

21.	Textual amendments in the interests of accuracy and clarity.	<p>Paragraph 21 in the original draft has now been split into paragraphs 22 and 23.</p> <p><b>Coyne DN: Content with paragraph 22.</b></p> <p>In relation to the new paragraph 23, NIAO has used the following form of words (changes to the Department’s suggested wording are tracked:</p> <p>The Department <del>has told me that it</del> is routinely provided with an indication of the <del>kinds-details</del> of issues that are identified and it is OFGEM’s responsibility to escalate and act on any material non-compliance issues. The Department has <del>confirmed that energy officials have</del> regular meetings with Ofgem at which operational issues or trends are raised as appropriate <del>and. – It’s important to</del> note that there are a large number of eligibility requirements and ongoing obligations relating to the Non-Domestic RHI scheme. <del>The Department believe that w</del>While Ofgem rightly and properly record and action these <del>issues</del> where identified and where appropriate, in many cases these do not have a material impact. OFGEM uses the results of its audit programme, not only to take action on individual cases, but to consider the wider approach to non-compliance, and this includes administrative/operational changes (such as via updating guidance or processes) to focus on preventative measures.</p> <p><b>Coyne DN: Are colleagues content that NIAO has replaced the words “kinds of issues” with “details of issues” in the first sentence? I would interpret “kinds of issues” as being quite general in nature whereas “details of issues” seems to be pointing</b></p>
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