

From: [Johnston, Wendy](#)
To: [McCormick, Andrew \(DFE\)](#); [Cousins, Heather](#); [McCormick, Andrew \(DFE\)](#)
Cc: [McEvoy, Colette](#); [McCann, Brendan](#); [Woods, Michael \(DFE\)](#)
Subject: HP Records Manager DfE Document : DT1/14/0107696 : Email to Janette O'Hagan Heatboss
Date: 30 September 2016 08:43:20
Attachments: [Email_FW_Meeting_with_Fiona_Hepper.html](#)
[heatboss2.png](#)

Andrew

Responding email from Energy to Ms O'Hagan attached.

Regards

Wendy

-----< HP Records Manager record Information >-----

Record Number : DT1/14/0107696
Title : Email to Janette O'Hagan Heatboss

Message: DT1/14/0107696

From: [McCay, Davina \[EX:/o=NIGOV/ou=Exchange Administrative Group \(FYDIBOHF23SPDLT\)/cn=Recipients/cn=1227150\]](mailto:McCay.Davina@detini.gov.uk)
To: [janette@heatboss.co.uk \[SMTP:janette@heatboss.co.uk\]](mailto:janette@heatboss.co.uk)
Cc: [McCoy, Laura \[SMTP:Laura.McCoy@detini.gov.uk\]](mailto:McCoy.Laura@detini.gov.uk)
Sent: 11/06/2014 at 12:24
Received: 11/06/2014 at 12:24
Subject: FW: Meeting with Fiona Hepper

Attachments: heatboss2.png

Janette

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First of all, apologies for the delay in coming back to you.Â You may or may not be aware that both Peter and Fiona have moved on to new work areas outside of DETI and Energy Division.Â Peter moved on last month so itâ s possible that your email arrived after his departure.

Â

I am now looking after Renewable Heat and we intend to review elements of the non-domestic RHI, including tariffs within the next few months.Â Iâ m sorry I canâ t tell you anything more definitive than that at the moment, but I wanted to let you know that the issues you have raised are on our radar.

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I hope this is of some help to you.Â I will keep you up to date with any developments when we are in a position to do so.

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Regards

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Davina

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Davina McCay
Sustainable Energy
Department of Enterprise, Trade & Investment
Netherleigh
Massey Avenue
Belfast, BT4 2JP
Tel: 028 9052 9535 (ext: 29535)
Mob: Personal information redacted by the RHI Inquiry
TextRelay: 18001 028 9052 9535
Web: www.detini.gov.uk

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DFE-342790

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From: Janette O'Hagan [mailto:janette@heatboss.co.uk]
Sent: 09 June 2014 14:27
To: McCoy, Laura
Subject: Re: Meeting with Fiona Hepper

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Hi Laura,Â

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I had a meeting with Fiona and her team back in October 2013 as arranged by Minister Foster. Iâ ve tried to reach her colleague Peter Hutchinson more recently, but to no avail, so I thought it best to bring my points to Fiona herself again.Â Could youÂ please ensure that the following message gets to Fiona Hepper and confirm?Â

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Many thanks,Â

JanetteÂ

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Dear Fiona,Â

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I hope that youâ ll recall that weâ d met back in the Autumn of last year. I had spoken to Minister Foster about my concerns back then and sheâ d asked that I schedule a meeting with you and your RHI Team.

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At the meeting Iâ d queried if there would be a time when NIâ s RHI payments would align with the rest of UKâ s (i.e. to offer a tiered approach to funding whereby the first 1314 peak load hours is funded at the higher amount Â (7.6p/kWh) and the remainder at a lower amount (1.9p/kWh) to encourage the buildings owners/operators to be more efficient in their usage). As you know in Northern Ireland, a building owner can get a flat rate of 6.1p/kWh no matter what their usage (if boiler is between 20 & 100 kWth).

Â

As Iâ d said then, what we are seeing on the ground in Northern Ireland is that buildings are using more energy than before because it pays them to do so. The flat rate means that there is no incentive at all to be efficient so the heat in buildings in all year round with the windows open everywhere. When we had spoken, you did not believe that people would do this, but please believe me that itâ s happening with almost everyone that we approach. Itâ s making it impossible for

us to sell energy efficiency equipment to these buildings, even when that is exactly what should be happening as the first step and indeed what is happening in GB. The building owners there know that it is in their interests to be efficient, in Northern Ireland it is not - it is in their interests to be wasteful with what is strictly not a renewable energy source.

I understand that the RHI Team have a very difficult job to undertake to get the renewables adoption rates up, but the current tariffs are making things difficult for companies like ours who main aim is genuine energy efficiency. We have been told by a well established biomass company here to remove the saving detail on our products literature because their clients were no longer interested in making any savings. I think that you would agree that there is something inherently wrong with that approach to funding and it is going to put companies like ours out of business.

Could you please advise what the future plans are for the RHI tariffs for non-domestic within the coming years as we need an awareness of this to ensure that our company can survive in Northern Ireland. I urge you to table this issue again for discussion again and If you need proof of what is happening on the ground, I would be happy to provide information. It is got to a stage now where it simply cannot be ignored any longer.

Please advise.

Kind regards,

Janette

T: +44(0)28 9422 8141 M: Personal information redacted by the RHI Inquiry E: janette@heatboss.co.uk HYPERLINK "mailto:janette@heatboss.co.uk" W: www.heatboss.co.uk/

A: Unit 1, Farranshane House, 1 Ballygore Road, Antrim, Co. Antrim, BT41 2RN Northern Ireland

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On 7 Oct 2013, at 10:20, McCoy, Laura <HYPERLINK "mailto:Laura.McCoy@detini.gov.uk" Laura.McCoy@detini.gov.uk> wrote:

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Hi Janette

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Many thanks for this, I have passed on to Fiona and her colleagues.

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Best regards,

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Laura

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Laura McCoy
Personal Secretary
Department of Enterprise, Trade & Investment
Netherleigh
Massey Avenue
Belfast, BT4 2JP
Tel: 028 9052 9200 (ext: 29200)
Textphone: 028 9052 9304
Web: HYPERLINK "http://www.detini.gov.uk/" www.detini.gov.uk

HYPERLINK "http://www.cityofculture2013.com/" <image007.jpg> HYPERLINK "http://www.2013wpfg.com/" <image008.png>

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From: Janette O'Hagan [mailto:janette@heatboss.co.uk]
Sent: 04 October 2013 12:01
To: McCoy, Laura
Subject: Re: Meeting with Fiona Hepper

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Hi Laura,

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please see below for a proposed agenda for my meeting with Fiona Hepper and her team next Tuesday at 11am. Hopefully it is acceptable, but if not please let me know and I can amend.

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Proposed agenda

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1. Overview of heatboss and it's impact on the energy efficiency of commercial buildings^

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2. Discussion on the impact of the RHI on energy efficiency levels

^

3.^ Discussion on the potential opportunities to align RHI and energy efficiency measures

^

4. Discussion on the potential for future incentives for energy efficiency measures in commercial and public buildings

^

Many thanks,
Janette
^ <image005.png>

T: +44(0)28 9422 8141 ^ ^ M: Personal information redacted by the RHI Inquiry ^ ^ ^ ^ E: ^ ^ ^ HYPERLINK "mailto:janette@heatboss.co.uk" janette@heatboss.co.uk ^ ^ ^ W: ^ HYPERLINK "http://www.heatboss.co.uk/"www.heatboss.co.uk ^ ^

A: ^ Unit 1, Farranshane House, 1 Ballygore Road, Antrim, Co. Antrim, BT41 2RN Northern Ireland

<image006.png>

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^

On 11 Sep 2013, at 11:16, "McCoy, Laura" <HYPERLINK

"mailto:Laura.McCoy@detini.gov.uk" Laura.McCoy@detini.gov.uk > wrote:

Janette

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Fiona wouldn't be free at 10am on 8 October, would 11am be ok?

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Also could you let me know if anyone else will be attending with you and it would be helpful if you could send a proposed agenda a week or so in advance.

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Many thanks.

Â

Laura

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Laura McCoy
Personal Secretary
Department of Enterprise, Trade & Investment
Netherleigh
Massey Avenue
Belfast, BT4 2JP
Tel: 028 9052 9200 (ext: 29200)
Textphone: 028 9052 9304
Web: <http://www.detini.gov.uk/>

<http://www.cityofculture2013.com/> <image001.jpg> <http://www.2013wpfg.com/> <image002.png>

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From: Janette O'Hagan [mailto:janette@<http://heatboss.co.uk/>]
Sent: 11 September 2013 10:54
To: McCoy, Laura
Subject: Re: Meeting with Fiona Hepper

Â

meant to add, 10am is fine.

Â

Many thanks,

Janette
<image003.png>

T: +44(0)28 9422 8141 & & M: Personal information redacted by the RHI Inquiry & & & & E: & & & HYPERLINK
"mailto:janette@heatboss.co.uk"janette@heatboss.co.uk & & & W: & HYPERLINK
"http://www.heatboss.co.uk/"www.heatboss.co.uk & &

A: Unit 1, Farranshane House, 1 Ballygore Road, Antrim, Co. Antrim, BT41 2RN Northern Ireland

<image004.png>

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&

On 11 Sep 2013, at 10:53, Janette O'Hagan <HYPERLINK "mailto:janette@heatboss.co.uk"janette@heatboss.co.uk> wrote:

Hi Laura,

&

thanks for getting back to me. The 8th suits me.

&

Many thanks,
Janette
<heatboss2.png>

T: +44(0)28 9422 8141 & & M: Personal information redacted by the RHI Inquiry & & & & E: & & & HYPERLINK
"mailto:janette@heatboss.co.uk"janette@heatboss.co.uk & & & W: & HYPERLINK

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On 11 Sep 2013, at 10:45, "McCoy, Laura" <HYPERLINK "mailto:Laura.McCoy@detini.gov.uk" Laura.McCoy@detini.gov.uk> wrote:

Janette

Further to your email below Fiona Hepper and her colleagues would have the following availability to meet with you:

- Mon 7 October anytime from 10.00am
- Tue 8 October anytime from 11.00am
- Wed 9 October anytime from 10.00am to 2.00pm
- Thu 10 October anytime from 10.00am

Grateful if you could let me know if any of these time slots are suitable for you and we can get a date in diaries.

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

Many thanks.

Â

Laura

Â

Laura McCoy
Personal Secretary
Department of Enterprise, Trade & Investment
Netherleigh
Massey Avenue
Belfast, BT4 2JP
Tel: 028 9052 9200 (ext: 29200)
Textphone: 028 9052 9304
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From: Janette O'Hagan [mailto:janette@[HYPERLINK "http://heatboss.co.uk/"](http://heatboss.co.uk/)heatboss.co.uk]
Sent: 05 September 2013 18:20
To: McCoy, Laura
Subject: Meeting with Fiona Hepper

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Hi Laura,

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Minister Foster has advised that I should be able to meet with Fiona Hepper. Could you please check her availability and see when might suit?

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Many thanks,
Janette

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Many thanks,

Janette

^

T: +44(0)28 9422 8141 M: Personal information redacted by the RHI Inquiry E: [HYPERLINK](#)
"mailto:janette@heatboss.co.uk"janette@heatboss.co.uk W: [HYPERLINK](#)
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