

To: Chris Poulton[Chris.Poulton@ofgem.gov.uk]
From: Gareth John
Sent: 2016-09-14T08:08:48Z
Importance: Normal
Subject: Re: Not one for now but....
Received: 2016-09-14T08:08:49Z

Indeed

I agree I've not been impressed by Deloitte since I arrived.

I've already asked the team to compare the Deloitte phase 1 v the PWC report to understand differences on same topics - whilst this isn't a defence it is useful collateral come PAC2 (although we may not be able to share and would have to force permission) or just to feed the rationale and link to proportionality.

So I think we share output. Perhaps we get Chloe to reignite her assurance review and feedback (it's been a year) across eserve on the services we get from Deloitte and others - this time the angle is not to push things to an internal assurance model but vfm and benchmark against others PWC etc.

Call me unfair but my own view is that ofgem as a whole have too cosy a relationship with Deloitte and their lack of depth and scrutiny suits it as on the one hand it provides the rubber stamp of assurance , but on the other it hides the lack of governance and mgmt within

BtwWe will be doing the same with Ricardo v rumbolt tomorrow

I will want Deloiitte to explain to me why they missed anything in their phase 1 review - there perhaps we can have an ARAC session that reviews Deloittes competence in detail

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On 14 Sep 2016, at 08:10, Chris Poulton <Chris.Poulton@ofgem.gov.uk> wrote:

It would be interesting to see form the PWC on site audit vs the Deloitte one, why we have such a difference. They may not have looked at a few things eg photos, and perhaps relationship management and doc sharing. But interestingly, there is a clear gap

My view is that Sarah is also not massively impressed by Deloitte either. And this to me would show that they are not giving us what we need is and clear independent critical approach to what we do where we can actually learn things and act on them

Thoughts appreciated, not top of the list but we should reflect on how we get this type of view to Sarah c if it's valid

C

Chris Poulton
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