

To: Edmund Ward [Edmund.Ward@ofgem.gov.uk]
Cc: gary.hawkes [Personal information redacted by the RHI Inquiry]
From: Christopher Osborne
Sent: 2013-08-05T07:18:50Z
Importance: High
Subject: OFGEM in Northern Ireland [Scanned]
Received: 2013-08-05T07:20:01Z

Good morning Edmund,

I did not get a chance to be formally introduced to you when you were over in Northern Ireland for the Action Renewables RHI event in Belfast at the end of June, but my name is Chris Osborne and I am the Senior Policy Officer with the Ulster Farmers Union.

Our members in Northern Ireland are significant small scale generators/users of renewable energy and heat and therefore regularly interact with OFGEM.

As it currently stands, there is no individual point of contact within OFGEM to assist any UFU member who might have a problem or query concerning their own individual project, a one-stop contact if you will.

In order to see if this is possible, the Ulster Farmers Union would like to ask for a meeting with OFGEM to look at how your services are administered in NI and see how we can improve our members interaction with yourselves.

If you are unable to assist with query I would be grateful if you could pass this on to whoever that might be.

Many thanks and I look forward to hearing from you.

Chris Osborne
Senior Policy Officer

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