

To: Tommy Moody[Tommy.Moody@ofgem.gov.uk]; Edmund Ward[Edmund.Ward@ofgem.gov.uk]; Lewis Martin[Lewis.Martin@ofgem.gov.uk]; Mhairi McQuillan[Mhairi.McQuillan@ofgem.gov.uk]; Teri Clifton[teri.clifton@ofgem.gov.uk]
From: Mark George
Sent: 2016-02-22T17:11:24Z
Importance: Normal
Subject: RE: NI Stats Report 22.02.2016 [OFFICIAL Internal Only]
Received: 2016-02-22T17:11:26Z

Just so im not left out .. there are 4 NI cases open with Compliance, although 2 are with applicant, 1 is with PD, and 1 is a late data warning that will be actioned this week.

Ta
mark

Mark George, Senior Manager - Non Domestic RHI Team, New Scheme Development, 9 Millbank, London, SW1P 3GE. Tel: 0207 901 3139. www.ofgem.gov.uk

From: Tommy Moody
Sent: 22 February 2016 17:08
To: Edmund Ward; Lewis Martin; Mark George; Mhairi McQuillan; Teri Clifton
Subject: RE: NI Stats Report 22.02.2016 [OFFICIAL Internal Only]

Hi All,
To confirm – there are currently 10 NI cases that are with Technical Support awaiting resolution. The oldest of these is on 9 days and Tirso is working them to stay within the 10 day KPI.
So shouldn't be any pinch points here at this stage.
Thanks,
Tommy

From: Sarah Russell
Sent: 22 February 2016 13:08
To: RHI Non Domestic Leadership Team
Subject: NI Stats Report 22.02.2016 [OFFICIAL Internal Only]

Hi All,
Please find updated report for NI Stats:
[NI Stats 22.02.2016](#)
Kind Regards,
Sarah

From: Sarah Russell
Sent: 16 February 2016 12:28
To: RHI Non Domestic Leadership Team
Subject: NI Stats Report 15.02.2016 [OFFICIAL Internal Only]

Hi All,
I've created a report to show NI Stats as requested in the meeting yesterday.
[NI Stats 15.02.2016](#)
The information has been pulled from Qlikview and isn't updated automatically, however I can update it when requested fairly quickly.
Please let me know if I'm missing any information you require.
Enjoy,

Sarah Russell
Business Analyst, Continuous Improvement
Non Domestic RHI
9 Millbank
London
SW1P 3GE
Tel: 0207 901 3933
www.ofgem.gov.uk

ofgem e-serve

[Internal Only]