

**To:** Samantha Richards[Samantha.Richards@ofgem.gov.uk]; Jessica Ladbury[Jessica.Ladbury@ofgem.gov.uk]; Edmund Ward[Edmund.Ward@ofgem.gov.uk]  
**Cc:** Paul Heigl[Paul.Heigl@ofgem.gov.uk]; Michelle Murdoch[Michelle.Murdoch@ofgem.gov.uk]  
**From:** Sophie Jubb  
**Sent:** 2012-08-24T15:07:39Z  
**Importance:** Normal  
**Subject:** RE: BUG?  
**Received:** 2012-08-24T15:07:40Z

Hi Samantha – no problem. We might need to pick your/Jess's brains though if we get stuck, hope that's ok! Could you send us the link to the current one please?

Thanks

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**From:** Samantha Richards  
**Sent:** 24 August 2012 15:04  
**To:** Sophie Jubb; Jessica Ladbury; Edmund Ward  
**Cc:** Paul Heigl; Michelle Murdoch  
**Subject:** RE: BUG?

Hi,

Thanks Sophie- unfortunately I really don't have any spare capacity for this. I have chatted to Jess and we wondered if the development team would be able to pull this together? – from what I gather it doesn't require any grants knowledge, just a good googling ability!

Sorry, please let me know if that causes any problems and I'm happy to look over a final version of the doc.

Thanks, Samantha

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**From:** Sophie Jubb  
**Sent:** 24 August 2012 14:52  
**To:** Jessica Ladbury; Edmund Ward  
**Cc:** Paul Heigl; Michelle Murdoch; Samantha Richards  
**Subject:** RE: BUG?

Hiya – thanks Jess and Michelle. And thanks in advance to Samantha ☺ - are you ok to take a look at this for us? I don't know but am assuming you're under the same workload constraints as Lindsay's guys, if you could advise if there's any problem that would be great.

I am assuming though we won't need it till the NI scheme goes live, which is currently planned for end Oct/beginning of Nov.

Many thanks

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**From:** Jessica Ladbury  
**Sent:** 24 August 2012 14:32  
**To:** Sophie Jubb; Edmund Ward  
**Cc:** Paul Heigl; Michelle Murdoch; Samantha Richards  
**Subject:** RE: BUG?

Hi Sophie

The BUG is something I came up with so shouldn't be something we would need to ask DETI to provide – a lot of the NIRHI information could be found out through a quick google search I would have thought. It is also very much a living document so gets updated as new grants are 'discovered' ☺. It is probably worth starting off with what is in there to see if anything also applies to NI, and other things way fall out of this process.

Any further info/help please refer to Samantha... ☺

Thanks,

Jess

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**From:** Sophie Jubb  
**Sent:** 24 August 2012 14:29  
**To:** Edmund Ward; Jessica Ladbury  
**Cc:** Paul Heigl; Michelle Murdoch  
**Subject:** BUG?

Hi both

Appreciate you're both busy, but I am hoping you could give me some advice regarding BUG, which as I understand it is the animal used for grants info when looking at RHI applications. I've been told it only (obviously) holds data currently for England/Scotland/Wales, however NI launching their RHI scheme which will come into the Ops Team is looming on the horizon.

Is there any way to know how hard, and who would even be able to provide the same info, for NI grants? I have not seen BUG sorry so am not aware of what is currently in there. Is this something we would need to ask DETI to provide us with?

Thanks in advance

**Sophie Jubb**

IT Liaison Manager (RHI)

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Annotated by RHI Inquiry