **intended** to harass or cause offence will not in itself constitute an acceptable defence.

2.3 As in any other work activity, you must respect the privacy and legitimate rights of others.

2.4 You will be held accountable for any misuse or breach of security, including confidentiality. Such misuse may lead to disciplinary action.

2.5 You should restrict personal use of electronic communications, whether on official NICS or your personally owned electronic devices to your own time, during non-working hours, at lunch breaks and before and after work. Your "own time" is time when you are not regarded as on official duty, or logged on for Flexi Working Hours. Other breaks (such as tea breaks or comfort breaks) that are recognised but are taken in normal working hours do not count as your own time for these purposes.

3. Monitoring and Personal Use of NICS ICT Facilities

3.1 All electronic communications on NICS ICT equipment are logged. You should note that, as is permitted by legislation, NICS Departments may monitor and review electronic communications activity, analyse usage patterns and publish resultant traffic monitoring data when this is deemed necessary for compliance or other reasons. This includes the prevention or detection of illegal activities.

3.2 Departments may also monitor the content of emails, files, instant/ text messages or other electronic communications as and when this is considered necessary in order to ensure both the integrity of NICS systems and user compliance with all of the relevant usage policies and guidance. Any attempt to disrupt Departmental monitoring could amount to misconduct or gross misconduct and may result in disciplinary action.

3.3 Users of NICS ICT resources, including electronic communication facilities, should be aware, and must accept as a condition of use, that their usage of such facilities may be monitored and should have no expectation of

privacy, whether use is for the conduct of official business or for personal use. Use of the NICS facilities for personal use will be deemed as acceptance that usage and content will be monitored.

3.4 Subject to NICS policy, and any other Departmental/Agency specific policies which may apply in relation to personal use, you may, in your own time, make use of official ICT facilities as detailed below.

You may:

- a. use internet access for personal research;
- b. use the internet for the occasional purchase of goods and services, provided payment is made by you. All delivery of items purchased should be to a private address and not to the premises of any NICS business. You must not create any contractual liability on the part of the NICS. The NICS does not accept any responsibility for the security of credit card details, or any other payment method used. Similarly, the NICS does not accept any liability for financial loss, whether as a result of fraud or otherwise, suffered while using NICS systems for personal transactions. All such use is entirely at your own risk;
- c. make occasional use of Departmental/Agency facilities for on-line banking. All such use will be at your own risk – Departments cannot accept any liability for losses or for any other liabilities arising out of such transactions under any circumstances, and
- d. make occasional use of your official Departmental/Agency email account to send, forward or receive personal emails. Such emails must be clearly marked. It is an explicit condition of using this facility that you must accept that the content of these emails may be accessed by management and/or IT staff, without notice or any requirement for consent. However, you must not supply your official NICS email address to any person, company or organisation for non-official purposes- such as registering with websites or newsletters. In these particular circumstances only a personal email account may be used. While it is not intended to undertake routine monitoring of the contents of emails (personal or otherwise), email traffic may be accessed at any time for a number of reasons. These may be to check an officer's email account for business reasons, if they are absent from work, or as part of an exercise to monitor compliance with this policy or as part of the investigation of actual or suspected security incidents.

3.5 To ensure compliance with NICS, Departmental/Agency electronic communications usage policies, Departments reserve the right to inspect and examine any and all IT equipment (supplied by NICS). These will include for example, smartphones or other mobile electronic devices used on or off official premises for the conduct of official business. Personally owned equipment **must not** be connected in any way to the NICS Network including inserting a NICS SIM into personally owned equipment to connect to

electronic communications. You should clearly understand that if you bring personal IT equipment of any nature into the workplace, including laptops, smartphones or any other electronic device, such equipment, and all data contained, may be inspected at any time if there is a reasonable suspicion that they may pose a risk to the NICS -whether by way of a virus, hacking software or the presence of improper, offensive or illegal material.

3.6. The facility for personal use is granted at the discretion of management and may be withdrawn or refused at any time for operational reasons, or if misuse is suspected or detected.

4. Prohibited User Actions

4.1 If you are found to have been involved in electronic communications-based illegal activity, the disciplinary procedures will be instigated. These procedures could result in a range of sanctions being applied which include dismissal.

The Department will fully co-operate with law enforcement authorities to identify and take action against any member of the NICS accessing, possessing or circulating child pornography. Individuals found to have been involved in any way, with possession or circulation of child pornography whilst using NICS ICT systems will face serious disciplinary action, with a probability of dismissal, irrespective of whether or not they are prosecuted or convicted under the criminal law.

4.2 In appropriate circumstances, Departments will inform and co-operate with relevant bodies in the UK such as the police.

4.3 Examples of other forms of unacceptable behaviour when using electronic communications facilities include:

- a. harassment or bullying;
- b. circulation or display of inappropriate material; for example on a screensaver;
- c. offensive remarks or comments of a sexual, racial or sectarian nature; or
- d. offensive remarks or comments regarding gender, sexual orientation, religious belief, political opinion, marital status, age, disability or dependants.

4.4 Any breach of this policy may be treated as a disciplinary matter and could be dealt with under the normal disciplinary procedures. The NICS Disciplinary Procedures can be found by clicking [here](#).

4.5 There are certain actions that could pose a substantial threat to the integrity of the NICS or its IT systems and you must be careful that you do not take these actions. They are:

- a. auto-forwarding emails from your Departmental/Agency account to personal email accounts, or from your personal email account to Departmental/Agency accounts. Emails received into a Departmental/Agency account may be forwarded once their contents have been vetted. Any forwarding of protectively marked information must comply with the NICS Guide to Document and IT Security (link at Annex A). It is recommended that you do not use private email addresses for business purposes. However, if you do, you should be aware that information held in non-work personal email accounts may be subject to the conditions of the Freedom of Information Act (FOI) 2000, including those criminal offences around the deletion or concealment of information, if it relates to official business,.
- b. knowingly spreading any type of malicious program including any virus or program designed to infiltrate a system to gather information.
- c. using NICS facilities to disable, overload, or gain unauthorised access to any computer system or network, or attempt to disable, defeat or circumvent firewalls or any NICS IT security facility intended to protect the privacy, integrity or security of systems, networks or users;
- d. knowingly connecting to any internet site that contains inappropriate material. If you accidentally access one of these sites, you must immediately disconnect from it, regardless of whether it had been previously deemed acceptable by any screening or rating program. Report the accidental access immediately to your Departmental/Agency IT support provider so that action to bar access to the site can be taken and also to safeguard you in the event of any subsequent investigation;
- e. using any NICS systems or facilities for purposes such as harassment, unauthorised public speaking, misappropriation of intellectual property or misuse of NICS assets or resources;
- f. downloading or forwarding non-business related software or data including music, graphics, videos, text, games, screensavers, wallpapers, entertainment or pirated software;
- g. using NICS facilities to play internet games, forward chain letters, or enter non-NICS approved prize winning competitions, or engage in online gambling;
- h. uploading software licensed to a Department/Agency or data owned by a Department/Agency, without the express authorisation of the manager responsible for the software or data;

- i. using NICS IT facilities to undertake trading at work (or at home) e.g. on sites such as e-bay and gumtree.

5. Social Media Use for Business Purposes

5.1 You should not comment on, or write about, the work of the NICS in the course of your NICS duties without the approval of the Principal Information Officer for your Department.

5.2 You may, with the permission of the Principal Information Officer for your Department, be authorised to make contributions to electronic communications as part of your official duties. If you have been given this authorisation, your Departmental Information Office should be contacted to answer any enquiry you may have.

5.3 Your contributions to electronic communications in an official capacity become part of the official record and are liable to disclosure under the Freedom of Information Act 2000.

5.4 As a civil servant, you must operate within the [NICS Code of Ethics](#) when engaging with electronic communications:

The Code applies to your participation online as a civil servant and sets out the core values expected of Civil Servants: integrity, honesty, objectivity and impartiality. You should participate in the same way as you would with other media or public forums, such as speaking at conferences. If you have been given permission by your Principal Information Officer to contribute to electronic communications in an official capacity, never give out personal details such as your home address or phone number.

5.5 Also be aware that contributions online may attract media interest in you as an individual, so proceed with care, whether you are participating in an official or a personal capacity. If you have any doubts, you should take advice from your line manager.

5.6 Staff should exercise the same discretion online in respect of security matters as they would anywhere else and staff who hold a security clearance must not make public or disclose on social media what level of vetting they hold. All vetted staff should keep their online profiles under review, expressly remove any reference to holding a level of security vetting and discuss any remaining doubts or concerns with their line managers.

6. Personal Use of Social Media outside Work

6.1 You should be aware that whilst using your own electronic communication device, certain behaviour in your personal capacity as a member of the public could have a detrimental impact on the NICS and may fall under the NICS Disciplinary Policy or other relevant Departmental or NICS

policies. The boundaries between work and personal life on social media can become blurred. Therefore, you need to be careful not to disclose official information without authority.

6.2 Do not bring the NICS into disrepute by your contributions to social media sites. Disrepute means online behaviour by you as a civil servant that could lead to embarrassment or cause harm to the reputation of the NICS. Articles or contributions to forums about the work of the NICS must be cleared with your Principal Information Officer. Do not comment at all on controversial issues connected with the responsibility of your own Minister.

6.3 Do not make disparaging, discriminatory or defamatory remarks about colleagues or customers who are entitled not to have their rights infringed or their reputation damaged by contributions made to electronic communications.

6.4 Do not use or disclose any protectively marked information you have obtained in the course of your NICS employment. For example, do not make reference to customers or commercial contracts. Further information on protective marking can be found in the Guide to Document and IT Security (see [Annex A](#)).

6.5 Do not make public or disclose on social media what level of vetting you hold. Keep your online profiles under review, expressly remove any reference to holding a level of security vetting and discuss any remaining doubts or concerns with your line manager.

7. **Copyright and Similar Issues**

7.1 Departments will, where appropriate: -

- a. retain the copyright to any Departmental/Agency material posted on any electronic communications site by you in the course of your duties; and,
- b. assume ownership of any legitimate software or files downloaded via the internet on to Departmental/Agency networks. Any such files or software may be used only in ways that are consistent with their related licenses and/or copyrights.

Use of Electronic Communications**ANNEX A***Summary of relevant NICS policies*

Provided below is a list of the various NICS policies relevant to the use of electronic communications. In addition, you must also make yourself aware of any other relevant policy specific to your Department.

[ITAssist Intranet](#) (contains policy documents within site)

[NICS Guide to document and IT security](#)

[NICS Code of Ethics](#)

[Dignity at Work Policy](#)

[Equal Opportunities Policy](#)

[Standards of Conduct Policy](#)

[Discipline Policy](#)

Use of Electronic Communications

ANNEX B

Glossary

Electronic communication: Communication transmitted by means of an electronic device.

Electronic communications device: Any device that uses electronics to communicate. e.g. smartphone, laptop, tablet, desktop PC.

ICT: Information and communication technology.

Inappropriate/unacceptable material: See paragraph 1.5 and paragraph 4.3

Personal use: Any use of electronic communications facilities that is not a direct requirement of your official duties. Therefore, accessing a site for the purpose of, for example, researching social security policy or employment law developments is official use only if it is necessary as part of your work.

Accessing such data for reasons which are not a requirement of your work, would be classed as personal use of the information.

Smartphone: A mobile phone that can also access the internet.

SMS/MMS: Short Messaging Service/Multimedia Messaging Service. Names given to text messages, or in the case of MMS, text messages that contain multimedia content such as pictures or moving images.

Social media: A social media site is an online facility that allows its subscribers to contribute information about themselves and take part in online communication in various forms. These forms of communication could include, but are not limited to, words, sounds, moving images or pictures.