

Thanks, Samantha

**From:** Marcus Porter  
**Sent:** 05 December 2016 14:05  
**To:** Samantha Turnbull; Michael Knight  
**Cc:** Craig Johnstone  
**Subject:** RE: ACTION: NI NDRHI Cases For Closure- action from NI Board [OFFICIAL Internal Only]

Samantha

Just wondering whether you have liaised with Jane / Edmund /Teri in relation to this. If not then I think you should and if, having done so, you still feel you need legal input, please get back to us.

Regards

Marcus

**From:** Samantha Turnbull  
**Sent:** 05 December 2016 11:57  
**To:** Marcus Porter; Michael Knight  
**Cc:** Craig Johnstone  
**Subject:** ACTION: NI NDRHI Cases For Closure- action from NI Board [OFFICIAL Internal Only]

Hi both,

Sorry to chase on the below. Teri has suggested speaking to Michael too, as I believe you've been working with her on NI issues.

The NI NDRHI Board has been brought forwards due to Christmas, so we're keen to get something across to DfE as soon as possible.

Thanks, Samantha

**From:** Samantha Turnbull  
**Sent:** 01 December 2016 10:05  
**To:** Marcus Porter  
**Cc:** Craig Johnstone  
**Subject:** FW: ACTION: NI NDRHI Cases For Closure- action from NI Board [OFFICIAL Internal Only]

Hi Marcus,

Hope all's well.

I wondered if I could get your advice. DfE have asked if we can provide them with an overview of two NI NDRHI suspected fraud cases. We don't have an MOU set up with them, and in light of the PAC, I wondered if it's okay to share with them an anonymized outline of the cases? (please see some suggested wording below)

Thanks! Samantha

**From:** Counter Fraud  
**Sent:** 30 November 2016 14:56  
**To:** Karen Boyle  
**Subject:** ACTION: NI NDRHI Cases For Closure- action from NI Board [OFFICIAL Internal Only]

Hi Karen,

Just to flag the below action to you, as I need to report back to DfE on this.

Thanks, Samantha

**From:** Samantha Turnbull  
**Sent:** 29 November 2016 14:14  
**To:** Teri Clifton; Karen Boyle  
**Cc:** Charles Hargreaves; Counter Fraud; Craig Johnstone  
**Subject:** NI NDRHI Cases For Closure- action from NI Board [OFFICIAL Internal Only]

Hello both,

*(Charles, cc-ing you for awareness, as these cases relate to Northern Ireland so may be under additional scrutiny – please just let me know if you'd like any further info).*

Teri- attached are the two case closure reports for the NI cases for your consideration.

As requested at the NI Board, we have summarised and anonymised the cases below to share with DfE. Karen- please could you confirm that, in the absence of an MOU with DfE, we are able to share this? – please just let me know if I should check with legal colleagues.

**NI NDRHI – NI cases that are recommended for closure.**

OFG Inv Num redacted

We received an anonymous external allegation in the form of a letter with no contact details. The informant claimed that a participant had a wood pellet boiler registered for NDRHI which is installed in his shed at the rear of his house. The informant claimed that the reason the party in question is able to claim NDRHI is that they're falsely claiming that the installation is heating an agricultural shed, but that it is a domestic property.

An audit was requested for the site in question. Payments were temporarily put on hold. The auditor could find no evidence of the building described as agricultural workshop/storage being used as a workshop or for animal pens as described in the

application. The participant in question was asked to provide further evidence to verify the non-domestic status and has since provided photographs of farm machinery inside his garage, stating that animal pens are only constructed during winter. It has since been determined that this site meets eligibility criteria and ongoing obligations so no further action is required.

OFG Inv Num redacted

Ofgem Consumer Affairs received a phone call from an external informant expressing a concern that an installation is "mixing their heating systems" and burning fuel with open windows. Using address details provided by the informant we identified 12 installations which are accredited under the NI NDRHI. The informant stated a belief that several biomass boilers are feeding the same heat use at the site in question, that some of these boilers are not hydraulically separate and that this is being done deliberately to increase NDRHI payments.

There were RHI accounts associated with the 12 installations. Audits were requested for 3 installations (1 from each account). The audit reports do not state that the participants have been, or are, connecting and disconnecting the boilers to a single heat use in the way the source suggests. However, the auditors did state that they found no evidence that the participant is selling the wood fuel that they're drying. The participant stated that the wood dried is for future sale but was unable to produce any documentation to show that wood had been sold in the past. It has previously proven difficult to prove that fuel is not dried for commercial use therefore we are not proposing to take this matter forward as a suspected fraud issue. No evidence of the practice outlined in the original allegation was found.

Thanks, Samantha

**Samantha Turnbull**

Counter Fraud Senior Manager

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