

Christopher Osborne

From: Edmund Ward <Edmund.Ward@ofgem.gov.uk>
Sent: 02 October 2013 13:54
To: Christopher Osborne
Subject: RE: OFGEM in Northern Ireland

Chris

Thanks for your emails, and apologies for the lack of a response. I did forward your request internally and am sorry to hear you have not yet had a response.

I will follow this up with colleagues, and revert by tomorrow.

Kind regards
Edmund

From: Christopher Osborne [mailto:christopher@ufuhq.com]
Sent: 02 October 2013 13:51
To: Edmund Ward

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Subject: FW: OFGEM in Northern Ireland
Importance: High

Good afternoon,

This is the third time i have sent this email request as I have still to receive a reply. You will recall that when you were in Belfast 3 months ago you did say that if anyone had any queries we should contact you, well, I would be grateful if you could reply to this query.

Thank you.

Chris Osborne

From: Christopher Osborne
Sent: 13 August 2013 11:53
To: Edmund.Ward@ofgem.gov.uk
Subject: FW: OFGEM in Northern Ireland
Importance: High

Good morning Edmund,

I was wondering if you had a chance to look at this email request? I sent this original email 8 days ago and still no reply.

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Many thanks

Chris

From: Christopher Osborne
Sent: 05 August 2013 08:19
To: 'Edmund.Ward@ofgem.gov.uk'
Cc: gary.hawkes@the RHI Inquiry
Subject: OFGEM in Northern Ireland
Importance: High

Good morning Edmund,

I did not get a chance to be formally introduced to you when you were over in Northern Ireland for the Action Renewables RHI event in Belfast at the end of June, but my name is Chris Osborne and I am the Senior Policy Officer with the Ulster Farmers Union.

Our members in Northern Ireland are significant small scale generators/users of renewable energy and heat and therefore regularly interact with OFGEM.

As it currently stands, there is no individual point of contact within OFGEM to assist any UFU member who might have a problem or query concerning their own individual project, a one-stop contact if you will.

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In order to see if this is possible, the Ulster Farmers Union would like to ask for a meeting with OFGEM to look at how your services are administered in NI and see how we can improve our members interaction with yourselves.

If you are unable to assist with query I would be grateful if you could pass this on to whoever that might be.

Many thanks and I look forward to hearing from you.

Chris Osborne
Senior Policy Officer

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