

To: Fiona Fulton[Fiona.Fulton@ofgem.gov.uk]
From: Jacqueline Balian
Sent: 2012-11-06T09:44:34Z
Importance: Normal
Subject: RE: NIRHI
Received: 2012-11-06T09:44:34Z

Fiona, Irene is going straight through to voice mail - is she in today?
I would like to have a chat with her about the time analysis. Maybe a three-way conference call would be good?
Jacqueline

Jacqueline Balian

Head of RHI Operations
New Scheme Development
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From: Fiona Fulton
Sent: 06 November 2012 09:43
To: Jacqueline Balian
Subject: RE: NIRHI
Yep – makes sense

From: Jacqueline Balian
Sent: 06 November 2012 09:42
To: Fiona Fulton
Subject: RE: NIRHI
Yes, please go ahead and do this. The only thing we cannot do is make any decisions!
Jacqueline

Jacqueline Balian

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From: Fiona Fulton
Sent: 06 November 2012 09:37
To: Jacqueline Balian
Subject: FW: NIRHI

Just to confirm this – I assume you are happy we start sending out application forms and commence processing. I'll tell Michelle to start doing this in the afternoon unless you let me know otherwise.
Cheers
Fiona

From: Matthew Harnack
Sent: 05 November 2012 20:15
To: RHI - Operations
Cc: Mary Smith; Keith Avis; Michelle Murdoch; Mavreen Ananura; Paul Heigl; Rita Chohan
Subject: NIRHI

Hi all,
I thought it best to send a brief email as you may have heard mutterings about whether the NIRHI admin agreement is in place. We are

very close to agreeing the final version with DETI and hope to finalise it late this week or early next. We are now just down to the final few i's to dot and t's to cross. While we can't make accreditation decisions without this being in place, we certainly can and should handle enquiries, accept applications for accreditation and process applications as we normally would. This is why we went live with the scheme last Thursday. In short the NIRHI is "open for business".

For the avoidance of doubt, I don't think it's appropriate to mention externally that we are still finalising the agreement as it would introduce unnecessary uncertainty amongst external stakeholders and could be a reputational issue if misrepresented. If we are asked about whether the NIRHI is up and running all we need to say is that it is, and to point people towards the webpage with the application forms and other information.

If you have any questions about this then you could ask your senior manager in the first instance, but if they can't answer them then I'd be happy to.

Regards,

Matthew

Matthew Harnack

Associate Director, Commercial

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