

To: Gareth John[Gareth.John@ofgem.gov.uk]
From: Chris Poulton
Sent: 2016-07-20T07:45:22Z
Importance: Normal
Subject: Re: Conference call NI
Received: 2016-07-20T07:45:22Z

Can do two ish but will be on bus, but that's ok

Chris Poulton
Managing Director
Ofgem E-Serve

On 20 Jul 2016, at 08:32, Gareth John <Gareth.John@ofgem.gov.uk> wrote:

Ps what your availability lunchtime / later on and we can do a call if you like (appreciate you are offsite)

Gareth John

Gareth.John@ofgem.gov.uk

On 20 Jul 2016, at 08:29, Chris Poulton <Chris.Poulton@ofgem.gov.uk> wrote:

Goodness, ok thank you for update. Let's regroup later

Sent from my iPhone

On 20 Jul 2016, at 08:18, Gareth John <Gareth.John@ofgem.gov.uk> wrote:

Hi Chris,

It's getting a bit ridiculous

The new director Alison is moving on already.(promotion) alison was on leave until August anyway.

Seems the team (Alison & co) we have been dealing with have had no input into the letter and are embarrassed by way things have been handled.

Lucy (alison no2) plus Stuart - seems to be back in the chair so depending on remit - that could be positive.

I'm catching up with Edmund / Jane/ Teri first thing this morning to get full readout

We will then drop you a note with any suggested changes to the letters in terms of

tone / approach. But propose should be in a position to get out today, pending your final approval

Cheers

Gareth

Gareth John

Gareth.John@ofgem.gov.uk

On 20 Jul 2016, at 07:59, Chris Poulton
<Chris.Poulton@ofgem.gov.uk> wrote:

Hi

How did this shape up? Are we any clearer on how we can shape out letters to focus on their push back point on essentially 'not being helpful'

C

Sent from my iPhone