

To: Teri Clifton[teri.clifton@ofgem.gov.uk]
From: Gregor Stenhouse
Sent: 2013-10-16T14:56:53Z
Importance: Normal
Subject: RE: Capital funding for new biomass installations CRM:0071046
Received: 2013-10-16T14:56:54Z

I'm not sure who originally implemented putting the links/info at the bottom.

I'm happy to revisit it with the team to discuss the merits, and to revisit any templates we currently utilise.

G.

From: Teri Clifton
Sent: 16 October 2013 15:55
To: Gregor Stenhouse
Subject: RE: Capital funding for new biomass installations CRM:0071046

Thanks for this. It's probably a good thing it's been spotted just a shame it was DETI that found it. How can we make sure this doesn't happen in future – who decides when these things go on the bottom?

Regards

Teri

From: Gregor Stenhouse
Sent: 16 October 2013 15:48
To: Teri Clifton
Subject: RE: Capital funding for new biomass installations CRM:0071046

Hi Teri

I spoke to Ken about this early this morning, this template is used across all of our enquiries and has been an oversight.

Going forward all NI queries will have a separate template, with the *"I hope this has been helpful, however if you have any further queries please do not hesitate to contact us"* wording changed and the DECC links replaced with DETI links.

I hope this has not caused too much pain.

G.

From: Teri Clifton
Sent: 16 October 2013 11:34
To: Gregor Stenhouse
Subject: FW: Capital funding for new biomass installations CRM:0071046

Hi

As discussed – this is what was sent to an NI applicant

Regards

Teri

From: McCutcheon, Joanne [<mailto:Joanne.McCutcheon@detini.gov.uk>]
Sent: 16 October 2013 11:00
To: Teri Clifton
Subject: FW: Capital funding for new biomass installations CRM:0071046

From: RHI Enquiries
Sent: Wednesday, October 16, 2013 9:09 AM
To: Wayne Cullen
Subject: RE: Re: Capital funding for new biomass installations CRM:0071046

Good Morning,

Thank you for your query regarding the Renewable Heat Incentive (RHI).

We have recently received a high volume of enquiries and have not been able to respond to your email in full. Please accept our apologies for this delay and be assured that we will answer your query as soon as possible.

I hope this has been helpful, however if you have any further queries please do not hesitate to contact us.

Kind regards

RHI Team

Ofgem E-Serve

9 Millbank

London

SW1P 3GE

Received from OFGEM on 11.05.2017
Annotated by RHI Inquiry

Tel: 0845 200 2122

www.ofgem.gov.uk

Have you read the following documents which will assist you in submitting a properly made and high quality RHI application: The Renewable Heat Incentive Application Process – An Overview and Key Guidance: [Applicant Guidance Note 3](#); Ofgem E-Serve's Guide to the RHI Application Form: [Applicant Guidance Note 2](#). Further supporting information can be found on Ofgem's [How to Apply for Accreditation](#) webpage.

----- Original Message -----

From: Wayne Cullen

Received: 03/10/2013 11:18

To: RHI Enquiries

Cc: Brian Hood; Peter.Hutchinson@detini.gov.uk

Subject: Re: Capital funding for new biomass installations CRM:0071046

Customer support team

It will soon be a year from the launch of the NI RHI scheme. Most of our potential customers for new biomass heating systems are seeking some sort of loan finance. Following on from below statement please confirm that finance packages from the following sources are compatible with the NI RHI accreditation criteria.

- Carbon Trust interest free loans
- Green Investment bank loans
- Siemens Energy Efficiency Financing
- Asset Finance companies
- High street banking outlets

Regards//Wayne

Wayne Cullen

BS Holdings Ltd

Personal information redacted by the RHI
Inquiry

www.bsholdingsltd.com

From: [RHI Enquiries](#)

Sent: Tuesday, December 11, 2012 10:10 AM

To: [Wayne Cullen](#)

Subject: RE: Capital funding for new biomass installations CRM:0071046

Dear Mr Cullen,

Thanks for your query regarding the Northern Ireland Renewable Heat Incentive (NIRHI).

The Carbon Trust interest free loan is not defined as a grant from "public funds" under the RHI regulations and therefore, it is compatible with the RHI.

I hope this has been helpful, however if you have any further queries please do not hesitate to contact us.

Kind regards

----- Original Message -----

From: Wayne Cullen

Received: 10/12/2012 14:46

To: RHI Enquiries

Subject: Capital funding for new biomass installations

Customer support team

Please advise on the following issue.

If a new biomass installation capital cost is funded by means of the carbon trust interest free type loans can the RHI funding still be applied for and achieved assuming all other criteria is eligible.

Regards

Wayne Cullen

Wayne Cullen OFGEM on 11.05.2017
Annotated by RHI Inquiry