

To: Chris Poulton[Chris.Poulton@ofgem.gov.uk]
Cc: Gareth John[Gareth.John@ofgem.gov.uk]; Mark George[Mark.George@ofgem.gov.uk]; Teri Clifton[teri.clifton@ofgem.gov.uk]; Jane Pierce[Jane.Pierce@ofgem.gov.uk]
From: Edmund Ward
Sent: 2016-08-22T07:11:17Z
Importance: Normal
Subject: RE: Note of thoughts on NI meeting [OFFICIAL Internal Only]
Received: 2016-08-22T07:11:24Z
NI Update - FAO Chris

Thanks Chris

We'll update the summary on points 3 and 4 as discussed, noting that for NI this will be likely to be based on our recollections of meetings rather than further written records as we have already explored likely avenues for those.

With thanks to Mark and Shaneigh, initial responses to your first two points **attached**.

- On pipe-work:
 - for NI we have had 32 amendments relating to pipework over lifetime of the scheme, of which 19 were received in August 2016 (to date)
 - Of the 19, only 2 had an impact on heat loss deductions that directly impact payments and this amounts to c. £800/annum
 - We'll summarise a one-page briefing which sets out what we do and how we decide compliance actions in these cases
- On audit reports:
 - Two audit reports and their internal coversheets attached
 - The email provides context on the audit process (focus is steps 3 & 4)
 - The Executive Summary (first two pages) of each audit report is the best place to start – and a quick skim through the pictures at the end is worthwhile before delving into any more of the detail

Happy to arrange a time to talk through if that helps?

Edmund

From: Chris Poulton
Sent: 22 August 2016 06:57
To: Teri Clifton; Jane Pierce; Edmund Ward
Cc: Gareth John
Subject: Note of thoughts on NI meeting

Hi,

Some actions/ thoughts from the discussion

- pipe work- how many pipe work issues do we get, what's the value, what do we do, process etc. If this is showing up as an issue or people are making amends based on this, can we have a summary of how many we get and what we see, how big an issue is it
- can you send me two audit reports inc NI one discussed and a cover sheet showing me what I'm looking at
- we need to finalise the summary of all contact and all times we have referenced changes in GB scheme and met with NI about offering the change packs on GB to them. I know we have done this but we need to get a very clear picture
- 99kw - as above, can we show that this and derating are known risks that are reflected in risk logs and discussed with DECC as well as DFE

Thanks,

Chris
 Chris Poulton
 Managing Director
 Ofgem E-Serve

[Internal Only]