

To: Matthew Harnack[Matthew.Harnack@ofgem.gov.uk]
From: Stuart Cook
Sent: 2012-01-20T17:08:19Z
Importance: Normal
Subject: RE: ACT URGENT - Any comments, before I dispatch tonight (sorry for short notice)
Received: 2012-01-20T17:08:20Z

Can I name some NIRHI people – you, David F?

Stuart Cook

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From: Matthew Harnack
Sent: 20 January 2012 17:07
To: Stuart Cook
Subject: RE: ACT URGENT - Any comments, before I dispatch tonight (sorry for short notice)

Looks fine to me.

From: Stuart Cook
Sent: 20 January 2012 17:05
To: Collette Dennis; Curt Silver; Charles Hargreaves; Elizabeth Hillman; Mark Cox; Matthew Harnack; Robert Hull; Stephanie McGregor
Subject: ACT URGENT - Any comments, before I dispatch tonight (sorry for short notice)
Importance: High

All E-Serve staff email

This has been a busy week for all members of the Management Committee; but, also a very successful one.

On Thursday, GEMA met to discuss the Northern Ireland RHI work, and to review the E-Serve Quarterly report.

GEMA agreed that E-Serve should undertake RHI in Northern Ireland. This is great news since it allows us to build on the success of the GB RHI project and it strengthens our existing relationship with the Northern Irish department. Thanks to all who have helped secure this success. GEMA were also very complimentary about the re-formatted Quarterly E-Serve report.

The E-Serve Programmes Committee (EPC) met on Wednesday. We covered a lot of issues, but spent longest discussing the Committee's initial thoughts on E-Serve's strategy. The EPC expressed support for the ongoing strategy work and are keen to contribute their own time to the process.

Finally, we met with our DECC counterparts at the quarterly Ofgem-E-Serve high level meeting. DECC are pleased with the commitment and energy that we are devoting to making offshore and the schemes a success.

This week MC spent time:

- Discussing the actions we will take to address issues raised in the staff survey (I will say more about this in a week or so);
- Considering E-Serve-specific training needs and how these might be addressed; and
- Reviewing the way in which the MC itself should operate.

You will find the MC agenda here.

Stuart Cook

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