OFG-207012

Matthew Harnack[Matthew.Harnack@ofgem.gov.uk] To:

From: Marcus Porter

2013-04-19T09:31:55Z Sent: Importance: Normal

Subject: FW: Admin Arrangements

2013-04-19T09:31:58Z Received:

Matthew

As requested.

Mary didn't come back to me after I sent this and of course she shortly afterwards.

I'll also send to you, as I did to Mary, the January advice referred to in my email below.

Marcus

From: Marcus Porter Sent: 06 March 2013 11:22

To: Mary Smith

Cc: Michelle Murdoch; Karen Wood Subject: RE: Admin Arrangements

Comments below in red on the solicitor's advice.

Two additional points:

The first is that I made the point below concerning section 105 of the Utilities Act 2000 in my January advice to Keith on the subject of information sharing with DETI. I didn't hear anything further though so assume the point wasn't discussed with DETI after that.

I note that I didn't copy that advice to you so will do so now, in case Keith didn't forward it to you at the time.

Secondly, whilst the NI Departmental Solicitor seems to have been content that his legal advice be revealed to be such, our policy here is different, for reasons related to the protection of legal privilege, so I have worded the advice below in such as way that it can be passed to DETI simply as "Ofgem's view". Please don't describe the below to DETI as legal advice.

Marcus

From: Mary Smith

Sent: 12 February 2013 18:50

To: Marcus Porter

Cc: Michelle Murdoch; Karen Wood Subject: FW: Admin Arrangements

**Importance:** High

Hi Marcus,

We've received the information below from DETI re advice from their solicitor concerning privacy/ data sharing. Please can you review and let me know your thoughts?

I realise you probably have numerous other things on at the moment so would be grateful if you could let me know when you'll have a chance to look at this – we're keen to try and resolve any outstanding issues with DETI on this point as soon as possible so (as I know you've highlighted before) we don't cause ourselves any future difficulties in responding to ad hoc queries from DETI now.

Many thanks

Mary

From: Hepper, Fiona [mailto:Fiona.Hepper@detini.gov.uk]

**Sent:** 12 February 2013 16:29

**To:** Matthew Harnack

Cc: Mary Smith; McCutcheon, Joanne; Hutchinson, Peter

**Subject:** Admin Arrangements

Importance: High Dear Matthew

Further to our recent tele-conference, and with regard to Keith's e-mail, I provide below the advice of our Departmental Solicitor. The main points made by our Solicitor are as follows:-

## Relationship between DETI and GEMA

• It is right to say that the legislative intention (as reflected in the express language of the Renewable Heat Incentive Regulations (NI) 2012 (the 2012 Regulations)) is to refer to DETI. That is not surprising given the 2012 Regulations are Regulations made by DETI and the power to make such Regulations is exclusively reserved to DETI. agreed

Received frite in the consider the 2012 Regulations in isolation, but to look at those Regulations in the

context of the powers contained in the Energy Act 2011 which provide DETI with the enabling powers to make the 2012 Regulations. agreed Section 113 wholly vests DETI (not GEMA) with the powers to make a scheme, section s114 then goes on to provide:

- "(1) GEMA and a Northern Ireland authority may enter into arrangements <u>for GEMA to act on behalf of the Northern Ireland authority</u> for, or in connection with, the carrying out of any functions that may be conferred on the Northern Ireland authority under, or for the purposes of, any scheme that may be established, under section 113.
- (2) In this section—

Annotated by RHI Inquiry

- "GEMA" means the Gas and Electricity Markets Authority;
- "Northern Ireland authority" means—
- the Department of Enterprise, Trade and Investment..." agreed
- The language of section 114 makes it clear that within any arrangement (for powers conferred on DETI under a scheme established by section 113 to be carried out by GEMA) GEMA acts "on behalf of" DETI not to the exclusion/replacement of it. It is true that, in <u>practical</u> terms, GEMA may carry out those functions which have been transferred on a day-to-day basis, but in so doing it acts on behalf of DETI (whether or not the view is taken that one now interprets the references to DETI in the 2012 Regulations as references to GEMA those 2012 Regulations will always have to be read subject to the primary powers under which they have been made i.e. subject to section 114). Agree that the Regulations must be read in the light of the primary powers.

As to the remaining points - although it may be a sterile debate (given that, as the Departmental Solicitor states, GEMA are in practice carrying out the day to day administration of the NI scheme without reference to DETI) the apparent view of the Solicitor as regards "on behalf of" is not shared.

For one thing, purely as a matter of language that term appears capable of having the effect that, during the subsistence of the section 114 arrangements, GEMA steps into DETI's shoes and effectively replaces DETI in relation to the functions concerned.

Secondly, it seems that must anyway have been the intent: If it were anything *less* than that, it begs the question – what would that be? and the answer to that, presumably, would be that the Section empowered DETI to enter into a contractual relationship with GEMA whereby GEMA assisted DETI by undertaking specified activities on behalf of DETI as DETI's agent, but with DETI retaining the full responsibility for the functions conferred on it by the Regulations. However if that were the case it is doubtful that it would be necessary to rely on section 114, as DETI would have the power to do that anyway without the need for express statutory authority. Moreover the arrangements declare that there is no intention to create legal relations (as is necessary for there to be a contract) and that no agency is intended. Indeed it's suggested that the use in section 114 of the term "arrangements" indicates that the Parliamentary draftsman likewise did not envisage that any contract would be entered into.

Thus the Section must have had some other purpose: It appears that it is included in the Act because it was recognised by the Parliamentary draftsman that, without such a provision, it would not have been lawful to do that which it was contemplated it might be thought necessary/desirable to do, namely for GEMA to have transferred to it the responsibility for carrying out functions which, by virtue of the Scheme, are allocated to and would otherwise fall in law to be undertaken by, DETI.

Why would it not have been lawful to do that? The reason seems to be that, but for Section 114, any such transfer of responsibilities would offend against the rule outlawing "legislative sub-delegation" not Received by an express statutory provision permitting that, i.e. DETI, having been designated under

Section 113 as the Authority responsible for administering the Regulations, could not lawfully have divested itself of that responsibility by purporting to pass it on to GEMA.

Thirdly if, as suggested above, DETI does not in effect *replace* DETI when it comes to exercising the functions GEMA undertakes (i.e. those referred to in the Arrangements as the "conferred functions", as opposed to those referred to therein as "the retained functions" – which remain with DETI) then it has to be asked what rôle DETI retains in relation to the conferred functions? Does it share those functions with GEMA and, if so, what is the division of responsibilities between the two and how is that determined? Alternatively, does DETI somehow retain a supervisory role such that, in carrying out the conferred functions, GEMA is answerable to DETI for the way in which it does so or as regards the decisions it takes or obliged to act on any directions issued by DETI in regard to those matters?

It appears clear that these questions have to be answered in the negative. Otherwise it is difficult to see how GEMA could possibly comply with its administrative law obligation to exercise its discretion independently in relation to the functions conferred on it. Moreover it is not at all clear how, in practical terms, such a cumbersome arrangement could possibly work effectively and consequently GEMA could surely not have agreed to enter into the arrangements on that basis.

The terminology used in the administrative arrangements supports that conclusion –e.g. "conferred functions" and (in DETI's case) "retained functions".

Finally it seems relevant to point out that, in the case of the GB Scheme, there is no doubt that GEMA has an unfettered right, and indeed obligation, to carry out its functions independently of DETI. Of course in that case the functions are specifically allocated to GEMA in the Regulations, but it would surely be odd if GEMA's position under the NI scheme were different to that which pertains under the GB Scheme and that does not appear to be the case. It is simply that the legal mechanism whereby that is brought about is different; i.e. in the case of the GB Regs it is the Regs themselves that bring it about, whereas in the case of the NI Scheme it is the arrangements that do so.

- DETI ultimately remains responsibility for the Scheme, it and the DETI Minister remain solely accountable to the NI Assembly for the Scheme. Agreed, but this doesn't detract from the comments above.

  Data Protection Act 1998
- In terms of data protection the Solicitor failed to see how there was any problem with DETI being provided with the names of applicants. The rationale for his conclusion was:
- ➤ DETI is and remains, despite any processing of personal data by GEMA, the "data controller" for the purposes of the Data Protection Act 1998 (DPA). As a result there is no disclosure for the purposes of the DPA between GEMA and DETI; or see comments below
- ➤ In any event, even if GEMA was to be considered the "data controller" any disclosure between it and DETI would satisfy the requirements of the DPA. ditto
- The DPA defines the term "data controller" as:
- "data controller" means, subject to section (4), a person who (either alone or jointly or in common with other persons) determines the <u>purposes for which</u> and the manner in which any personal data are, or are to be processed; agreed
- Who is the "data controller" (as opposed to a "data processor") will be determined by the exact nature of the relationship between DETI and GEMA. GEMA has absolutely no control or discretion over the <u>"purpose"</u> for which the data they received is to be processed. It is DETI which is ultimately answerable here, the statutory responsibilities for the making of a scheme have been placed squarely upon it (s113 Energy Act Received 101) the scheme has been made by it in exercise of the powers available under s113 of the Energy Act

2011, responsibility for achieving the statutory objectives and it is ultimately accountable to the NI Assembly for how the scheme operates. Deciding where the line is crossed between "data controller" and a "data processor" is often never easy, but it seems to me that a more than respectful argument could be made that DETI remains the "data controller".

This view is not shared by Ofgem: It would be most surprising if, in relation to the GB Scheme, it were seriously to be suggested (and it seems not to have been) that (merely because DECC retains ultimate responsibility for strategic matters, policy and the Regulations) GEMA was not a "data controller" for the purposes of that scheme. GEMA administers that scheme independently of DECC. In practice this means that GEMA is the authority to which applications to join the scheme are made; GEMA makes plain to potential applicants that data submitted by them to it will be handled and processed *by it* in accordance with GEMA's privacy policy and that applicants are deemed to accept that by virtue of submitting their application. If applications are made, GEMA then processes them and, as part of that process, requests from applicants any further information that it requires, decides whether applications are in the proper form, whether eligibility to join the scheme has been established and whether there is any reason prescribed in the Regulations why accreditation should not be granted. It then either accredits or declines to do so. Post accreditation, GEMA checks for compliance with ongoing obligations and, in the event of contravention of any such, considers what enforcement action may be appropriate and takes it. It also of course calculates and makes payments under the scheme.

Against that background (from which it is clear that GEMA's remit under the GB scheme is very considerable) it would surely be extraordinary if GEMA were not a "data controller" for the purposes of the GB Scheme and the DPA and, given that GEMA's duties under the NI arrangements are very largely the same and almost as extensive, it's not clear how the position can be any different in relation to the NI Scheme – notwithstanding that, as discussed above, it is entirely on the strength of the arrangements that GEMA has acquired its NI Scheme responsibilities. For as long as those arrangements subsist, GEMA's position under the NI RHI is for present purposes no different to its position under the GB RHI.

- The DPA does not absolutely prohibit the disclosure of personal data, it simply requires any disclosure, if it is to happen, to adhere to the data protection principles. agreed In terms of disclosures the focus tends to be on the first data protection principle, agreed but the second principle is being relevant here too. this principle requires any "processing" (which includes "disclosure") agreed to be:
- a) lawful,
- b) fair,
- c) satisfy a Schedule 2 condition; and
- d) in the case of "sensitive personal data" a Schedule 3 condition. All agreed
- We can ignore (d), the data does not relate to individuals physical/mental health, sexual life, political opinion, religious beliefs, membership of trade unions, the commission of a criminal offence or the existence of criminal proceedings. agreed
- A consideration of "fairness" looks at the circumstances of the case part II of Schedule 1 to the DPA also makes it clear that reference is to made to the method by which information is obtained, whether persons have been deceived to provide the information or have been mislead as to the purposes for which the information is to be processed. In circumstances in which applicants are making the conscious decision to apply to a DETI scheme, I cannot see any unfairness to those persons if their details are subsequently passed to DETI. See comments below In fact, it's hard to understand how the scheme could operate without Received hinformation being passed to DETI. It is doubtful that routinely supplying names and addresses of

individuals is necessary for this purpose – see the comments at the end of the next para in relation to how information sharing with DECC is working in practice.

By way of general perspective - there appears to be no question of DETI receiving *no* information (Ofgem is required, under the arrangements, and subject to any overriding legal requirements, to provide information to DETI in accordance with reasonable requests for same made by DETI) and indeed it is anticipated that DETI may end up receiving (on request being made by DETI) information of a similar kind and quantity to that which is supplied to DECC under the GB scheme. In that regard it should be noted, as regards legal constraints, that these apply in relation to the GB scheme also and that, as a result, we in particular do not routinely disclose to DECC names and addresses of individuals and, should we receive an *ad hoc* request for those from DECC, we would first need to be persuaded that to supply it would be compatible with the DPA and section 105(1) of the Utilities Act 2000. Despite this, the information sharing arrangements that have been put in place for the purposes of that scheme (which went live a year before the NI Scheme and under which the total number of accreditations is increasing steadily) are working perfectly satisfactorily and certainly DECC receives information which appears adequate to enable it effectively to conduct strategic oversights of the scheme.

As to the first principle and fairness, Ofgem are not as confident as the Departmental Solicitor that disclosure of names and addresses would not be regarded as unfair. Although the privacy policy does not specifically rule this out and mentions that certain information may be passed to DETI, it does not state specifically that names and addressed may be supplied either and whilst to do so might, in an appropriate case, conceivably be squared with the DPA, it seems doubtful that that would be the case if the request from DETI was made, for example, purely for the purposes of satisfying Departmental curiosity as to the identity of applicants.

- In relation to a Schedule 2 condition, the matter of obtaining consent appears at paragraph 1, however obtaining consent in every case is going to be time-consuming and burdensome, agreed <u>DETI does not need to seeks consent in every case</u>. An alternative condition is that contained in paragraph 6, this provides:
- "The processing <u>is necessary for the purposes of legitimate interests pursued</u> by the data controller or <u>by the third parties to whom the data are disclosed</u>, except where the processing is unwarranted in any particular case by reason of the prejudice to the rights and freedoms or legitimate interests of the data subject"
- This balances the legitimate purposes pursued by DETI against any harm that would be caused to the applicants i.e. whose personal data is sought to be disclosed. Agreed Again, in circumstances in which it is the applicant (of their own motion) making the application to the scheme I do not believe there would be any prejudice caused to those applicants in having their details disclosed to DETI.

That seems too simplistic. The applicant, if s(he) wishes to join the scheme, has *no choice* but to make an application and supply any information required by GEMA for the purposes of processing that information. Moreover, whether or not any subsequent disclosure of that information causes prejudice to the applicant surely cannot be determined by reference simply to the fact that the applicant supplied it at the outset.

Furthermore, it has not been explained what would be the "legitimate purposes" here for which the processing would be *necessary*. This seems quite a high threshold to meet and it is doubtful that doing so would be straightforward, especially if a considerable amount of *other* information has been made available. In particular, it must surely be very doubtful, again, that merely satisfying curiosity would constitute such a purpose.

would not be unlawful. It would neither constitute a breach of private life guaranteed by Article 8 of the European Convention on Human Rights or the common law duty of confidence. This would need to be assessed on a case by case basis. It is not possible to lay down hard and fast principles. There is also the question of section 105(1) of the Utilities Act 2000 to consider. Whilst this does not appear to be engaged in relation to the DETI scheme, it would be interesting to hear whether the departmental solicitor agrees with that and in any case whether, to his knowledge, there is any equivalent NI legislation.

• In these circumstances a disclosure between GEMA and DETI would be fully capable of satisfying the requirements of the DPA. See comments above

As mentioned above, it seems that the second part of the second data protection principle is also relevant: That provides that, to determine whether disclosure of personal data is compatible with the purpose(s) for which the date was obtained, regard is to be had to the purpose or purposes for which the personal data are intended to be "processed" (defined very widely in the Act) by any person to whom they are disclosed. This bears out the view that GEMA should not routinely disclose personal data and that, before doing so, a case by case assessment would be necessary in order to determine whether a disclosure of personal details to DETI was lawful.

I would be grateful if you could consider each of these arguments and provide us with your response. I feel it is very important that we address these issues so that, going forward, we each have a clear understanding of the legal relationship between us and what that means in terms of the exchange of data and the administration of the Northern Ireland scheme.

Regards Fiona

# Fiona Hepper

Head of Energy Division
Department of Enterprise, Trade & Investment
Netherleigh
Massey Avenue
Belfast, BT4 2JP

Tel: 028 9052 9215 (ext: 29215) Textphone: 028 9052 9304 Web: <u>www.detini.gov.uk</u>





Please consider the environment - do you really need to print this e-mail?

From: Keith Avis [mailto:Keith.Avis@ofgem.gov.uk]

Sent: 30 January 2013 13:48

To: Hepper, Fiona

Cc: Mary Smith; McCutcheon, Joanne; Hutchinson, Peter; Matthew Harnack

Subject: RE: NIRHI: Administrative Arrangements

Fiona

As promised, I can now respond to your question.

In Ofgem's view the reason DETI and not the Authority are referred to in the Regulations is because that is Off the 20th 18 calls for. You could not in our view lawfully have referred to Ofgem in the legislation, so it is right that this did not happen. This is the case with or without signed arrangements.

Nevertheless, the Ofgem position is that most of the functions which the Regulations allocate to DETI now fall to be carried out by Ofgem. This is because the signed arrangements, which were entered into under the same legislation, provide for that to be the case. The practical effect of the signed arrangements in our view is that, in relation to the functions transferred to Ofgem under the arrangements and for as long as the arrangements are in place, the Regulations have to be read and given effect to *as* if they referred to the Authority rather than to DETI.

I hope that this helps to clarify the position from Ofgem's perspective.

Best regards

Keith

#### **Keith Avis**

Senior Manager New Scheme Development 9 Millbank London SW1P 3GE

Tel: 020 7901 3077 www.ofgem.gov.uk

From: Matthew Harnack Sent: 29 January 2013 16:17

To: 'Hepper, Fiona'

Cc: Mary Smith; McCutcheon, Joanne; Hutchinson, Peter; Keith Avis

Subject: RE: NIRHI: Administrative Arrangements

Hi Fiona, good to hear that you're content with what we've done/are doing on the current issue. Keith is getting something together on your question. As it stands I'm pretty sure he'll be able to get back to you tomorrow. I'm working from home today but I'll check with him in the morning. It may be worth us booking in a phone catchup next week, regardless of where we are at on all of these issues, so that we've got time to chat about these and any other operational points you may have on your mind. If you agree I'll get Jane to set something up.

From: Hepper, Fiona [mailto:Fiona.Hepper@detini.gov.uk]

**Sent:** 29 January 2013 10:38 **To:** Hepper, Fiona; Matthew Harnack

Cc: Mary Smith; McCutcheon, Joanne; Hutchinson, Peter; Keith Avis

**Subject:** RE: NIRHI: Administrative Arrangements

Matthew

further to below, I had a word with Joanne. We are content that the current issue regarding the release of names is being resolved. However, as Joanne discussed with Keith, we would still like a response to the question asked in my e-mail of 17 January – 'If you do not consider that you are doing this work on our behalf I would be grateful for your view on how you think your position sits with the Regulations as drafted – in layman's terms how is DETIs legal responsibilities under the Regs, transferred to Ofgem?'

I think it important that we address this issue and I understand Keith has agreed to provide a response.

Look forward to hearing from you

Regards Fiona

### Fiona Hepper

Head of Energy Division Department of Enterprise, Trade & Investment Netherleigh Massey Avenue Belfast, BT4 2JP

Tel: 028 9052 9215 (ext: 29215) Textphone: 028 9052 9304

Webrawadetini.govcuk/i on 18.10.2017





### Please consider the environment - do you really need to print this e-mail?

From: Hepper, Fiona Sent: 24 January 2013 15:14

**To:** Matthew Harnack

Cc: Mary Smith; McCutcheon, Joanne; Hutchinson, Peter; Keith Avis

Subject: RE: NIRHI: Administrative Arrangements

Thanks Matthew - sorry I have been very tied up on other matters. I will speak to Joanne and get an update

regards Fiona

## Fiona Hepper

Head of Energy Division
Department of Enterprise, Trade & Investment
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Please consider the environment - do you really need to print this e-mail?

From: Matthew Harnack [mailto:Matthew.Harnack@ofgem.gov.uk]

Sent: 24 January 2013 15:00

To: Hepper, Fiona

Cc: Mary Smith; McCutcheon, Joanne; Hutchinson, Peter; Keith Avis

Subject: RE: NIRHI: Administrative Arrangements

Hi Fiona,

I've left a couple of messages to speak with you about this, but as we've not been in touch I thought I should drop you a quick email to say that Keith has given Joanne an update on this matter. From what I hear she seemed comfortable with it and is going to provide you with an update. Amongst other things there does seem to have been a bit of misunderstanding here which hopefully now has all been cleared up. But please don't hesitate to call me if you'd still like to discuss it.

Regards Matthew

#### **Matthew Harnack**

Associate Director, Commercial New Scheme Development 9 Millbank London SW1P 3GE

TeRe020:07901 07298/1 on 18.10.2017

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From: Keith Avis

Sent: 17 January 2013 17:37

To: 'Hepper, Fiona'

Cc: Robert Hull; Matthew Harnack; Mary Smith; Luis Castro; McCutcheon, Joanne; Hutchinson, Peter

**Subject:** RE: NIRHI: Administrative Arrangements

Fiona

Thank you for your email. I have spoken to Matthew who would like to give you a call tomorrow to give you some comfort around this issue. I will ask Matthew's secretary to talk to your secretary to see if a mutually convenient slot in your diaries can be found.

Regards Keith

From: Hepper, Fiona [mailto:Fiona.Hepper@detini.gov.uk]

Sent: 17 January 2013 11:56

To: Keith Avis

Cc: Robert Hull; Matthew Harnack; Mary Smith; Luis Castro; McCutcheon, Joanne; Hutchinson, Peter

**Subject:** RE: NIRHI: Administrative Arrangements

I understand from Joanne that Ofgem is not going to provide us with the names of applicants until a privacy policy (currently being drafted) is signed by applicants. I thought we had found a pragmatic way to progress the 'Who owns the data?' issue before Christmas and I am disappointed that the very first time we seek some information (and it is only a name and address) there appears to be an obstacle.

The regulations governing the NI scheme clearly state that

'all applications for accreditation must be made in writing to the Department' where the Department is defined as 'the Department of Enterprise, Trade and Investment' and accreditation is defined as 'accreditation of an eligible installation by the Department following an application'

There is no mention of Ofgem in the Regs – it is clear that the application is to be to DETI and that it is DETI that accredits; so, legally the power and responsibility resides with DETI.

We are of the view that Ofgem is carrying out this work on our behalf in which case I cannot understand how there could be any issue in providing us any information provided by an applicant. If you do not consider that you are doing this work on our behalf I would be grateful for your view on how you think your position sits with the Regulations as drafted – in layman's terms how is DETIs legal responsibilities under the Regs, transferred to Ofgem?

Furthermore, it seems completely bizarre that if we were to terminate the Agreement you would provide us with the information (as previously agreed) but you will not share it while the arrangement is in place (without a signed privacy policy).

This current issue does not bode well moving forward as I am sure we will be seeking further information in the future. If we cannot reach a workable solution then I think the best way forward is for DETI to amend our processes to ensure that applicants approach DETI in the first instance – applications could then be passed on to Ofgem.

Grateful for a quick response

Regards Fiona

## Fiona Hepper

Head of Energy Division Department of Enterprise, Trade & Investment Netherleigh Massey Avenue Belfast, BT4 2JP

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## Please consider the environment - do you really need to print this e-mail?

From: Keith Avis [mailto:Keith.Avis@ofgem.gov.uk]

**Sent:** 16 January 2013 12:12

To: Hepper, Fiona

Cc: Robert Hull; Matthew Harnack; Mary Smith; Luis Castro; McCutcheon, Joanne; Hutchinson, Peter

Subject: RE: NIRHI: Administrative Arrangements

#### Fiona

For clarity I thought I should pick up on the fact that in signing off the Administrative Arrangements I am assuming that you were also content with the baseline scope document that accompanied them in my email of 21 December. Suffice to say, the document is as discussed and agreed between DETI and Ofgem, but for completeness, if you could confirm that you are content by way of a reply that would be much appreciated.

Kind regards

Keith

#### **Keith Avis**

Senior Manager New Scheme Development 9 Millbank London SW1P 3GE

Tel: 020 7901 3077 www.ofgem.gov.uk

From: Hepper, Fiona [mailto:Fiona.Hepper@detini.gov.uk]

Sent: 31 December 2012 10:59

To: Keith Avis

Cc: Robert Hull; Matthew Harnack; Mary Smith; Luis Castro; McCutcheon, Joanne; Hutchinson, Peter; Hepper, Fiona

Subject: RE: NIRHI: Administrative Arrangements

Importance: High

Keith

I have signed the e-copy of the Admin Arrangements, scanned and returned as requested (see attached). The hard copy has not yet arrived in the post - if required I can sign this and return separately.

Many thanks and happy new year to all

Regards Fiona

#### Fiona Hepper

Head of Energy Division Department of Enterprise, Trade & Investment

Netherleigh

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# Please consider the environment - do you really need to print this e-mail?

From: Keith Avis [mailto:Keith.Avis@ofgem.gov.uk]

**Sent:** 21 December 2012 15:31

To: Hepper, Fiona

Cc: Robert Hull; Matthew Harnack; Mary Smith; Luis Castro; McCutcheon, Joanne; Hutchinson, Peter

Subject: NIRHI: Administrative Arrangements

Fiona cc: As above

Following discussions with you and your team this week, please find attached pdf versions of the Administrative Arrangements and supporting cover letter signed by Bob Hull. Also attached is the file containing the baseline scope document. All three documents have been sent to you through the post, and I would be grateful if you could sign the Administrative Arrangements.

Many thanks Keith

#### **Keith Avis**

Senior Manager New Scheme Development 9 Millbank London SW1P 3GE

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