

To: Berta Paniagua[Berta.Paniagua@ofgem.gov.uk]
Cc: Fiona Fulton[Fiona.Fulton@ofgem.gov.uk]; Keith Avis[Keith.Avis@ofgem.gov.uk]; Paul Heigl[Paul.Heigl@ofgem.gov.uk]; Mavreen Ananura[Mavreen.Ananura@ofgem.gov.uk]; Lindsay Goater[Lindsay.Goater@ofgem.gov.uk]; Oliver More[Oliver.More@ofgem.gov.uk]; Irene Harvey[Irene.Harvey@ofgem.gov.uk]
From: Michelle Murdoch
Sent: 2012-11-06T10:00:05Z
Importance: High
Subject: RE: NIRHI
Received: 2012-11-06T10:00:08Z

As per below! Yes..it looks like we are off. For now, it will only be the 3 London guys who are to send out the applications. Glasgow will still refer all requests to them for an interim period. Please let Tommy, Keisha and Lawrence know and ensure that all requests received so far are actioned today. This also means that the CRM should now be used to capture the info , so will need updating on the ones sent out today and from now on. (apologies – you just get the additional spreadsheet sorted and already we have moved on!)

Any problems, give me a bell.

Michelle

From: Fiona Fulton
Sent: 06 November 2012 09:50
To: Michelle Murdoch
Cc: Berta Paniagua
Subject: FW: NIRHI

Please go ahead and start issuing applications for NIRHI and process anything coming back. As below – no approvals until after agreement in place

Cheers

Fiona

From: Matthew Harnack
Sent: 05 November 2012 20:15
To: RHI - Operations
Cc: Mary Smith; Keith Avis; Michelle Murdoch; Mavreen Ananura; Paul Heigl; Rita Chohan
Subject: NIRHI

Hi all,

I thought it best to send a brief email as you may have heard mutterings about whether the NIRHI admin agreement is in place. We are very close to agreeing the final version with DET1 and hope to finalise it late this week or early next. We are now just down to the final few i's to dot and t's to cross. While we can't make accreditation decisions without this being in place, we certainly can and should handle enquiries, accept applications for accreditation and process applications as we normally would. This is why we went live with the scheme last Thursday. In short the NIRHI is "open for business".

For the avoidance of doubt, I don't think it's appropriate to mention externally that we are still finalising the agreement as it would introduce unnecessary uncertainty amongst external stakeholders and could be a reputational issue if misrepresented. If we are asked about whether the NIRHI is up and running all we need to say is that it is, and to point people towards the webpage with the application forms and other information.

If you have any questions about this then you could ask your senior manager in the first instance, but if they can't answer them then I'd be happy to.

Regards,

Matthew

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