

To: Jennifer Sutherland[Jennifer.Sutherland@ofgem.gov.uk]
From: Teri Clifton
Sent: 2014-10-02T15:22:11Z
Importance: Normal
Subject: RE: NI audits and suspected fraud-
Received: 2014-10-02T15:22:09Z

Sensitive investigative
information redacted by the
RHI Inquiry

Hi Jen

I've spoken to Edmund as we are getting chased constantly. If we have anything to say we will need to go back to [redacted] directly. I'll let you know as soon as I hear

Regards

Teri

From: Jennifer Sutherland
Sent: 02 October 2014 16:12
To: Teri Clifton
Subject: NI audits and suspected fraud-

Sensitive investigative
information redacted by the
RHI Inquiry

Hi Teri.

It was just to let you know that Fergal, who is now a consultant for [redacted] called at least three times today regarding this outstanding case of [redacted].

I didn't tell him anything as he is not an additional user but it was just to let you know that they are really keen to get it resolved. Do you know if we have an update to give him yet?

Thanks

Jen

Jennifer Sutherland

Assistant Manager - Non-Domestic Renewable Heat Incentive

New Scheme Development

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To: Jennifer Sutherland[Jennifer.Sutherland@ofgem.gov.uk]
Cc: Lewis Martin[Lewis.Martin@ofgem.gov.uk]
From: Teri Clifton
Sent: 2014-10-02T15:52:49Z
Importance: Normal
Subject: RE: NI audits and suspected fraud- [REDACTED]
Received: 2014-10-02T15:52:49Z

Edmund will speak to [REDACTED] today – hurray!

From: Jennifer Sutherland
Sent: 02 October 2014 16:23
To: Teri Clifton
Subject: RE: NI audits and suspected fraud- [REDACTED]

Thank you

From: Teri Clifton
Sent: 02 October 2014 16:22
To: Jennifer Sutherland
Subject: RE: NI audits and suspected fraud- [REDACTED]

Hi Jen

I've spoken to Edmund as we are getting chased constantly. If we have anything to say we will need to go back to [REDACTED] directly. I'll let you know as soon as I hear

Regards

Teri

From: Jennifer Sutherland
Sent: 02 October 2014 16:12
To: Teri Clifton
Subject: NI audits and suspected fraud- [REDACTED]

Hi Teri.

It was just to let you know that Fergal, who is now a consultant for [REDACTED] called at least three times today regarding this outstanding case of [REDACTED]

I didn't tell him anything as he is not an additional user but it was just to let you know that they are really keen to get it resolved. Do you know if we have an update to give him yet?

Thanks

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To: Kieron Smith[Kieron.Smith@ofgem.gov.uk]
Cc: Lewis Martin[Lewis.Martin@ofgem.gov.uk]
From: Teri Clifton
Sent: 2014-10-02T16:23:14Z
Importance: Normal
Subject: RE: Update on 2x Commercially sensitive information redacted by the RHI Inquiry
Received: 2014-10-02T16:23:14Z

Hi Kieron

Fergal is not an additional user on the account so cannot be given any specific information.

Edmund is giving Personal information redacted by the RHI Inquiry a call today to update him

Regards

Teri

From: Kieron Smith
Sent: 02 October 2014 17:10
To: Teri Clifton
Cc: Lewis Martin
Subject: RE: Update on 2x NIRHI cases Sensitive investigative information redacted by the RHI

Good Afternoon,

Lewis has given me a general brief on the cases below and true to form Mr Hergarty has called again looking for an update.

Can you let me know what the decision is and I can update him tomorrow?

Thanks

From: Kieron Smith
Sent: 02 October 2014 09:32
To: Teri Clifton
Cc: Lewis Martin
Subject: Update on 2x NIRHI cases Sensitive investigative information redacted by the RHI

Good morning Terri,

Following on from conversations with Joshua Leach yesterday I understand that you are chasing Edmund for an update on the Audits for the two Sensitive investigative information redacted by the RHI Inquiry Sites, as you may know the results of these audits is what is currently holding back his payments for all PD submission to date.

I have been dealing with Fergal Heggarty who has already been on the phone this morning for other issues but confirmed he is yet to get an update.

I'm happy to call him back when you have news for him.

Kieron Smith

Administrator - Non Domestic RHI

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