

To: Gareth John[Gareth.John@ofgem.gov.uk]
From: Teri Clifton
Sent: 2016-02-18T14:20:21Z
Importance: Normal
Subject: RE: Contingency plans for 27 - 29 February
Received: 2016-02-18T14:20:22Z

Happy days!

From: Gareth John
Sent: 18 February 2016 14:17
To: Teri Clifton
Subject: RE: Contingency plans for 27 - 29 February
Brian Dunsford just mentioned to me so they are on the case 😊

From: Teri Clifton
Sent: 18 February 2016 12:54
To: Gareth John
Subject: FW: Contingency plans for 27 - 29 February
Don't know if you want to raise this at ITSF – we've asked for phone lines to be open over the weekend of 27-28 and phones open until 7pm on Monday. I've also asked for confirmation of no scheduled outages – I know Jane has already spoken to Calum

From: Teri Clifton
Sent: 18 February 2016 12:52
To: Brian Dunford
Cc: Jane Pierce; edmund ward
Subject: Contingency plans for 27 - 29 February

Hi Brian
Just to let you know that the meeting we just had was very timely in that DETI are now asking for us to confirm what contingency plans we are putting in place for that weekend to ensure system availability and telephony as appropriate, so if you can come back sooner than Tuesday that would be very helpful.

Regards

Teri

Teri Clifton

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