

To: Personal information redacted by the RHI Inquiry [redacted]@decc.gsi.gov.uk; Personal information redacted by the [redacted]@decc.gsi.gov.uk; Personal information redacted by the RHI Inquiry [redacted]@decc.gsi.gov.uk; Personal information redacted by the RHI Inquiry [redacted]@decc.gsi.gov.uk

Cc: Gareth John[Gareth.John@ofgem.gov.uk]; Chris Poulton[Chris.Poulton@ofgem.gov.uk]

From: Edmund Ward

Sent: 2016-02-01T18:33:17Z

Importance: Normal

Subject: [OFFICIAL: SENSITIVE, COMMERCIAL] BSL Administration - E-Serve Proposition - update 1 February 2016

Received: 2016-02-01T18:33:19Z

[BSL - E-Serve Proposition - February 2016 - cost breakdown_final.xlsx](#)

[BSL - E-Serve Proposition - February 2016.pptx](#)

Personal information redacted by the RHI Inquiry [redacted]

Please find attached as requested, an update to our informal proposition for E-Serve administration of the Biomass Suppliers List. This is not a tender, but represents our understanding of how E-Serve could deliver List administration over the short-, medium- or long-term.

As per Chris's note below, we remain concerned that the many **consolidation** and **flexibility** benefits that E-Serve could offer – addressing not only costs but also consumer experience – would not be realized via alternative BSL administration routes.

Indicative cost ranges are given in the proposition, and we have also attached a supporting cost breakdown spreadsheet which includes a further level of granularity on assumptions and cost drivers. In line with ongoing dialogue, we trust that this will enable evaluation of possible cost impacts that might be relevant under alternative risk appetite or volume scenarios. We'd be happy to engage further on this as appropriate.

Kind regards,
Edmund

Dr Edmund Ward

Head of Technical and Compliance
Non-Domestic Renewable Heat Incentive (NDRHI)
9 Millbank, Westminster SW1P 3GE
Tel: 0845 200 2122 (scheme) / 0207 901 7168 (direct)
www.ofgem.gov.uk

ofgem e-serve

From: Chris Poulton

Sent: 21 December 2015 13:50

To: Personal information redacted by the RHI Inquiry [redacted] (Heat)

Cc: Gareth John; Personal information redacted by the RHI Inquiry [redacted]

Subject: RE: Administration of the RHI Biomass Suppliers List in 2016

Hi Personal information redacted by the RHI Inquiry [redacted],

Thanks for the note

Our overriding concern is:

- 1 Consumers phone EST to talk about the DRHI
- 2 They call us to apply for it
- 3 They call Gemserve to talk about their fuel is they are biomass (or ourselves as is often the case)

My view is that this is disjointed and lacks synergies, and although industry involvement may initially address a cost concern, it doesn't fit an overall objective of joining up the landscape for consumers.

As you know, we are unable to tender but have submitted our informal view for you to assess. But given the direction of travel we will presume that we are not needed to run the BSL in any way next year, and its closed from that perspective

Thanks,
Chris

From: Personal information redacted by the RHI Inquiry [redacted]@decc.gsi.gov.uk]

Sent: 21 December 2015 12:18

To: Chris Poulton

Subject: Administration of the RHI Biomass Suppliers List in 2016

Hi Chris

I wanted to update you on our plans for the BSL. We are looking at the different options for administering the list when the current contract ends. I believe Personal information redacted by the RHI Inquiry [redacted] spoke with Edmund last week about our plans. We are in the process of developing a picture of what this would look like and given your role in the industry, we thought it would be useful to talk to you or a representative from E-serve about how the BSL could develop going forward to help us as we shape the contract arrangements. If you or a representative from E-serve have time in early January to speak with us, please let me know by replying to this email and we can set up some time.

Our starting point is to propose setting up the BSL as a services concession post current contract. The successful contractor will be able to apply charges to those registered on the BSL within a framework set out by DECC. We would like to discuss with industry how this could