

To: Lindsay Goater[Lindsay.Goater@ofgem.gov.uk]
From: Morag Drummond
Sent: 2012-08-22T12:19:55Z
Importance: Normal
Subject: RE: NI RHI IT Vision document - RHI Operations Review
Received: 2012-08-22T12:19:56Z

Agree

From: Lindsay Goater
Sent: 22 August 2012 13:00
To: Morag Drummond
Subject: RE: NI RHI IT Vision document - RHI Operations Review

It is nuts us not looking at this...

From: Sophie Jubb
Sent: 22 August 2012 11:35
To: Jacqueline Balian; Niketa Patel
Cc: Andy Luckhurst; Diane Cummins; Luis Castro; Lindsay Goater
Subject: RE: NI RHI IT Vision document - RHI Operations Review

Hi Jacqueline

Fyi I've spoken with Andy this morning regarding the deadline for this review. We are hoping it can be extended to COP Friday, Andy will confirm if this is ok – he doesn't think it will affect progress. Me and Paul are also reviewing it and will of course do our utmost to take into account any operational impacts.

Thanks

From: Jacqueline Balian
Sent: 21 August 2012 17:18
To: Niketa Patel
Cc: Andy Luckhurst; Diane Cummins; Sophie Jubb; Luis Castro; Lindsay Goater
Subject: RE: NI RHI IT Vision document - RHI Operations Review

Hi Niketa,

Could you please speak to Sophie Jubb or Paul Heigel as we are liaising with them on IT matters and they are best placed to respond to your inquiry.

Many thanks

Jacqueline

Jacqueline Balian
Head of RHI Operations
New Scheme Development
9 Millbank
London
SW1P 3GE
Tel: 0207 901 7211
www.ofgem.gov.uk

From: Niketa Patel
Sent: 21 August 2012 15:16
To: Jacqueline Balian
Cc: Andy Luckhurst; Diane Cummins; Sophie Jubb
Subject: NI RHI IT Vision document - RHI Operations Review
Importance: High

Hi Jacqueline,

Hope you're well.

As you may be aware, an IT Vision document has been created for the introduction of the NI RHI scheme, which DETI have asked Ofgem to administer on their behalf. This document:

- defines the scope of the NI RHI project
- details the high level requirements of the supporting system (the RHI system).

The document can be found at:

http://sharepoint/Ops/IT/IT_Lib/Apps/MS_Server/NI%20RHI/Requirements/01%20Vision%20Document/In%20Review/NI%20RHI%20Vision%20Document.docx EM on 11.05.2017

Annotated by RHI Inquiry

This had gone to the following for Business review yesterday:

- Sophie Jubb (IT Liaison, New Schemes Development),
- Paul Heigl (Policy Development Manager),
- Michelle Murdoch (Policy Development Manager),
- Lindsay Goater (RHI Operations), and
- Morag Drummond (RHI Operations)

However the RHI Operations Team reviewees have not been able to review this document due to time pressures of other tasks. Given the tight deadlines for delivery, this document needs to be reviewed by someone in the RHI Operations Team by **COP today**, or by **10am tomorrow (Wednesday 22nd)** at the very latest.

Please would you suggest who would be best placed to review this document from an operational perspective and provide me with any feedback via email within the specified deadlines?

Diane: please would you bring this email to Jacqueline's attention.

Your assistance is greatly appreciated.

Kind regards,

Niketa

Niketa Patel

Business Analyst

Information Management and Technology

9 Millbank

London

SW1P 3GE

Tel: 0207 901 7499

www.ofgem.gov.uk

To: Lindsay Goater[Lindsay.Goater@ofgem.gov.uk]
Cc: Sophie Jubb[Sophie.Jubb@ofgem.gov.uk]; Morag Drummond[Morag.Drummond@ofgem.gov.uk]
From: Jacqueline Balian
Sent: 2012-08-22T12:49:07Z
Importance: Normal
Subject: RE: NI RHI IT Vision document - RHI Operations Review
Received: 2012-08-22T12:49:00Z

No, Sophie is doing on behalf of ops she will raise with us anything she needs advice on
Jacqueline

Jacqueline Balian

Head of RHI Operations
New Scheme Development
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From: Lindsay Goater
Sent: 22 August 2012 13:04
To: Jacqueline Balian
Cc: Morag Drummond
Subject: RE: NI RHI IT Vision document - RHI Operations Review
Importance: High

Hi Jacqueline,

Pls advise if you wish Ops to review this – *it will mean not doing other work*

I know you have indicated accreditation is our 1st and only concern this month, but I am very concerned about the consequences of limited or no Ops input on the IT system, and policy come to that, given we then have to pick up the pieces and administer - both NI RHI & GB Phases 2 & 3

Lindsay

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Sent: 22 August 2012 11:35
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Cc: Andy Luckhurst; Diane Cummins; Luis Castro; Lindsay Goater
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- Lindsay Goater (RHI Operations), and
- Morag Drummond (RHI Operations)

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Kind regards,
Niketa

Niketa Patel

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To: Lindsay Goater[Lindsay.Goater@ofgem.gov.uk]
From: Oliver More
Sent: 2012-08-23T08:17:15Z
Importance: Normal
Subject: RE: NI RHI Vision document - Business Walkthrough
Received: 2012-08-23T08:17:17Z

No.

From: Lindsay Goater
Sent: 22 August 2012 10:13
To: Oliver More
Subject: RE: NI RHI Vision document - Business Walkthrough

Hi Ollie,

Given Jacqueline was asking us to defer policy / devt input for the next 2 wks, did anyone go to this?

Thx
Lindsay

-----Original Appointment-----

From: Niketa Patel
Sent: 16 August 2012 10:03
To: Niketa Patel; Paul Heigl; Michelle Murdoch; Sophie Jubb; Morag Drummond; Lindsay Goater; Oliver More; Rita Chohan; Andy Luckhurst
Subject: NI RHI Vision document - Business Walkthrough
When: 21 August 2012 12:00-13:30 (GMT) Greenwich Mean Time : Dublin, Edinburgh, Lisbon, London.
Where: Conference Room 4

Hi all,

Hope this is convenient to walk through the NI RHI Vision document, which defines the scope and high-level requirements of the NI RHI solution.

Please note that we will be looking to gain formal sign-off of this document by **close of play Wednesday 22nd August**.

Kind regards,

Niketa

To: Niketa Patel[Niketa.Patel@ofgem.gov.uk]; Sophie Jubb[Sophie.Jubb@ofgem.gov.uk]; Paul Heigl[Paul.Heigl@ofgem.gov.uk]; Michelle Murdoch[Michelle.Murdoch@ofgem.gov.uk]; Lindsay Goater[Lindsay.Goater@ofgem.gov.uk]; Morag Drummond[Morag.Drummond@ofgem.gov.uk]
Cc: Andy Luckhurst[Andy.Luckhurst@ofgem.gov.uk]; Rita Chohan[Rita.Cohan@ofgem.gov.uk]
From: Oliver More
Sent: 2012-08-23T08:25:09Z
Importance: Normal
Subject: RE: NI RHI Vision document - Business Review
Received: 2012-08-23T08:25:14Z

Sorry I/ my team can't review this until w/c 10th September.
We will undoubtedly have comments.

From: Niketa Patel
Sent: 22 August 2012 15:50
To: Sophie Jubb; Paul Heigl; Michelle Murdoch; Lindsay Goater; Morag Drummond; Oliver More
Cc: Andy Luckhurst; Rita Chohan
Subject: RE: NI RHI Vision document - Business Review

Hi all,

Please find below the link to the updated NI RHI Vision document, following Business review received yesterday (21/08/12):

http://sharepoint/Ops/IT/IT_Lib/Apps/MS_Server/NI%20RHI/Requirements/01%20Vision%20Document/In%20Review/NI%20RHI%20Vision%20Document.docx

The Review Record Sheet containing the Business review comments and the resolutions can be found at the following link:

http://sharepoint/Ops/IT/IT_Lib/Apps/MS_Server/NI%20RHI/Requirements/01%20Vision%20Document/In%20Review/RRS/Ofgem-Review%20Record%20Sheet_Vision%20-%20Business.docx

Please would you review this document, confirm you are happy with the updates and confirm that you are happy for this document to go to Keith Avis and Luis Castro for sign off by **COP Friday 24th August**.

Kind regards,

Niketa

Niketa Patel

Business Analyst

Information Management and Technology

9 Millbank

London

SW1P 3GE

Tel: 0207 901 7499

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