

To: Jane Pierce[Jane.Pierce@ofgem.gov.uk]; Gareth John[Gareth.John@ofgem.gov.uk]
From: Teri Clifton
Sent: 2016-08-10T07:33:52Z
Importance: Normal
Subject: FW: Re: [REDACTED] Site Audit Complete CRM:0217331 [OFFICIAL Internal Only]
Received: 2016-08-10T07:33:53Z

Interesting...

From: Mark George [mailto:Mark.George@ofgem.gov.uk]
Sent: 09 August 2016 09:46
To: Edmund Ward; Teri Clifton
Subject: FW: Re: [REDACTED] Site Audit Complete CRM:0217331

Hi both

FYI - see below the response received following us issuing the Audit Closure letter. Note - the participant responded immediately upon receipt and 'before' they received the Compliance information request letter, so we may potentially receive another response - or even a phone call - containing the same information.

regards

Mark

----- Original Message -----

From: Stephen Brimstone
Received: 08/08/2016 22:54
To: RHI Audit
Subject: Re: [REDACTED] Site Audit Complete CRM:0217331

This audit was carried out in my absence. The Audit company had been made aware immediately the date was proposed that it did not suit as I was away on holiday - they pressed quite hard to come on this date and so I arranged someone to open site for access. I had asked them to provide some alternative dates which they refused. They assured me that any information the auditor needed would be requested from me before he completed his report. No such requests were made.

Point 1 of the attached - this was queried during my application process and the RHI portal info was updated as required with the reasons being provided. I had assumed the auditor would have been provided with this? Please let me know if this is not the case.

Point 4 - If auditor had requested such information it would have been provided. No such request was made.

Point 5 - This single pre insulated pipe with a flow and return core is buried below ground post installation - is it necessary to dig up the pipe? I was not made aware during application that this pipe which is designed to be underground needed to remain above ground for any audits which may take place?

Point 6 - I am fully aware of my maintenance requirements for the heat meter - I am unsure what has led to this point being made in the audit - I have never been asked by the auditor as to my awareness of maintenance requirements for heat meters. Had I have been asked I would have confirmed Reg 34 requirements of recalibration every 10 years and ensuring the continuous operation and accuracy of the heat meter.

I would appreciate some help with the above if you are able to do so?

Many Thanks,
Stephen

On 8 Aug 2016, at 14:58, RHI Audit <RHI.Audit@ofgem.gov.uk> wrote:

Dear Stephen Brimstone,

We are writing to inform you that the site audit for [REDACTED] has now been completed.

Please find attached closure letter detailing the findings of the visit carried out by Ricardo on **30th June 2016**.