

To: Wayne Reid[Wayne.Reid@ofgem.gov.uk]
From: Teri Clifton
Sent: 2015-04-17T09:06:32Z
Importance: Normal
Subject: RE: DETI costs
Received: 2015-04-17T09:06:30Z

Hi Wayne

I've had a question for DETI – are these sun costs in advance or arrears for the payments systems?

Thanks

Teri

From: Wayne Reid
Sent: 03 March 2015 09:52
To: Teri Clifton
Subject: FW: DETI costs

Hello Teri

Here is the breakdown of the NI costs.

Regards

Wayne

From: Sohail Butt
Sent: 03 March 2015 09:51
To: Wayne Reid
Subject: RE: DETI costs

Wayne

Here you go.

Regards

Sohail

From: Wayne Reid
Sent: 03 March 2015 08:39
To: Sohail Butt
Subject: FW: DETI costs
Importance: High

Hello Sohail

The SUN system cost NDRHI NI £18,280 in Jan. Do you have a breakdown of this?

Thanks

Wayne

From: Teri Clifton
Sent: 02 March 2015 17:02
To: Wayne Reid
Subject: RE: DETI costs
Importance: High

Thanks Wayne

Yes normally have them but no, definitely not seen this one.

Can you let me know what the operations (non-compliance) relates to as that is a significant cost in January

Thanks

Teri

From: Wayne Reid
Sent: 02 March 2015 11:31
To: Teri Clifton
Subject: RE: DETI costs

Hello Teri

I will ensure you receive these each month on WD 3.

Regards

Wayne

From: Teri Clifton
Sent: 02 March 2015 11:20
Received from OFGEM on 22.05.2017
Annotated by RFI Inquiry

To: Wayne Reid

Subject: DETI costs

Hi Wayne

Can you send me the P10 report for DETI please, I only seem to have up to end December

Thanks

Teri

Teri Clifton

Head of Operations

Non-Domestic RHI

Ofgem

3rd Floor

Cornerstone

107 West Regent Street

Glasgow

G2 2BA

Tel: 0141 341 3991

www.ofgem.gov.uk

The logo for OFGEM, consisting of the word "ofgem" in a lowercase, sans-serif font. The "o" and "f" are connected, and the "g" has a distinctive shape.

To: Teri Clifton[teri.clifton@ofgem.gov.uk]
From: Wayne Reid
Sent: 2015-04-17T09:59:04Z
Importance: Normal
Subject: RE: DETI costs
Received: 2015-04-17T09:59:04Z

Hello Teri

Just trawling through my emails and I found the breakdown. I sent you a copy on 3 March '15. If you can't find it let me know and I'll send it again.

Regards
Wayne

From: Teri Clifton
Sent: 17 April 2015 10:51
To: Wayne Reid
Subject: RE: DETI costs

That's great thanks Wayne – I'll pop to your desk Monday if I get 5 minutes

Regards
Teri

From: Wayne Reid
Sent: 17 April 2015 10:43
To: Teri Clifton
Subject: RE: DETI costs

Hello Teri

They cover 2014/5. I am trying to obtain a breakdown of the costs. However I won't be able to obtain this until Monday. Sohail Butt put through the costs and only he, it seems, has the breakdown.

Hope this helps
Wayne

From: Teri Clifton
Sent: 17 April 2015 10:07
To: Wayne Reid
Subject: RE: DETI costs

Hi Wayne

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To: Wayne Reid[Wayne.Reid@ofgem.gov.uk]
From: Teri Clifton
Sent: 2015-04-17T10:02:48Z
Importance: Normal
Subject: RE: DETI costs
Received: 2015-04-17T10:02:46Z

Perfect – Yes I do have this
Thanks

From: Wayne Reid
Sent: 03 March 2015 09:52
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Subject: FW: DETI costs

Hello Teri
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Regards
Wayne

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Tel: 0141 341 3991

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To: Gareth John[Gareth.John@ofgem.gov.uk]
From: Teri Clifton
Sent: 2015-04-17T13:29:15Z
Importance: Normal
Subject: RE: RHI NI P12 Cost Report
Received: 2015-04-17T13:29:16Z
FW: [DETI costs](#)

It's the IT payments system for 2014/15 –Wayne sent me a breakdown

From: Gareth John
Sent: 17 April 2015 13:02
To: Teri Clifton
Subject: RE: RHI NI P12 Cost Report

Ok ta
What is the 18,280 in jan consultancy? Is this legal – obviously stands out !!

From: Teri Clifton
Sent: 17 April 2015 10:37
To: Gareth John
Subject: FW: RHI NI P12 Cost Report

Hi Gareth
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I've asked Wayne to confirm if the SUN payment in February is payment in advance or arrears as they need to know this for audit purposes.
I've also attached a breakdown of applications between GB and NI. As you can see they are now running at a regular 4%.
We have a catch up with them on Wednesday so it would be good if I could get this to them by the end of Monday, if possible.
Looking forward to next year, our original cost on the change control report was £216,804, based a 3% of overall applications. Are you still happy we work to 3% for 2015/16, recognising that any IT development costs will be charged separately?
Regards
Teri

From: Wayne Reid
Sent: 17 April 2015 09:56
To: Teri Clifton
Subject: RE: RHI NI P12 Cost Report

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Sent: 17 April 2015 09:53
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Hi Wayne
Do you have the final one for GB yet?
Thanks
Teri

From: Wayne Reid
Sent: 10 April 2015 14:26
To: Teri Clifton; Gareth John
Subject: RHI NI P12 Cost Report

Hello Teri
Here is the final DETI report for March '15.
Regards
Wayne

Wayne Reid
Finance Manager

Commercial
9 Millbank
Received from OFGEM on 22.05.2017
Annotated by RHI Inquiry

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SW1P 3GE
Tel: 020 3263 9733
www.ofgem.gov.uk

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Customer Service

To: Teri Clifton[teri.clifton@ofgem.gov.uk]
From: Wayne Reid
Sent: 2015-03-03T09:52:03Z
Importance: Normal
Subject: FW: DETI costs
Received: 2015-03-03T09:52:04Z
[RHI Northern Ireland costs v4 .pdf](#)

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RHI Northern Ireland Set up Costs

Description	Year 2 2014/15 (Ongoing Costs)	Year 2 2015/16 (Ongoing Costs)	Comments	Assumption Team Increase
Remittance template	£0		APTBACKS create unique remittance template for RHI Northern Ireland participants	
Setting up RHI Northern Ireland in existing Sun Systems + adhoc work	£0		RHI database + disk space + time spent setting up Bank Accounts, SOP's and User Manager Security	
SUN Licence - support & maintenance costs	£3,950		Portion of Sun Support & maintenance costs	If extra user licence(s) are purchased this would increase Support & maintenance cost
BACS costs	£400		Annual cost for 26 payments	
Ongoing shared service costs	£13,930		Time spent creating RHI Northern Ireland participant details in Sun, processing payments, dealing with bounced payments and reviewing audit reports etc	
Contingency: Order 1000 cheques in case of issuing manual payments	£0		In line with Ofgem Contingency: The ability to send out cheques to RHI Northern Ireland participants in the event of loss of power etc..	
Total Fixed Finance Costs	£18,280			

* Optional Requirements

Table 1 - Costs Per Licence

Additional Licence(s)	Licence(s) + Support & Maintenance	Less Discount	Total cost to Ofgem per licence increase
1 Additional user of Sun Systems	£3,371	£0	£3,371
2 Additional users of Sun Systems	£6,211	£1,370	£4,841
3 Additional users of Sun Systems	£10,111	£1,011	£9,100
4 Additional users of Sun Systems	£13,490	£1,751	£11,739
5 Additional users of Sun Systems	£16,851	£2,526	£14,325

Table 2 - Costs Per Attendee

Attendee(s) per Course	1 Days Training - Sun Systems 4.3.3	1 Days Training - Vision Q&A Excel	Total cost for Training (excl vat)
1-2	Ledger Accounting	Q&A Report Writing	£145
3-6	Ledger Accounting	Q&A Report Writing	£1,695

Notes & Assumptions

Ofgem Finance & Risk Management will supply the same payment solution under the same terms to the RHINI scheme as we do for the current RHI scheme

Any change in requirements, additional set up or reporting will be chargeable

No more than a payment run every 2 weeks (Total 26 a financial year)

Sun support costs are payable for part or whole year

To: Gareth John[Gareth.John@ofgem.gov.uk]
From: Teri Clifton
Sent: 2015-04-17T14:35:31Z
Importance: Normal
Subject: RE: RHI NI P12 Cost Report
Received: 2015-04-17T14:35:32Z

They know it's in there☺

From: Gareth John
Sent: 17 April 2015 15:30
To: Teri Clifton
Subject: RE: RHI NI P12 Cost Report
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Wayne Reid

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London

SW1P 3GE

Tel: 020 3263 9733

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To: Teri Clifton[teri.clifton@ofgem.gov.uk]
From: Gareth John
Sent: 2015-04-17T14:36:50Z
Importance: Normal
Subject: RE: RHI NI P12 Cost Report
Received: 2015-04-17T14:36:00Z

IT is rubbish – I sent this at 13.03 ! I'm not that slow ☺ honest.
Signal on train !
Have a great weekend ☺

From: Teri Clifton
Sent: 17 April 2015 15:35
To: Gareth John
Subject: RE: RHI NI P12 Cost Report
Yep!

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