

From: [Clydesdale, Alison](#)
To: [McCormick, Andrew \(DFE\)](#); [Woods, Michael \(DfE\)](#)
Cc: [Marten, Lucy](#); [Wightman, Stuart](#)
Subject: updated lines from Ofgem
Date: 21 September 2016 12:22:07
Attachments: [image004.gif](#)
[image005.png](#)
[image006.png](#)

Andrew, Michael

Updated lines from Ofgem on the category 4 cases below.

Not sure we'll get anything more definitive from them.

A.

From: Edmund Ward [mailto:Edmund.Ward@ofgem.gov.uk]
Sent: 21 September 2016 11:40
To: Clydesdale, Alison; Jane Pierce
Cc: Marten, Lucy; Teri Clifton; Gareth John; Wightman, Stuart
Subject: RE: PAC briefing [OFFICIAL]

Hi Alison

We've redrafted the line to try to address this. We're happy to discuss/tweak further – but as you say it's important to be clear that we don't comment on individual cases, but equally confirm that participants should expect to hear from us if we're progressing an active investigation. Subject to the additional evidence that's coming through separately from PwC, we expect to have communicated with at least some participants in advance of the PAC and we've drafted the below on that basis.

Line to take on referrals from PwC site inspections:

Ofgem takes any evidence of non-compliance with the scheme rules seriously. Based on the information we receive, we may take a decision to suspend payments while we investigate further, and we will advise affected participants of this. Depending on the outcome of our investigations, we may take compliance action which could include withholding or recovering payments and/or revocation. Any evidence of suspected fraud will be investigated by Ofgem's Counter-fraud Team, and also referred to other bodies as appropriate.

We don't comment on specific cases while investigations are ongoing, but we can confirm that there are a number of cases under investigation by Ofgem. Following initial review, we do contact individual participants whilst we investigate further. As part of those investigations, we may take steps including requesting additional evidence from the participant, and/or undertake further site visits.

Kind regards

Edmund

Edmund Ward mobile redacted by
the RHI Inquiry