

To: Teri Clifton[teri.clifton@ofgem.gov.uk]
Cc: Counter Fraud[CounterFraud@ofgem.gov.uk]; Craig Johnstone[Craig.Johnstone@ofgem.gov.uk]; Karen Boyle[Karen.Boyle@ofgem.gov.uk]
From: Counter Fraud
Sent: 2016-12-06T10:18:55Z
Importance: Normal
Subject: NI NDRHI Cases For Closure- action from NI Board [OFFICIAL Internal Only]
Received: 2016-12-06T10:18:57Z

Hi Teri,

Thanks again for catching up on this.

As agreed, we'll hangfire on closing case [REDACTED] until you have further clarity from legal on the position on wood drying.

For case [OFG Inv Num redacted by the RHI Inc] I have chased Marcus and Michael for their advice on sharing a summary with DfE, so I will let you know once we have the nod. In the meantime, this is the proposed wording to share with DfE. I've suggested taking out a line which may cause further questions from DfE.

[OFG Inv Num redacted]

We received an anonymous external allegation in the form of a letter with no contact details. The informant claimed that a participant had a wood pellet boiler registered for NDRHI which is installed in his shed at the rear of his house. The informant claimed that the reason the party in question is able to gain NDRHI is that they're falsely claiming that the installation is heating an agricultural shed, but that it is a domestic property.

An audit was requested for the site in question. Payments were temporarily put on hold. The auditor could find no evidence of the building described as agricultural workshop/storage being used as a workshop or for animal pens as described in the application. The participant in question was asked to provide further evidence to verify the non-domestic status and has since provided photographs of farm machinery inside his garage, stating that animal pens are only constructed during winter. It has since been determined that this site meets eligibility criteria and ongoing obligations so no further action is required.

I'm conscious that the next NI NDRHI Board is sooner than usual and that this was an action, so hopefully we will be able to share some lines soon.

Happy to discuss anytime,

Thanks, Samantha

From: Samantha Turnbull
Sent: 29 November 2016 14:14
To: Teri Clifton; Karen Boyle
Cc: Charles Hargreaves; Counter Fraud; Craig Johnstone
Subject: NI NDRHI Cases For Closure- action from NI Board [OFFICIAL Internal Only]

Hello both,

(Charles, cc-ing you for awareness, as these cases relate to Northern Ireland so may be under additional scrutiny – please just let me know if you'd like any further info).

Teri- attached are the two case closure reports for the NI cases for your consideration.

As requested at the NI Board, we have summarised and anonymised the cases below to share with DfE. Karen- please could you confirm that, in the absence of an MOU with DfE, we are able to share this? – please just let me know if I should check with legal colleagues.

NDRHI – NI cases that are recommended for closure.

[OFG Inv Num redacted]

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[OFG Inv Num redacted]

Ofgem Consumer Affairs received a phone call from an external informant expressing a concern that an installation is "mixing their heating systems" and burning fuel with open windows. Using address details provided by the informant we identified 12 installations which are accredited under the NI NDRHI. The informant stated a belief that several biomass boilers are feeding the same heat use at the site in question, that some of these boilers are not hydraulically separate and that this is being done deliberately to increase NDRHI payments.

There were RHI accounts associated with the 12 installations. Audits were requested for 3 installations (1 from each account).

The audit reports do not state that the participants have been, or are, connecting and disconnecting the boilers to a single heat use in the way the source suggests. However, the auditors did state that they found no evidence that the participant is selling