

To: Gareth John[Gareth.John@ofgem.gov.uk]
From: Teri Clifton
Sent: 2015-04-27T10:31:53Z
Importance: Normal
Subject: FW: DETI costs
Received: 2015-04-27T10:31:51Z

Hi Gareth

It looks like DETI have been over-charged based on what was agreed with Bob Hull previously.

I've spoken to Sohail to confirm that we need a fairer proportion of cost split between domestic/non-domestic and NI but as you can see they will not be changing the final numbers for this year.

Regards

Teri

From: Sohail Butt
Sent: 27 April 2015 10:15
To: Teri Clifton
Cc: Jonathan Taylor
Subject: RE: DETI costs

Teri

I have spoken to Jonathan with regards to the shared service cost charged to DETI, as explained in my previous email this was agreed by Bob Hull. We are unable to reduce this cost for last year as we have now finalised year end costs for Ofgem.

All I can suggest moving forward is to look at how we proportion this year's costs for DETI, Non- Domestic and Domestic. We are proposing the following Shared Service costs split subject to all parties agreeing 20% DETI, 20% Non-Domestic and 60% Domestic.

Regards

Sohail Butt

Senior Systems Accountant
Finance & Risk Management
9 Millbank
London
SW1P 3GE
Tel: 020 7901 7109
www.ofgem.gov.uk



From: Teri Clifton
Sent: 24 April 2015 14:14
To: Sohail Butt
Subject: RE: DETI costs

Thanks Sohail. I need to get back to DETI very early next week as they are waiting for us to finalise number for the last financial year

Thanks

Teri

From: Sohail Butt
Sent: 24 April 2015 14:09
To: Teri Clifton
Subject: Re: DETI costs

Teri

I am not in the office today will speak to Jonathan on Monday.

Regards

Sohail

From: Teri Clifton
Sent: Friday, April 24, 2015 01:51 PM
To: Sohail Butt
Cc: Wayne Reid; Jonathan Taylor; Dipak Makwana
Subject: RE: DETI costs

Received from OFGEM on 07.06.2017

Annotated by RHI Inquiry

Hi Sohail
Have you had a chance to speak to Jonathan?
Thanks
Teri

From: Sohail Butt
Sent: 23 April 2015 15:03
To: Teri Clifton
Cc: Wayne Reid; Jonathan Taylor; Dipak Makwana
Subject: RE: DETI costs

Teri
I will need to speak to Jonathan Taylor as it seems the agreement keeps changing every time a member of staff leaves Ofgem.
Regards
Sohail

From: Teri Clifton
Sent: 23 April 2015 14:59
To: Sohail Butt
Cc: Wayne Reid; Jonathan Taylor; Dipak Makwana
Subject: RE: DETI costs

Hi Sohail
You should charge the Non domestic team for non-domestic but we cannot take the charge for the domestic element – they need to be split.
£15k for shared costs is a significant increase on last year.
Wayne – can you advise Sohail please
Thanks
Teri

From: Sohail Butt
Sent: 23 April 2015 14:56
To: Teri Clifton
Cc: Wayne Reid; Jonathan Taylor; Dipak Makwana
Subject: RE: DETI costs

Teri
Just to be clear the Finance Team at Ofgem are processing payments on behalf of DETI's RHI Scheme, are you saying there is no charge for this ? Please see enclosed agreed charges From Year 1 DETI was initially charged £4k for ongoing shared costs, as explained the cost has increased as we have a permanent resource performing this task every fortnight.
Regards
Sohail

From: Teri Clifton
Sent: 23 April 2015 14:33
To: Sohail Butt
Cc: Wayne Reid; Jonathan Taylor; Dipak Makwana
Subject: RE: DETI costs

That's great thanks, Sohail. It may be the domestic charge that is incorrect as I should only be charging DETI for the non-domestic part for this part of the budget. Ofgem don't have any part of DETI's domestic scheme.
DETI should be charged 3% of the overall non-domestic cost, so it looks like this is mis-proportioned.
Regards
Teri

From: Sohail Butt
Sent: 23 April 2015 12:58
To: Teri Clifton
Cc: Wayne Reid; Jonathan Taylor; Dipak Makwana
Subject: RE: DETI costs
Importance: High

Teri
The costs raised to DETI are in connection with the ongoing shared cost of an extra resource required in Finance to service RHI Non – Domestic, DETI and RHI Domestic payments. I will need to check with Jonathan if this was agreed by Bob Hull last year or Jaqueline Bailin. Jonathan will be back in the office tomorrow and will confirm in due course.

Regards
Received from OFGEM on 07.06.2017
Annotated by RHI Inquiry

Sohail Butt

Senior Systems Accountant
Finance & Risk Management
9 Millbank
London
SW1P 3GE
Tel: 020 7901 7109
www.ofgem.gov.uk



From: Dipak Makwana
Sent: 23 April 2015 12:37
To: Sohail Butt
Cc: Teri Clifton; Wayne Reid; Jonathan Taylor
Subject: FW: DETI costs
Importance: High

Hi Sohail,
Grateful if you could update Teri please.
Thanks
Dipak

From: Teri Clifton
Sent: 23 April 2015 11:52
To: Dipak Makwana
Cc: Wayne Reid
Subject: FW: DETI costs
Importance: High

Hi Dipak
Any update for me as I need to get back to DETI asap
Thanks
Teri

From: Teri Clifton
Sent: 22 April 2015 12:55
To: Dipak Makwana
Subject: FW: DETI costs
Importance: High

Hi Dipak
I was just talking to Gareth about the split of costs between GB and NI as this seems to be a very high cost for NI.
Can you confirm the GB charge for the following, as it strikes me that this has been overcharged to DETI.

Ongoing shared service costs £13,930

Time spent creating RHI
Northern Ireland
participant details in
Sun, processing
payments ,dealing with
bounced payments and
reviewing audit reports
etc

IF you could come back to me urgently that would eb really helpful as I'm speaking to them at 2p,m today
Thanks
Teri

From: Wayne Reid
Sent: 03 March 2015 09:52
To: Teri Clifton

Subject: FW: DETI costs

Hello Teri
Here is the breakdown of the NI costs.
Regards
Wayne

From: Sohail Butt

Sent: 03 March 2015 09:51

To: Wayne Reid

Subject: RE: DETI costs

Wayne
Here you go.
Regards
Sohail

From: Wayne Reid

Sent: 03 March 2015 08:39

To: Sohail Butt

Subject: FW: DETI costs

Importance: High

Hello Sohail
The SUN system cost NDRHI NI £18,280 in Jan. Do you have a breakdown of this?
Thanks
Wayne

From: Teri Clifton

Sent: 02 March 2015 17:02

To: Wayne Reid

Subject: RE: DETI costs

Importance: High

Thanks Wayne
Yes normally have them but no, definitely not seen this one.
Can you let me know what the operations (non-compliance)relates to as that is a significant cost in January
Thanks
Teri

From: Wayne Reid

Sent: 02 March 2015 11:31

To: Teri Clifton

Subject: RE: DETI costs

Hello Teri
I will ensure you receive these each month on WD 3.
Regards
Wayne

From: Teri Clifton

Sent: 02 March 2015 11:20

To: Wayne Reid

Subject: DETI costs

Hi Wayne
Can you send me the P10 report for DETI p[lease, I only seem to have up to end December
Thanks
Teri

Teri Clifton

Head of Operations
Non-Domestic RHI
Ofgem
3rd Floor
Cornerstone
107 West Regent Street
Glasgow
G2 2BA
Tel: 0141 341 3991

